



**NATIONAL
COMMUNICATIONS
AUTHORITY**



THE NCA JOURNEY



ABOUT NCA

The NCA was established under the NCA Act, 1996 (Act 524), which has since been repealed and replaced by the National Communications Authority Act, 2008 (Act 769).

The objective of NCA is to regulate the provision of communications services, including telecommunications, broadcasting and related digital platforms. It ensures fair competition, manages the national radio frequency spectrum, and protects consumer interests in the digital ecosystem.

MANDATE & RESPONSIBILITIES



Managing Frequency Spectrum and Numbering Resources



Licensing of Communication Services



Research & Policy Implementation



Development and Maintenance of Communication Standards



Ensuring Quality of Service Standards



Consumer Protection



Competition Regulation

BOARD CHAIRPERSONS

H.E John
Dramani Mahama
(1998 – 2001)



Hon. Felix
Owusu-Agyapong
(2001 – 2003)



Mr. Jude Arthur
(2003 – 2008)



Mr. Kofi
Totobi Quakyi
(2009 – 2014)



Mr. Eugene
Baffoe-Bonnie
(2014 – 2017)



Mr. Kwaku
Sakyi-Addo
(2017 – 2021)



Mr. Isaac Emmil
Osei-Bonsu Jnr
(2021 – 2025)



Ms. Mavis
Araba Ampah
(2025 – Present)



DIRECTORS GENERAL

Mr. John Kofi Gyimah
(1997 – 2001)



Dr. Pasmore
Kuranchie
(2001)



Major (Rtd.)
J.R.K. Tandoh
(2001 – 2007)



Mr. Bernard
A. Forson, Jr.
(2007 – 2010)



Mr. Paarock
VanPercy
(2010 – 2015)



Mr. William Tevie
(2015 – 2017)



Dr. Joe Anokye
(2017 – 2025)



Rev. Ing.
Edmund Y. Fianko
(2025 – present)



KEY MILESTONES (1996-2026)

1



1996

NCA Act received Presidential Assent

2



1997

Operation of NCA from first Head Office

1st Rangoon Close, Cantonments

3



1998

Election to ITU RRB

Election of the late Major (Rtd.) J.R.K. Tandoh, then Director, Frequency Management by the ITU to the Radio Regulations Board (RRB)

4



1998

Acquisition of first Spectrum Monitoring Systems

5



2001

Landing of SAT-3 Undersea Cable

6



2004

Issuance of 2G Mobile Licences

Issuance of Long Term (15yrs) Mobile Licences to Millicom, Scancom, GT & Celltel (2G)

7



2004

International Gateway Licence

Issuance of International Gateway Licence to Scancom.

8



2006

ITU GE-06 Agreement

Signing of ITU GE-06 Agreement on Analogue to Digital Terrestrial TV Transition

9



2007

Classification of FM Stations

10



2008

Landing Rights Licence

Issuance of first Landing Rights Licence to Main One

11



2008

Acquisition of first QoS Equipment

Acquisition of first Quality of Service Measurement Equipment

12



2009

Issuance of 3G Licences

NCA issued 3G licences

13



2011

Tower Licences Issued

Issuance of Communications Infrastructure (Tower) Licences to ATC Towers, Helios Towers and Eaton Towers

14



2011

Commencement of Decentralisation

Offices in Kumasi, Tamale and Sekondi-Takoradi

15



2012

ITU-T Study Group Chair

Appointment of Ing. Kwame Baah-Acheamfour as Chairman of ITU-T Study Group 12 on QoS Standards

16



2013

Re-classification of FM Stations

17



2015

Issuance of 4G Licences

Issuance of Broadband Wireless Access (BWA) Licences in 800MHz band (4G)

18



2016

Interconnect Clearing House

Issuance of Interconnect Clearing House (ICH) Licence to Afriwave

19



2016

International Wholesale Carrier

Issuance of first International Wholesale Carrier Licences (IWCL)

20



2016

Billing Verification System

Installation of Billing Verification System

21



2016

Metro Terrestrial Fibre Licence

Issuance of first Metro Terrestrial Fibre Licence to C-Squared

22



2017

Network Monitoring System

Installation of Network Monitoring System (for QoS)

23



2017

Airtel-Tigo Merger

Approval of Airtel-Tigo Merger

24



2018

Common Monitoring Platform

Establishment of Common Monitoring Platform for NCA & GRA

25



2018

NCA Type Approval Laboratory

Commissioned NCA Type Approval Laboratory

26



2020

Significant Market Power

Declaration of MTN as Significant Market Power (SMP)

27



2021

SIM Re-registration

Commencement of SIM Re-registration exercise and Establishment of Central SIM Register

28



2022

Election to ITU RRB

Election of Rev. Ing. Fianko, then Director, Engineering by the ITU to Radio Regulations Board (RRB)

29



2022

LEO Satellite Licences

Issuance of Gateway Earth Stations Licences for Low Earth Orbit (LEO) satellite to OneWeb

30

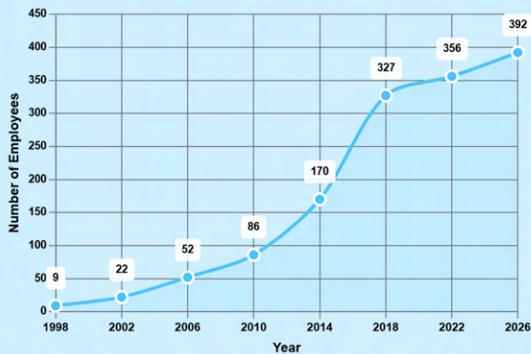


2025

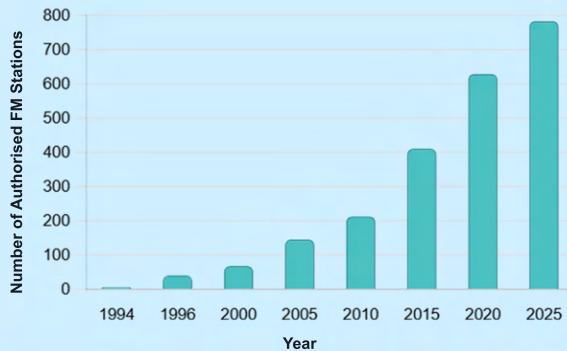
First Female Board Chair

Appointment of Ms. Mavis Ampah as first female Board Chair of NCA.

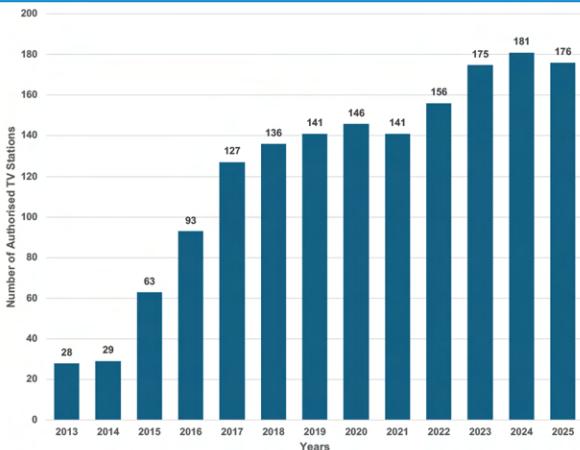
NCA STAFF STRENGTH



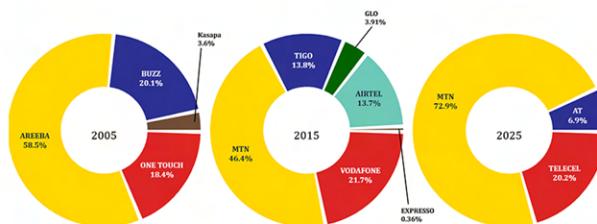
AUTHORISED FM STATIONS



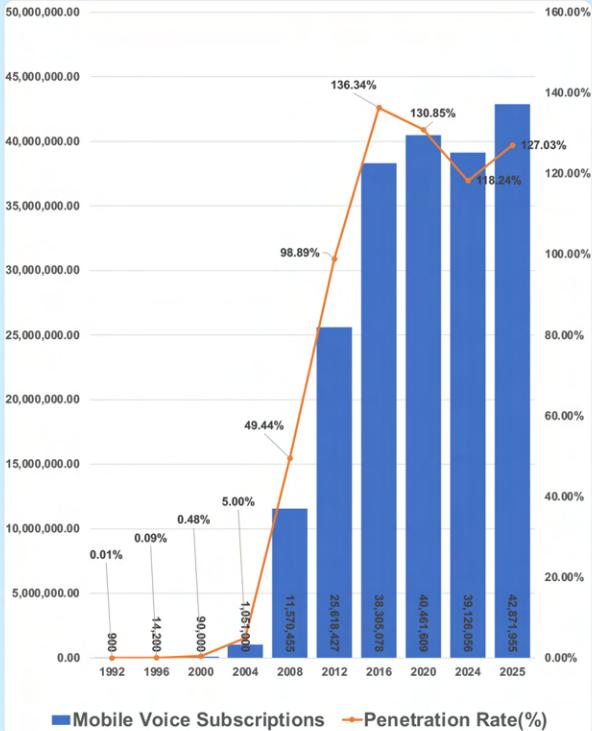
AUTHORISED TV STATIONS



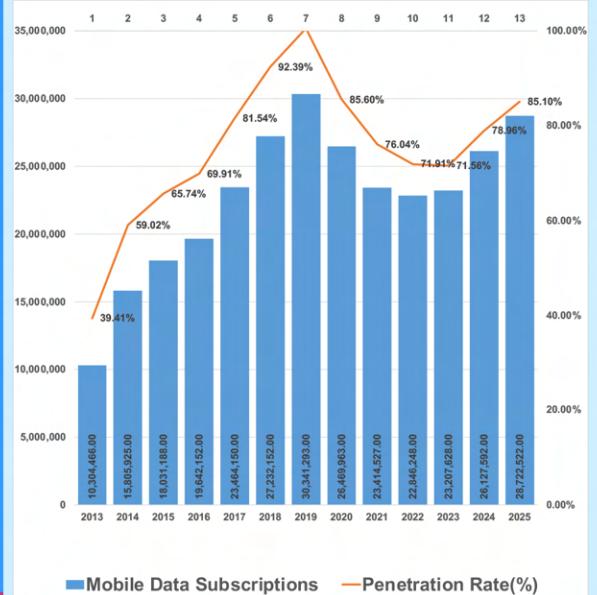
MNO MARKET SHARE



MOBILE VOICE SUBSCRIPTIONS & PENETRATION



MOBILE DATA SUBSCRIPTIONS & PENETRATION





**NATIONAL
COMMUNICATIONS
AUTHORITY**

New Consumer Complaints Toll-Free Number

0800 30 30 30

You may also contact us via email:
complaints@nca.org.gh

Communications for Development

A photograph of the NCA Tower building, a modern structure with a curved facade and many windows. The building is set against a clear blue sky. The text "NCA TOWER" is visible on the upper part of the building's facade.

30 years of Communications Regulation
— Celebrating Impact, Advancing a more Inclusive Digital Future

National Communications Authority
NCA Tower, No. 6 Airport City, Accra, Ghana
Digital Address: GL-126-7029

Email: info@nca.org.gh
Website: www.nca.org.gh
Phone: +233 (0) 30 277 6621 / +233 (0) 30 277 1701