



**NATIONAL
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AUTHORITY**

NEWSLETTER

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**REV. ING. EDMUND
Y. FIANKO URGES
JOURNALISTS TO
SAFEGUARD TRUST AND
ETHICS IN THE DIGITAL
AGE**

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REV. ING. EDMUND Y. FIANKO URGES JOURNALISTS TO SAFEGUARD TRUST AND ETHICS IN THE DIGITAL AGE



Rev. Ing. Edmund Y. Fianko, Director General of NCA, delivering his remarks

On 19th August, 2026, the Director General of the National Communications Authority (NCA), Rev. Ing. Edmund Yirenskyi Fianko, urged journalists and media practitioners to safeguard public trust by upholding the principles of accuracy, fairness, accountability and verification as digital technologies continue to transform the media landscape.

He made the call at the Ghana Journalists Association's (GJA) 77th Anniversary Symposium held at the British Council in Accra, under the theme, "Building on Our Legacy: Advancing Ethical Journalism and Shaping the Future of Digital Media."

Speaking at the event, Rev. Ing. Edmund Y. Fianko stated that while the platforms and technologies through which journalism is produced and consumed will continue to evolve, the fundamental public purpose of journalism remains unchanged.

"Let trust remain the profession's most valuable heritage. Platforms will change, devices will change, business models will change, but the public's need for information that is accurate, fair and responsibly presented will remain," he said.

Turning to the role of the NCA within the evolving digital media ecosystem, Rev. Ing. Fianko explained that the Authority's mandate contributes to the development and maintenance of the electronic communications infrastructure on which digital media increasingly depends.

He noted that the NCA's responsibilities in managing spectrum, authorising communications services, promoting quality connectivity and protecting consumers are critical to ensuring that the opportunities presented by digital media are accessible across the country.



A cross-section of dignitaries at the event

“A journalist in a rural community must be able to gather and transmit a story as effectively as a journalist in Accra. Closing the digital divide is therefore not only an economic or technological objective; it is essential to inclusion, civic participation and democratic life,” he noted.

Addressing concerns about quality of service, including dropped calls, slow data speeds and inadequate coverage in some communities, the Director General indicated that the NCA is working with Mobile Network Operators to address the identified challenges.

He stated that remedial measures being implemented include expanding capacity at existing sites and constructing new ones. He added that more than 500 new sites are currently being built this year, while several existing sites have been upgraded. He assured the public that the Authority would continue to monitor implementation and hold operators accountable for completing the required improvements.

Rev. Ing. Fianko also underscored the NCA’s

recognition of the constitutional importance of media freedom and freedom of expression. He clarified that the regulation of electronic communications infrastructure should not be confused with the editorial regulation of journalism, which falls within the mandate of the National Media Commission (NMC).

He further emphasised that the NCA’s interventions would continue to be grounded in law, transparent in purpose and respectful of the distinct roles of institutions within Ghana’s democratic framework.

Rev. Ing. Edmund Y. Fianko congratulated the President, executives and entire membership of the GJA, both past and present, on the Association’s 77th anniversary and commended its contribution to journalism and Ghana’s democratic development.

He urged the profession to continue embracing innovation without compromising the ethical values on which public confidence in journalism depends.

NCA INAUGURATES DISPUTE RESOLUTION COMMITTEE

On 18th August, 2026, the Board Chair of the National Communications Authority (NCA), Ms. Mavis A. Ampah, inaugurated a fourteen-member Dispute Resolution Committee (DRC) at the NCA Tower to facilitate the amicable resolution of disputes among stakeholders within the industry.

Speaking at the inauguration ceremony, the Director General of the NCA, Rev. Ing. Edmund Y. Fianko, highlighted the importance of the DRC to the NCA's regulatory mandate. He highlighted that Sections 84 and 85, as enshrined in the Electronic Communications Act, 2008 (Act 775), enjoin the NCA and its Board to establish a dispute resolution process and a Dispute Resolution Committee respectively to resolve disputes amongst its stakeholders.

He explained that the Committee is critical to ensuring that disputes are addressed through established procedures and in a manner that promotes confidence in the regulatory process. He expressed confidence that the experience and expertise of the members would contribute significantly to the work of the Committee.

The Board Chair of the NCA, Ms. Mavis Ampah, in delivering her remarks, highlighted the importance of the Committee in supporting the NCA's mandate to effectively resolve disputes



The Board Chair of the NCA, Ms. Mavis A. Ampah speaking at the event

within the communications industry.

She noted that the composition of the Committee reflected a balance of expertise, gender and collective experience required to effectively discharge its responsibilities. "The work of the Committee is important to the NCA's role in addressing disputes between service providers as well as disputes involving service providers and consumers, and I urge members to bring their respective expertise and experience to bear on the work of the Committee and discharge their responsibilities with fairness and integrity," she said.



The Inauguration of the fourteen-member DRC

The newly inaugurated Committee comprises:

1. Mr. George Sarpong – Chairperson
2. Alhaji Ibrahim Abdul-Rauf Tanko
3. Mr. Eric Yaw Nsarkoh
4. Ms. Farida Bedwei
5. Mr. Mohammed Alhassan
6. Ms. Clara Pinkrah-Sam
7. Ms. Peggy Addo
8. Mr. Prince Hari Crystal
9. Ms. Anita Abena Asante
10. Mr. Robert Apaya
11. Mr. Yaw Berhene Bonsu
12. Mr. Bernard Amissah-Ocran
13. Ms. Grace Prempeh
14. Mr. Oliver Barker-Vormawor
15. Mrs. Golda Sowah Adjei- Registrar

The Chairman of the Committee and NCA Board Member, Mr. George Sarpong, speaking on behalf of the members, expressed gratitude to the Board for the confidence reposed in the Committee.

Drawing on his experience as part of the team that contributed to the development of the legal framework underpinning the DRC, he reflected

on the need for an effective mechanism capable of responding to the relationship between law and rapidly evolving technology.

He noted that while the law seeks stability, technology continues to evolve and disrupt established systems. The DRC was therefore conceived as one of the mechanisms to facilitate the speedy resolution of disputes arising within the industry while remaining guided by the law. The DRC provides an alternative dispute resolution mechanism to assist parties in finding mutually beneficial ways of resolving disputes. Its subject matter jurisdiction covers disputes involving network providers, network operators, service providers, utility providers and consumers, in accordance with the applicable legal and regulatory framework.

The inauguration reinforces the NCA's commitment to transparent, fair and effective regulation and to providing appropriate mechanisms for resolving disputes among stakeholders in Ghana's communications industry.



A group photograph of the Committee members with the Director General and Board Chair of the NCA

NCA Removes 5G Exclusivity and Opens New Spectrum Licensing Opportunities



The National Communications Authority (NCA) has taken significant steps to advance the development of Ghana's 5G ecosystem, with measures aimed at promoting competition, encouraging investment and expanding access to high-quality broadband services.

As part of this effort, the NCA amended the Wholesale Electronic Communications Infrastructure (Telecommunications) Licence issued to Next Gen Infraco Limited (NGIC), removing the condition that granted the NGIC exclusive rights to operate as the sole provider of Ghana's wholesale 5G infrastructure. The amendment, which took effect on 15th July, 2026, was made in the public interest following the Authority's consideration of the evolving telecommunications market and the need to promote a more competitive wholesale 5G environment.

In accordance with the law, the Authority issued a Notice of Proposed Amendment to the NGIC on 2nd March, 2026, and met with the company on 18th March, 2026. The NGIC exercised its right under section 14(4) of Act 775 by submitting a Statement of Objections on 1st April, 2026. The Authority subsequently afforded the NGIC a further opportunity to make oral representations before the Governing Board on 28th May, 2026.



Rev. Ing. Edmund Y. Fianko, Director General of NCA, delivering his remarks



Representatives of the NCA and telecommunications operators during the event



After carefully considering the company's written and oral representations, the Authority concluded that removing the exclusivity condition was in the public interest. The amendment relates only to the exclusivity condition and does not affect the validity of the remainder of NGIC's Licence, including its spectrum assignment.

Following the amendment, the NCA, on 16th July, 2026, invited applications from eligible entities for the grant of spectrum licences in the 700 MHz, 2.3 GHz and 3 GHz Mid Bands for the provision of mobile broadband services, including 5G. The invitation forms part of the Authority's efforts to make additional spectrum

available to facilitate the timely deployment of 5G services and enhance broadband connectivity across Ghana.

Eligible applicants include licensed Mobile Network Operators (MNOs), Mobile Virtual Network Operators (MVNOs), Broadband Wireless Access (BWA) Providers, Internet Service Providers (ISPs) and 100% Ghanaian-owned new entrants, subject to the eligibility requirements set out in the Request for Applications (RFA).

The RFA and Selection and Award Procedure set out the spectrum lots available, eligibility criteria, application requirements, rollout



A cross-section of NCA officials and representatives of telecommunications operators at the event

obligations and evaluation process. The licensing process is intended to support a transparent, fair and competitive framework that encourages investment and innovation while advancing Ghana's digital transformation agenda.

As part of the process, the NCA held a Pre-Application Briefing on 27th July, 2026 at the NCA Tower for prospective applicants. The briefing, led by the Director General of the NCA, Rev. Ing. Edmund Yirenkyi Fianko, provided participating stakeholders with an opportunity to engage the Authority and seek clarification on the application process.

Discussions during the briefing covered key

aspects of the RFA, including the Selection and Award Procedure, eligibility requirements, spectrum availability, coverage and rollout obligations, as well as considerations relating to Significant Market Power (SMP). Participating stakeholders included MNOs, ISPs, MVNOs and BWA operators.

Following the receipt of applications, the NCA will now proceed with the review and evaluation of applications in accordance with the established Selection and Award Procedure. The outcome of the application process and successful applicants will be announced in due course.



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NCA Turns Back the Clock with “Old School Day” Celebration Under NCA@30 Style Series

On Friday, 27th June, 2026, the National Communications Authority (NCA) marked a significant milestone in its 30th Anniversary celebrations on bringing together staff from across its Head Office and Zonal Offices for a special engagement event under the NCA@30 Style Series.

Held at the NCA Tower in Accra, the programme was designed to promote staff interaction, teamwork and organisational cohesion, with the event running concurrently across the Head Office and Zonal Offices to ensure broad participation.

The event offered staff an opportunity to reflect on the remarkable evolution of Ghana’s communications sector and the NCA’s role in regulating and supporting the industry’s growth over the past three decades - while also celebrating the shared experiences and relationships that have defined the Authority’s journey.

To encourage collaboration across the Authority, staff participated in activities that brought together representatives from various divisions and zonal offices, fostering a spirit of unity and shared purpose.

Addressing staff at the event, the Deputy Director General in charge of Managerial Operations,



The Deputy Director-General in charge of Managerial Operations, Ms. Etta Mosore, looking elegant in her glamorous attire

Mrs. Etta Mosore, said the celebration was an opportunity to recognise both the Authority’s achievements and the people who had contributed to its success over the past three decades.

“As we celebrate 30 years of the NCA, it is



A throwback in style! Staff proudly show off their old-school looks as they relive the fashion and flair of years gone by



Old-school vibes in full swing as staff sing along to timeless tunes and celebrate the day in true throwback fashion

important that we not only reflect on our institutional achievements but also celebrate the people and shared experiences that have contributed to our journey. Music, culture and communication have always connected people, and today's event reminds us that a strong organisation is built on collaboration, shared values and a sense of belonging," she said.

The NCA@30 Style Series forms part of a broader calendar of activities commemorating the Authority's 30th Anniversary, with the aim of celebrating the institution's legacy while strengthening staff engagement, fostering unity and reinforcing pride in the Authority's continued contribution to Ghana's communications sector.



Dressed to impress! Staff strike a pose and proudly showcase their classic old-school looks



Music, memories and good vibes as staff sing their hearts out and bring the sounds of the good old days back to life

NCA Staff Join National Clean-Up Exercise



Deputy Director General for Managerial Operations at the NCA, Mrs. Etta Mosore, leading the clean-up exercise

On 10th July, 2026, Management and Staff of the National Communications Authority (NCA) led by the Deputy Director General for Managerial Operations, Mrs. Etta Mosore, joined the National Clean-Up Exercise at the Authority's Head Office and across its Zonal Offices. The exercise formed part of the national effort to promote environmental cleanliness, safeguard public health and support recovery efforts following the recent floods.

The exercise formed part of the national effort to promote cleanliness, environmental

responsibility and public health following the recent floods that affected parts of the country.

Staff swept the compound, cleared gutters, collected refuse and tidied the general working environment.

Staff were provided with cleaning tools and materials including shovels, wheelbarrows and other equipment for the exercise.

The exercise was carried out in a lively and patriotic atmosphere, with staff singing patriotic



NCA staff roll up their sleeves and get to work during the National Cleaning Day exercise around the Airport area



Keeping our surroundings clean! NCA staff clear litter and waste as part of the nationwide clean-up exercise



Keeping our surroundings clean! NCA staff clear litter and waste as part of the nationwide clean-up exercise

songs as they worked together to keep the environment clean.

Across the Zonal Offices, staff also undertook similar clean-up activities within their office premises and surrounding communities, demonstrating the Authority's commitment to supporting national initiatives and promoting

civic responsibility.

The NCA remains committed to maintaining a clean, safe and healthy working environment while contributing to national efforts aimed at building cleaner communities across the country.



From the office to the streets, NCA staff join hands to support the National Cleaning Day exercise



Every sweep counts! NCA staff play their part in promoting a cleaner and healthier environment

UMaT Computer Science and Engineering Students Visit NCA for Practical Learning Experience



A cross-section of the students at the event

The National Communications Authority (NCA) on 7th July, 2026, hosted Level 300 Computer Science and Engineering students from the University of Mines and Technology (UMaT) at the NCA Tower in Accra as part of the University's practical industry exposure programme.

The visit provided the students with the opportunity to bridge classroom theory with real-world applications by gaining first-hand insight into Ghana's communications regulatory environment and the technologies that support it.

The programme featured an interactive session, led by the NCA's Information Technology Division, where the students were introduced to the Authority's internal ICT infrastructure and data centre operations. The session, facilitated

by Rimaskeb Cobson-Cobbold (Deputy Manager) and Bernard Bani (Senior Manager), introduced the students to the NCA's data centre infrastructure and internal network environment, demonstrating how concepts such as Local Area Networks (LANs), Wireless Local Area Networks (WLANs), switching, routing, and network security are applied in managing enterprise ICT systems.

Students also received an overview of the mandate of the National Communications Authority, its regulatory responsibilities and the key regulatory tools and systems employed to oversee Ghana's electronic communications sector including telecommunications, broadcasting, radiocommunications and related services.

The Consumer Affairs Division further

engaged the students on consumer rights and responsibilities within the communications ecosystem. The session highlighted the importance of making informed choices, understanding service expectations and using the Authority's complaints-resolution channels. Students were encouraged to report unresolved complaints through the NCA's toll-free Consumer Contact Centre on 0800 303030 after first seeking redress from their respective service providers.

As part of the educational visit, the students embarked on a guided tour of a number of the Authority's critical operational facilities. These included the NCA Data Centre, where they observed the practical implementation of enterprise ICT systems; the Broadcasting Monitoring Centre (BMC), the Common Platform, and the NCA Computer Emergency Response Team (NCA-CERT).

ongoing stakeholder engagement and public education initiatives aimed at strengthening collaboration with academia while exposing future ICT professionals to the practical application of communications regulation and technology in Ghana.



Some students touring the NCA Data Centre



A group photograph of the students with some staff of the NCA

NCA Hosts Sierra Leone's Telecoms Regulator on Operational Benchmarking Visit



Mrs. Etta Mosore, DDG-MO, welcoming the delegation



Mr. Amara Brewah, Director General of NatCA, delivering his remarks

The National Communications Authority (NCA) welcomed a delegation from Sierra Leone's Telecoms Regulator, the National Communications Authority (NatCA), to the NCA Tower in Accra for a five-day operational benchmarking visit. The visit commenced on Monday, 13th July, 2026, and ended on Friday, 17th July, 2026.

The visit aimed at providing the delegation with practical insights into Ghana's regulatory experiences and best practices in key operational areas including the 5G Licensing Framework, Mobile Virtual Network Operations, Mobile

Number Portability and Consumer Protection.

Welcoming the delegation on behalf of the NCA's Director General, the Deputy Director General in charge of Managerial Operations, Mrs. Etta Mosore, noted that the visit was timely as it coincided with the NCA's 30th anniversary celebrations. "I think it is a great time to exchange experiences and learn from each other. We are pleased to welcome you and I am confident your visit will be both insightful and worthwhile," she said.

Mrs. Mosore highlighted some of the Authority's



A cross-section of participants at the meeting



A group photograph of the delegation with some Management staff of the NCA

key operational priorities including spectrum harmonisation, 5G licensing, consumer protection, broadcasting, monitoring and enforcement as well as activities marking the Authority's 30th anniversary. She emphasised that engagements of this nature reinforce partnerships among sister regulators and advance regulatory excellence and regional cooperation.

In his response the Director General of NatCA, Mr. Amara Brewah, on behalf of the delegation, thanked the NCA for its warm reception and hospitality as well as the opportunity to undertake the five-day operational benchmarking visit. He acknowledged the long-standing relationship between the two regulatory authorities, underscoring the role of such engagements in fostering institutional growth, knowledge sharing and capacity building.

"We are here to learn and take some valuable lessons away. We always come here because we are one people and the challenges that you have are similar to what we have - so it is

always a good thing to see what you are doing and learn from it," he noted.

Mr. Brewah added that NatCA, which was celebrating its 20th anniversary this year, considered the visit timely as it sought to learn from the NCA's three decades of regulatory experience, particularly as it advanced initiatives such as eSIM integration and 5G deployment trials.

Deliberations during the visit included technical presentations and knowledge-sharing sessions on key regulatory and operational areas.

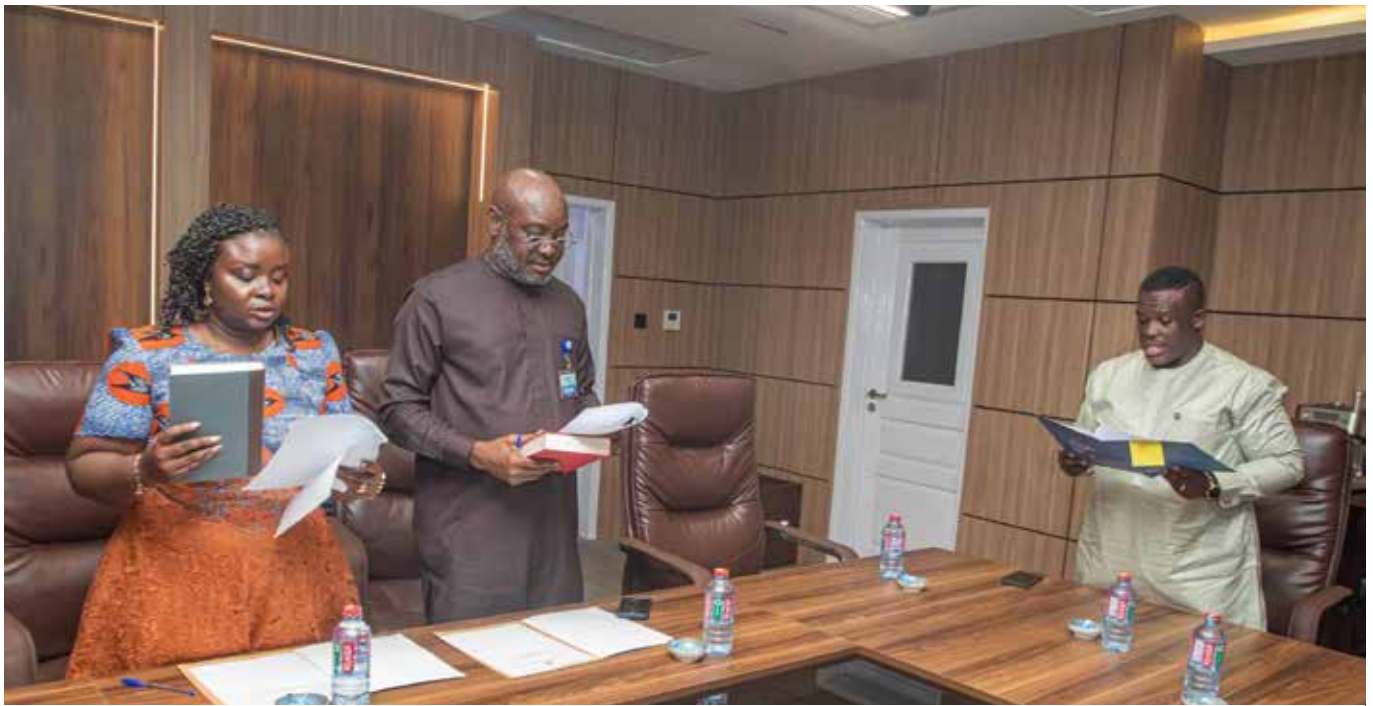
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Communications for Development

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MINISTER SWEARS IN NEW NCA BOARD MEMBERS



The Minister for Communications, Digital Technology and Innovation, Hon. Samuel Nartey George, swearing in the two newly appointed Board Members

On 14th July, 2026, two new Board Members of the National Communications Authority (NCA) were sworn in by Hon. Samuel Nartey George, the Minister for Communication, Digital Technology and Innovations to restore the Board to its full complement following the passing of two former members, Mrs. Augustina Odame and Dr. Seth Mahama Sayibu.

The swearing-in ceremony, held at the NCA Tower in Accra, saw Alhaji Abdul Rauf Ibrahim Tanko and Professor Agyapomaa Gyeke-Dako, take the Oath of Office and the Oath of Secrecy before officially assuming their roles as members of the NCA Board.

Addressing the newly appointed Board Members, Honourable Samuel Nartey George congratulated them on their appointments and commended their distinguished careers, leadership credentials and wealth of experience. He indicated that it was their pursuit of excellence in their respective fields that had endeared

them to leadership, hence their appointments. He also noted that their appointments reflected Government's confidence in their ability to contribute meaningfully to the strategic direction of the Authority.

The Minister explained that following the passing of two former NCA Board Members, it became necessary to fill the resulting gaps in expertise to ensure that the Board continued to function effectively. The President, thus, had approved the nominations of the two replacements in order that the NCA Board would have its full complement of members.

Alhaji Abdul Rauf Ibrahim Tanko, one of the appointees, currently serves as the Chairman of the National Hajj Board. He is a three-time Member of Parliament who has served the Yagaba-Kubori Constituency in the North East Region of Ghana. He also is an astute businessman with a footprint in road and building construction as well as rice and livestock farming.



Honourable Samuel Nartey George interacting with NCA Management and the new Board Members

Professor Agyapomaa Gyeke-Dako, the other appointee to the Board, is an academic who cut her teeth in Economics and Geography at the University of Ghana, where she graduated with First Class Honours in 2004. She pursued a Master of Science Degree in Economics and Financial Economics at the University of Nottingham, in the United Kingdom, between 2005 and 2006, and a PhD in Economics at the same university from 2006 to 2010. She currently serves as an Associate Professor at the Department of Finance of the University of Ghana Business School. She has consulted for entities like the Mastercard Foundation, USAID, the African Economic Research Consortium and Ghana's Ministry of Finance.

Adding her voice to the welcoming words of



Board Chair of the NCA, Ms. Mavis Ampah, encouraging the new Board Members

the sector Minister, the Board Chair, Ms. Mavis Ampah, described the NCA Board as one built on trust, commitment and teamwork. She said, "This place is like a family. There's a lot of trust and hard work among us. The Minister and our Director General are very hard workers themselves. Members of this Board have given their all so far to the work at hand, and we have no doubt that you will do the same and even more."

For his part, the Director General of the Authority, Rev. Ing. Edmund Yirenkyi Fianko, also welcomed the new appointees and assured them of Management's support.

"We are very happy to have you. We are counting on your wisdom and experience to aid us all deliver for Mother Ghana. We are happy to assist you in every way to make your work and ours successful," he said.

The Hon. Samuel Nartey George further commended the Board Chair for her indefatigable approach to work and for bringing her wealth of experience to bear at the NCA and encouraged the new members to emulate her commitment to public service.

Speaking for the newly-appointed members of the Board of the NCA, Professor Gyeke-

Dako expressed their gratitude to the President of the Republic, His Excellency John Dramani Mahama, and pledged their commitment to serving diligently in support of the Authority's mandate.

Present at the ceremony were the Chairperson of the NCA Board, Ms. Mavis Ampah; the Director General of the NCA, Rev. Ing. Edmund Yirenkyi Fianko; the Deputy Director General for Managerial Operations, Mrs. Etta Mosore; the Secretary to the Authority, Mrs. Golda Sowah Adjei; members of the Board; and Management of the Authority.

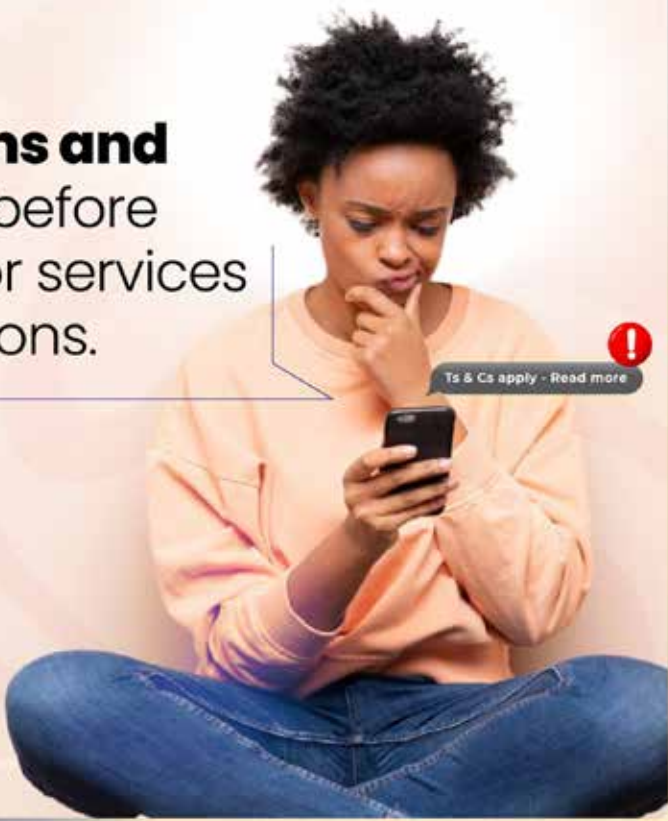


Hon. Samuel Nartey George with the NCA Board Chair, Director General and the newly sworn-in Board Members

The National Communications Authority continues to mark its 30th year of regulatory excellence in communications this year, as it celebrates its monumental impact on Ghana's digital life over the decades.

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Communications for Development

NCA HOSTS GAMBIAN DELEGATION ON STUDY TOUR AT THE BROADCASTING MONITORING CENTRE



Deputy Director General in charge of Technical Operations at the NCA, Mr. Suleman Salifu, welcoming the delegation



Deputy Director, Human Resource and Administration at the GNA, Mrs. Barbara Bernice Dadoo, speaking at the meeting

The National Communications Authority (NCA) on 5th May, 2026, hosted a delegation from the Department of Information Services of the Republic of The Gambia, led by the Ghana News Agency (GNA), on a study tour of the Broadcasting Monitoring Centre (BMC) located at the NCA Tower in Accra.

The visit forms part of efforts by the Gambian delegation to understudy the Authority's regulatory mandate and operational best practices.

Welcoming the delegation, the Deputy Director General in charge of Technical Operations at the NCA, Mr. Suleman Salifu, assured them of the Authority's readiness to share knowledge and support peer institutions across the sub-region. He provided an overview of the BMC's critical role in broadcast compliance enforcement and spectrum surveillance, highlighting the Authority's advanced capabilities in ensuring adherence to regulatory standards.

Leading the delegation, the Deputy Director,

Human Resource and Administration at the Ghana News Agency, Mrs. Barbara Bernice Dadoo, expressed appreciation to the Authority for the warm reception despite the short notice. She noted that the visit would provide valuable insights to inform ongoing efforts to strengthen institutional capacity and enhance service delivery within their agency.

The delegation was subsequently taken through a series of technical presentations and guided on a tour of the Broadcasting Monitoring Centre (BMC) to gain a deeper understanding of its operations and its role in supporting the National Media Commission (NMC) and the Authority's regulatory functions, particularly in monitoring broadcast content and managing spectrum usage.

The visit forms part of efforts by the Gambian delegation to understudy the Authority's regulatory mandate and operational best practices.



A group picture of the delegation with some Management and staff of the NCA



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NCA WELCOMES NORFOLK STATE UNIVERSITY STUDENTS FOR REGULATORY LEARNING EXPERIENCE



Mrs. Etta Mosore welcoming the delegation



Rev. Jonathan Mason giving his brief remarks

On 2nd June, 2026, The National Communications Authority (NCA) hosted a delegation from the Norfolk State University in the United States of America at the NCA Tower in Accra, as part of the University's international academic exposure programme aimed at enhancing students' understanding of communications policy and regulation.

The delegation, comprising two (2) faculty members and seven (7) students, visited

the Authority to gain practical insights into the structure, governance, and regulatory frameworks that shape Ghana's communications sector.

Welcoming the delegation, Mrs. Etta Mosore, Deputy Director General in charge of Managerial Operations, provided an overview of the Authority's mandate and key regulatory responsibilities. She assured the visiting students and faculty members that subject matter experts



The Deputy Director-General in charge of Technical Operations, Mr. Suleman Salifu, engaging with participants during the session



Some of the students asking questions during the presentations

from the Authority would take them through the areas of interest outlined in their request and encouraged them to actively engage and ask questions throughout the session.

Speaking on behalf of the delegation, Rev. Jonathan Mason, a faculty member of the Norfolk State University, expressed appreciation to the Authority for hosting the group. He highlighted the importance of the visit in exposing students to real-world regulatory practices and noted that the experience would significantly contribute to their academic development and future careers.

As part of the engagement, Mr. Abdul Razak Salifu of the Research, Innovation, Policy and Strategy Division, and Mr. Kwame Baafuor Osei Akoto of the Engineering Division, delivered

presentations on the mandate, services and operations of the Authority. The presentations provided valuable insights into the NCA's role in regulating the communications sector and ensuring the provision of efficient and reliable communications services in Ghana.

The delegation also toured the Authority's Broadcasting Monitoring Centre, where they were introduced to its operations and the role it plays in monitoring the technical operations of broadcasting services across the country.

Also present at the meeting were the Deputy Director General for Technical Operations, Mr. Suleman Salifu, as well as some management members and staff of the NCA.



The delegation at the Broadcasting Monitoring Centre

Ghana Shippers' Authority Pays Working Visit to the NCA

On 20th May, 2026, the Ghana Shippers' Authority paid a working visit to the National Communications Authority (NCA) as part of efforts at strengthening institutional collaboration and gaining deeper insight into the Authority's processes for the inspection and clearance of imported communications equipment.

The visit provided the NCA with the opportunity to brief the delegation on the regulatory procedures governing the importation of communications equipment into Ghana. The Authority explained that importers are required to apply through the approved system, after which the NCA verifies whether the applicant is duly licensed and in good standing.

According to the Director General of the NCA, Rev. Ing. Edmund Y. Fianko, the process is important because some communications equipment may be suitable for use in other



Rev. Ing. Edmund Y. Fianko welcoming the delegation

countries but may not be appropriate for Ghana's frequency environment. Such equipment, if allowed into the country without



A cross-section of the delegation at the meeting

proper inspection, could interfere with existing communications services.

He further explained that the NCA does not maintain a permanent presence of officers at the ports. Rather, officers are assigned to conduct inspections as and when communications equipment is declared. "This approach enables the NCA to effectively carry out its regulatory oversight responsibilities while ensuring that the inspection process remains structured, transparent and efficient," he said.

In a brief presentation, the NCA indicated that where imported equipment meets the required standards, it is certified for release. However, where issues are identified, the equipment may be withheld, moved into the custody of the Authority, or handled in accordance with the relevant regulatory procedures.

The NCA further noted that even where an importer is licensed, imported communications equipment must still be inspected to ensure that it meets Ghana's technical, regulatory and frequency requirements.

The Authority also highlighted the role of its regional offices, particularly in areas with border posts, in supporting regulatory work and monitoring the movement of communications equipment into the country.

The meeting ended with an assurance that the relevant technical and regulatory teams of the NCA would further engage the Ghana Shippers Authority in a more in-depth session on the Authority's port inspection processes.

Both institutions expressed their commitment to continued collaboration in support of efficient trade facilitation, regulatory compliance and the protection of Ghana's communications ecosystem.

The four-member delegation from the Ghana Shippers' Authority was led by Madam Adelaide Addo and Mr. Frank Ankomah, both Senior Shipper Services and Trade Facilitation Officers. With them were Mr. Nathaniel Nartey and Mr. Kofi Poku Sampene.



A group picture of Management staff of the NCA and the delegation

NCA at 30: A Sharper Promise on Quality as Ghana Marks World Telecom Day



Ms. Mavis Ampah, Board Chairperson of the NCA, delivering the Message from the ITU Secretary-General



Director General of the NCA, Rev. Ing. Edmund Yirenkyi Fianko, welcoming participants



UNESCO Resident Coordinator, Mr. Edmond Moukala, speaking on behalf of the UN Secretary-General

The National Communications Authority (NCA) commemorated the 2026 World Telecommunication and Information Society Day (WTISD) on 18th May, 2026, with an industry stakeholder forum held at the NCA Tower.

The localised theme, “NCA at 30: Stakeholder Reflections on Regulation, Innovation and the Future of Ghana’s Communications Industry,” resonated with the global WTISD theme, “Digital Lifelines: Strengthening Resilience in a Connected World,” and provided stakeholders with the opportunity to reflect on the Authority’s journey over the past three decades, assess the role of regulation in shaping the sector’s development, highlight their contributions, and share perspectives on the future of Ghana’s communications industry.

Delivering his remarks and setting the tone for reflection and future prospects, the Director-General of the NCA, Rev. Ing. Edmund Y. Fianko, acknowledged the significant strides Ghana has made within the communications sector over the years, highlighting the country’s internet penetration rate, which is nearing 70 percent, as an indication of the growing digital inclusion and expanding access to connectivity across the country.

Despite this progress, he noted that the Authority

remains committed to addressing consumer concerns, particularly in the area of call quality and network performance. He assured stakeholders that the NCA’s response will be visible and impactful through the introduction of tighter Quality of Service (QoS) benchmarks, the publication of network-by-network performance data to promote transparency and enable consumers to assess service delivery across operators, as well as enforcement measures where necessary.

“The service Ghanaians pay for must be the service they receive and closing the coverage gap in our peri-urban and rural communities is the single most important task before this sector today,” he said.

He further stated that work cannot fall on regulators and operators alone and asked communities to welcome telecom towers in their neighbourhoods. He also urged road contractors, together with utilities and public agencies, to coordinate under a “dig-once” discipline and called on security agencies to treat vandalism of telecom equipment as the serious offence it is.

The stakeholder community responded in kind, offering reflections on the sector’s progress while drawing attention to the opportunities and challenges that lie ahead.



A cross-section of dignitaries at the WTISD 2026 celebration

Ms. Sylvia Owusu Ankomah, CEO of the Ghana Chamber of Telecommunications, traced Ghana's evolution from a voice-driven communications market to an increasingly digital ecosystem, crediting "effective, data-driven and forward-looking regulation" for much of the sector's growth and transformation.

The Ghana Internet Service Providers Association

(GISPA) President, Mr. Michael Nfodzo, spoke to the broader growth of Ghana's internet ecosystem, while ASCOG Chairman, Mr. Emmanuel Kwarteng, highlighted the country's submarine cable infrastructure, noting the critical role of the submarine cable systems that land on Ghana's shores and carry roughly 99% of the country's international data traffic.



The flag-raising ceremony at the forecourt of the NCA Tower, led by the Ghana Armed Forces and attended by Ms. Mavis Ampah, Rev. Ing. Edmund Yirenkyi Fianko, Deputy Director-General for Managerial Operations, Mrs. Etta Mosore, and Mr. Edmond Moukala

On the broadcasting front, GIBA President, Mr. Abdulai Awudu, and Director-General of the Ghana Broadcasting Corporation (GBC), Professor Amin Alhassan, brought attention to structural issues within the industry, including concerns around media concentration, ownership opacity, ethical standards, and the evolving identity of the state broadcaster. Bringing the consumer perspective into the discussion, Appiah Kusi Adomako, Esq., Director of the West Africa Regional Centre of CUTS International, argued that a properly competitive market remains the surest route to achieving outcomes that benefit all stakeholders.

Messages from the global community also reinforced the significance of resilient digital infrastructure in today's interconnected world. Delivering remarks on behalf of the Secretary-General of the International Telecommunication Union (ITU), Ms. Doreen Bogdan-Martin, the Board Chairperson of the NCA, Ms. Mavis Ampah, noted that telecommunications had become as essential as roads and electricity. "That's why resilience must be built into digital

infrastructure and it must be built collectively," she said.

A message from the Secretary-General of the United Nations, Mr. António Guterres, delivered by the UNESCO Resident Coordinator, Mr. Edmond Moukala, encouraged Ghana to continue advancing digital inclusion "until this digital lifeline extends to the last mile."

The event concluded with a symbolic flag-raising ceremony at the forecourt of the NCA Tower led by the Ghana Armed Forces and joined by Ms. Mavis Ampah, Rev. Ing. Edmund Yirenkyi Fianko, the Deputy Director General for Managerial Operations, Mrs. Etta Mosore, and Mr. Edmond Moukala.



Representatives from various institutions delivered presentations highlighting the journey and evolution of Ghana's communications industry over the years



A group photo of Industry Stakeholders, Representatives of Bodies, and Leadership and Staff of the NCA

CELEBRATING 30 YEARS OF NCA THROUGH SPORTS AND TEAMWORK



Staff engaging in an early morning exercise session to warm up ahead of the day's games and activities.

As part of activities commemorating the 30th Anniversary celebrations of the National Communications Authority (NCA), a Staff Games and Fun Day was held on 17th August, 2026, at the University of Ghana Sports Stadium, Legon. The event brought together staff from the Head Office and Regional offices across the country for a day of sporting activities, recreation and team building — building bridges across divisions, generations and distances that do not always get the opportunity to connect.

Staff were grouped into six teams namely Blue Spectrum, Yellow Fibre, Red Signal, Violet Satellite, Green Cyber and Orange Network, with each team deliberately comprising staff from different offices and departments to reinforce a simple but important message: there is one NCA, one team and one shared purpose. The teams competed in a variety of sporting and recreational activities, including football, sack race, lime and spoon race, 100-metre race, 4×100-metre relay and several other fun activities. Newer members of staff competed alongside colleagues who have served the Authority for decades, making the day as much a celebration of the NCA's generational continuity as it was a sporting contest.

One of the highlights of the event was the

Management 30-metre race, which saw members of Management take to the track in a spirited contest — a moment that captured the spirit of the day, with leadership participating alongside staff rather than presiding from the sidelines.

Reflecting on the Authority's 30-year journey, the Director General, Rev. Ing. Edmund Yirenkyi Fianko noted that the NCA's achievements have not been driven by regulation and technology alone, but by the people who have worked together over the years to build and sustain the institution. "For 30 years, the NCA has remained committed to regulating Ghana's communications industry in a manner that promotes growth, innovation and consumer



The Awards on display

confidence. However, behind every milestone, every policy, every regulatory intervention and every achievement is a team of dedicated people working towards a common purpose,” he said.

He added that staff wellness and bonding are essential to building a strong institution, noting that an organisation can only effectively deliver on its mandate when its people are motivated, connected and able to work together. “As we celebrate 30 years of the NCA’s existence, we must also celebrate the people behind the institution. Staff wellness, teamwork and opportunities to bond are not separate from our work; they are part of what strengthens us to deliver. When we connect as colleagues, we build trust. When we work together, we become stronger. And when our people thrive, the institution is better positioned to regulate an industry that continues to evolve.”

The Deputy Director General in charge of Managerial Operations, Mrs. Etta Mosore, emphasised that the Authority’s growth has been driven by its people, collaboration and a shared commitment to excellence. She noted that staff wellness and strong interpersonal relationships remain important to sustaining a productive, cohesive and resilient institution, and that events such as the Fun Games are essential to nurturing the bonds that hold the organisation together across its offices and regions.

After an exciting and energy-filled day of



The Director General, Rev. Edmund Y. Fianko, and the Deputy Director General, Mr. Suleman Salifu, pictured enjoying the games

competition, Blue Spectrum emerged as the Overall Best Team, securing first position. Yellow Fibre placed second, followed by Red Signal in third position. Violet Satellite finished in fourth position, while Green Cyber and Orange Network placed fifth and sixth respectively.

The Fun Games formed part of the NCA’s year-long 30th Anniversary celebrations, being held under the theme, “30 Years of Communications Regulation – Celebrating Impact, Advancing a More Inclusive Digital Future.” Beyond the competition, the day promoted staff wellness, strengthened interpersonal relationships and provided a platform for colleagues from across Ghana to interact, recharge and be reminded that behind the Authority’s regulatory work is a community of people who are stronger, more connected and more effective together.



The Red Signals and Yellow Fibre showed strength and determination as they battled it out in an exciting tug-of-peace contest



The tug-of-war was nothing short of intense, bringing out the competitive spirit and teamwork among staff

The event concluded with the presentation of awards to deserving teams, with Blue Spectrum receiving the coveted Overall Best Team Award. The NCA remains committed to fostering a

positive and collaborative workplace culture as it celebrates 30 years of impact and continues its work towards advancing a more inclusive digital future for Ghana.



The Director-General of the NCA, Rev. Ing. Edmund Yirenkyi Fianko, exchanging pleasantries with the players ahead of the match



The women's 100-metre race was nothing short of exciting, as participants raced to the finish line with determination and enthusiasm



Some players on the touchline keenly watching the match and cheering on their teammates

Photo Collage of the 30th Anniversary Games



Liberia Telecommunications Authority Visits NCA for Knowledge Exchange and Institutional Learning



Mad. Joy Onos giving her remarks

The National Communications Authority (NCA) on Tuesday, 9th June, 2026, hosted a two-member delegation from the Liberia Telecommunications Authority (LTA) at the NCA Tower in Accra for a knowledge exchange session aimed at sharing experiences and best practices on institutional development, technology adoption, operational systems, and modern workplace infrastructure.

The delegation was led by Mad. Joy Chichi Onos, Director for Information Technology of the LTA, and included Mr. Prince Goah, Acting Director of Administration.

Welcoming the delegation, the Deputy Director General in charge of Technical Operations at the NCA, Mr. Suleman Salifu, highlighted the longstanding relationship between Ghana and Liberia and the continuous exchange of knowledge between the two institutions on various regulatory and technological matters.

He noted that the NCA remains committed to supporting peer regulatory institutions within the sub-region through collaboration and knowledge sharing, and expressed confidence that the visit would provide valuable insights



Mr. Suleman Salifu welcoming the delegation

to help the delegation achieve its objectives. He also encouraged the delegation to engage freely with the Authority's subject-matter experts throughout the visit.

Explaining the purpose of the visit, Mad. Joy Chichi Onos said the LTA was developing a modern, technology-driven facility and considered it important to engage with peer institutions that had successfully undertaken similar initiatives. She noted that beyond infrastructure, the delegation was interested in learning about the systems, processes and organisational practices that support effective operations within the NCA.

She commended the NCA for its reputation as a leading regulatory institution in the West African sub-region, noting that the Authority is widely recognised for its sound regulatory practices and openness to knowledge sharing. According to her, the NCA frequently serves as a benchmark institution for the LTA and is often referenced in discussions on regulatory excellence and institutional development.

Mad. Onos further indicated that the delegation was particularly interested in understanding

how the NCA had integrated technology into its operations and how staff had adapted to the various technologies deployed internally. She noted that learning from a regional peer institution with similar operational realities would provide practical insights to support the LTA's ongoing development efforts.

As part of the visit, the delegation was taken on guided tours of the NCA Tower and key operational facilities including the NCA Computer Emergency Response Team (CERT), the Broadcasting Monitoring Centre and the NCA Media Studio. The tour provided an opportunity for the delegation to gain first-



The delegation touring the NCA Data Centre

hand insight into the Authority's operational environment, technological systems, and service delivery processes.



A group photograph of the delegation and some members of NCA Management

Helios Towers Ghana Pays Courtesy Call on NCA



Rev. Ing. Edmund Yirenkyi Fianko welcoming the delegation



Ms. Dana Tobak CBE giving her remarks

The National Communications Authority (NCA) on 8th June, 2026, hosted a delegation from Helios Towers Ghana on a courtesy call at the NCA Tower in Accra.

The delegation was led by Ms. Dana Tobak CBE, Independent Non-Executive Director and Chair of the Technology Committee of Helios Towers PLC who doubles as the Chief Executive Officer and Co-founder of Hyperoptic, a United Kingdom-based full-fibre broadband company.

She was accompanied by the Managing Director of Helios Towers Ghana, Mr. Kweku Frempong, and the Head of Legal and Regulatory Affairs, Ms. Barbara Martinson.

Welcoming the delegation, the Director General of the NCA, Rev. Ing. Edmund Yirenkyi Fianko, highlighted Quality of Service (QoS) as the Authority's foremost regulatory priority for 2026. He explained that while the Authority's previous focus had been on expanding coverage and improving access to communications services, particularly for underserved and unserved

communities, its current focus is on enhancing the overall service experience of consumers.

The Director General noted that achieving this objective would require significant investment by service providers and infrastructure operators. He further engaged the delegation on current developments within Ghana's communications industry and the collaborative efforts needed to sustain improvements in service delivery.

During the discussions, Helios Towers Ghana outlined some operational challenges affecting its activities and indicated that the company has invested in an additional layer of network redundancy to enhance resilience, maintain service continuity and minimise disruptions.

The Helios delegation also expressed appreciation to the NCA for its regulatory guidance, assistance and continued support to industry players in fostering the growth and development of the communications sector.

The NCA reaffirmed its commitment to



A picture of the delegation from Helios Towers PLC

transparent, fair and predictable regulation aimed at promoting sustainable investment, healthy competition, innovation, and growth within Ghana's communications ecosystem.



The Helios Delegation in a group picture with some Management Staff of the NCA

NCA Shares Best Practices on Equipment Certification and Type Approval with Mozambique Regulator



Deputy Director General in charge of Technical Operations, Mr. Suleman Salifu, welcoming participants

On 9th June, 2026, the National Communications Authority (NCA) hosted a virtual benchmarking session with the Mozambique Communications Regulatory Authority (INCM) to share knowledge and best practices on equipment type approval and telecommunications equipment certification.

The engagement formed part of the INCM's efforts at strengthening its regulatory framework and enhancing its institutional capacity in the area of equipment type approval and testing. Specifically, the session sought to provide insight into the NCA's equipment type approval processes, operational and technical testing models, challenges relating to international standards and equipment certification as well as the infrastructure and specialised human resource requirements needed to support such operations.

Setting the stage for the discussions the Deputy Director General for Technical Operations, Mr. Suleman Salifu, highlighted the importance of collaboration among regulatory authorities and expressed the NCA's commitment to knowledge



Mr. Peter Onyekere, Manager, Regulatory Administration Division, engaging the participants

sharing and regional cooperation in advancing effective communications regulation.

Speaking on behalf of the Mozambique delegation Mr. Edmundo Alberto, Director of Radiocommunications and Inspection at the INCM, noted that the engagement was important in helping the Authority better understand Ghana's type approval regime, the scope of the NCA's regulatory mandate, the operational model of its testing laboratory, and the processes involved in ensuring compliance of communications equipment entering the market.

During the technical discussions Mr. Peter Onyekere, Manager at the Regulatory Administration Division of the NCA, explained, among other things, that the Authority has developed Minimum Technical Specifications and Requirements for terminal equipment which are currently undergoing the necessary processes for gazetting. According to him, the initiative is aimed at guaranteeing the quality of communications services delivered to consumers in Ghana.



Participants on the virtual platform during the benchmarking session

He further noted that the specifications seek to promote efficient spectrum utilisation, ensure network compatibility, address health, safety and environmental concerns, and curb the proliferation of counterfeit and substandard communications equipment on the Ghanaian market.

He added that the laboratory has played a key role in training and capacity building for a number of

African countries, facilitating knowledge transfer and enhancing technical skills among regulatory authorities.

The meeting provided a valuable platform for both institutions to exchange experiences, discuss emerging regulatory challenges, and explore opportunities for future collaboration in strengthening communications regulation across the region.

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NCA Hosts MoCDTI Staff on Industry Familiarisation Visit



**Representative from
MOCDTI**



**Mavis Obeng Aidoo
Principal Manager,
Consumer Affairs**



**John B. Essamuah, Deputy
Director, Consumer
Affairs**



**Rahinatu Ali, Senior
Manager, Corporate
Affairs**

The National Communications Authority (NCA) hosted a delegation of staff from the Ministry of Communication, Digital Technology and Innovations (MoCDTI) at the NCA Tower on 11th June, 2026, for an industry familiarisation and study visit aimed at enhancing understanding of the Authority's regulatory functions and operations.

As part of the visit, the delegation toured some of the Authority's key regulatory facilities,

including the NCA-CERT, the Common Platform, the Broadcasting Monitoring Centre (BMC), and the NCA Studio.

Welcoming the delegation, the Director of Corporate Affairs, Mrs. Nana Defie Badu, expressed her delight at hosting the Ministry's staff and underscored the importance of strengthening collaboration between the Ministry and its Agencies. She noted that as the NCA's supervising Ministry, it was a step in the



Participants from the MoCDTI during the engagement session

right direction for MoCDTI staff to undertake such visits to gain first-hand knowledge of the Authority's operations.

According to her, the visit would foster stronger synergy, deepen institutional understanding, and enhance collaboration in the execution of the respective mandates of the Ministry and the Authority.

Speaking on behalf of the delegation, Ms. Gloria Adjasah of the MoCDTI thanked the NCA for the opportunity to learn more about its operations. She described the Authority as "home," emphasising the importance of the visit in exposing staff from various departments of the Ministry to the work undertaken by the NCA.

Ms. Adjasah stated that the visit was designed to help staff better understand the roles and

responsibilities of the Authority, promote knowledge sharing, and strengthen working relationships between the Ministry and the NCA.

Staff of the Ministry were briefed on the NCA's strong commitment to consumer protection and the various initiatives being implemented to safeguard the interests of consumers. Discussions highlighted the Authority's consumer education and awareness programmes, complaint resolution mechanisms, efforts to combat fraud and unsolicited electronic communications, as well as measures aimed at promoting a safer and more secure communications environment.

The visit forms part of efforts by the MoCDTI to expose its staff to the operational activities of agencies under its supervision and encourage greater collaboration across the communications and digital technology ecosystem.



Participants touring the NCA Multimedia Studio



Participants visiting the NCA-CERT



Participants touring the NCA's Broadcasting Monitoring Centre

NCA Hosts Tanzania Communications Regulatory Authority on Satellite Services Regulatory Benchmarking Visit



Mr. Suleman Salifu, (DDGTO), welcoming the delegation



Mr. Fuad Adam of the TCRA delivering his remarks

On the 15th of June, 2026, at the NCA Tower, the National Communications Authority (NCA) hosted a delegation from the Tanzania Communications Regulatory Authority (TCRA) on a benchmarking visit aimed at strengthening regulatory knowledge and collaboration in the area of satellite communications services. The visit also formed part of the TCRA's efforts at gaining deeper insights into the regulation of emerging satellite technologies and services.

Welcoming the delegation, the Deputy Director General in charge of Technical Operations (DDGTO) at the NCA, Mr. Suleman Salifu, highlighted the rapid evolution of satellite technologies and the need for robust regulatory frameworks to support innovation while safeguarding national interests.

He noted that the satellite ecosystem had evolved significantly from traditional geostationary satellites to newer Low Earth Orbit (LEO) and Medium Earth Orbit (MEO) systems, creating new opportunities and regulatory considerations for communications authorities worldwide.

He further emphasised the Authority's

commitment to sharing knowledge and best practices with fellow regulators across the continent to promote effective regulation and regional cooperation.

Speaking on behalf of the TCRA delegation, Mr. Fuad Adam expressed appreciation to the NCA for hosting the visit and acknowledged the long-standing relationship between the two regulatory authorities.

He noted that the visit demonstrated the strong collaboration that had existed between Ghana and Tanzania over the years, recalling the cooperation and knowledge exchange that had taken place during the migration from analogue to digital broadcasting – where both countries had learnt valuable lessons from each other's experiences in configuring and implementing their systems.

Mr. Adam stated that the benchmarking visit would provide useful insights into Ghana's regulatory approach to satellite services and would support the TCRA's ongoing efforts to develop and enhance its regulatory framework for emerging space-based communications



The Deputy Director-General in charge of Technical Operations, Mr. Suleman Salifu, engaging with participants during the session

technologies.

He further expressed optimism about future engagements between the two institutions, stressing that the visit would not be the last

and that both authorities would continue to collaborate and share knowledge for the advancement of the communications sector in their respective countries.



A group photograph of the delegation with some Management staff at the NCA

KNUST Telecommunications Engineering Students Gain First-hand Insight into Communications Regulation at NCA



Mercy Obeng-Dapaah, Deputy Manager, Corporate Affairs



Kwame Tetteh Lanor, Deputy Manager, Engineering Division



Kingsley Ankoh, Deputy Manager, Cybersecurity Division

The National Communications Authority (NCA) hosted students of the Telecommunications Engineering Department of the Kwame Nkrumah University of Science and Technology (KNUST) on 19th June, 2026, at the NCA Tower as part of an educational study visit aimed at providing practical insights into Ghana's communications regulatory environment.

Questions about aviation interference, spectrum allocation, and the conversations surrounding Significant Market Power (SMP) status dominated discussions as the students were taken through a presentation by Mr. Kwame Tetteh Lanor, Deputy Manager at the Engineering Division. He provided insights into how frequency bands are assigned to telecommunications operators



A cross-section of participants at the meeting



Participants touring the NCA's Broadcasting Monitoring Centre

and broadband service providers in Ghana. The session also highlighted the importance of spectrum as a finite national resource and the regulatory measures employed by the Authority to ensure its efficient management and utilisation. The discussions also provided the students with a broader understanding of the mandate of the National Communications Authority (NCA), its regulatory responsibilities, and its role in overseeing telecommunications, broadcasting, and related services in Ghana. The session further highlighted the Authority's efforts at

promoting a safe and secure digital ecosystem through cybersecurity awareness initiatives and the work of the NCA Computer Emergency Response Team (NCA-CERT) which supports the prevention, detection, and response to cyber threats within the communications sector.

The visit formed part of the Authority's efforts at providing students with practical industry exposure and deepening their understanding of the technical and regulatory frameworks that underpin the communications sector.



A group photograph of participants with the sector Ministers from Ghana and Zambia

National Communications Authority



Who are we?

The National Communications Authority (NCA) is the central body mandated to license and to regulate electronic communication activities and services in the country.

Communications for Development