



PRESS RELEASE

HELIOS TOWERS GHANA PAYS COURTESY CALL ON NCA

Accra, 8th June, 2026 – The National Communications Authority (NCA) today hosted a delegation from Helios Towers Ghana on a courtesy call at the NCA Tower in Accra.

The delegation was led by Ms. Dana Tobak CBE, Independent Non-Executive Director and Chair of the Technology Committee of Helios Towers PLC, who doubles as the Chief Executive Officer and Co-founder of Hyperoptic, a United Kingdom-based full-fibre broadband company. She was accompanied by the Managing Director of Helios Towers Ghana, Mr. Kweku Frempong, and the Head of Legal and Regulatory Affairs, Ms. Barbara Martinson.



- *A picture of the delegation from Helios Towers PLC*

Welcoming the delegation, the Director-General of the NCA, Rev. Ing. Edmund Yirenkyi Fianko, highlighted Quality of Service (QoS) as the Authority's foremost regulatory priority for 2026. He explained that while the Authority's previous focus had been on expanding coverage and improving access to communications services, particularly for underserved and unserved communities, its current focus is on enhancing the overall service experience of consumers.

The Director-General noted that achieving this objective would require significant investment by service providers and infrastructure operators. He further engaged the delegation on current developments within Ghana's communications industry and the collaborative efforts needed to sustain improvements in service delivery.



- ***Rev. Ing. Edmund Yirenkyi Fianko welcoming the delegation***

During the discussions, Helios Towers Ghana outlined some operational challenges affecting its activities and indicated that the company has invested in an additional layer of network redundancy to enhance resilience, maintain service continuity and minimise disruptions.

The Helios delegation also expressed appreciation to the NCA for its regulatory guidance, assistance and continued support to industry players in fostering the growth and development of the communications sector.



- ***Ms. Dana Tobak CBE giving her remarks***

The NCA reaffirmed its commitment to transparent, fair, and predictable regulation aimed at promoting sustainable investment, healthy competition, innovation, and growth within Ghana's communications ecosystem.



- *The Helios Delegation in a group picture with some Management Staff of the NCA*

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About NCA

The National Communications Authority, (NCA), was established by an Act of Parliament, Act 524 in December 1996, which has been repealed and replaced by the National Communications Authority Act, 2008 (Act 769). The Authority is the statutory body mandated to license and to regulate electronic communication activities.