



**NATIONAL
COMMUNICATIONS
AUTHORITY**

NEWSLETTER

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NCA AND GFD LEAD NATIONAL CELEBRATION OF IDPD 2025 ON ASSISTIVE TECHNOLOGY AND INCLUSION

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NCA AND GFD LEAD NATIONAL CELEBRATION OF IDPD 2025 ON ASSISTIVE TECHNOLOGY AND INCLUSION



Hon. Samuel Nartey George, Minister for Communication, Digital Technology and Innovations (MoCDTI), delivering his solidarity message



Hon. Dr. Agnes Naa Momo Lartey (MP), Minister for Gender, Children and Social Protection

The National Communications Authority (NCA) and the Ghana Federation of Disability Organisations (GFD), in collaboration with the Ministry of Communication, Digital Technology and Innovations (MoCDTI) and the Ministry of Gender, Children and Social Protection (MoGCSP), joined the rest of the world on 3rd December, 2025, to celebrate the International Day of Persons with Disabilities (IDPD) 2025 at the NCA Tower in Accra under the theme “Assistive Technology: Empowering Lives, Advancing Inclusion.”

Delivering his remarks, the Minister of Communication, Digital Technology and Innovations, Hon. Samuel Nartey George, stated that the theme “reminds us that accessible technology is not a privilege; it is a human rights obligation, affirmed in the Persons with Disability Act (Act 715) and the UN Convention on the Rights of Persons with Disabilities (CRPD).

The Minister acknowledged that uneven access across regions, limited maintenance services, and digital platforms that still fall short of universal design requirements continue to hinder full inclusion. He stated that the Ministry recognises its central role in bridging these gaps. Hon. Sam George promised two important things: first, to improve accessibility on all government digital platforms by following global standards like the Web Content Accessibility Guidelines (WCAG); and second, to collaborate with the National Communications Authority (NCA) and telecom companies to create affordable data options, enhance customer service access, and encourage investment in technologies that include everyone.

As part of the Minister’s commitment, he announced that as the Ministry rolls out the One Million Coders Programme next year, 50,000 fully-funded training allocations have



Ensure that disability inclusion is integrated into every aspect of national development - Mr. Joseph Atsu Homadzi, GFD

been reserved for persons with disabilities. “The Ministry will ensure regional equity in the distribution of these slots by working closely with the Ministry of Gender and the Federation to identify eligible persons across all regions who will be able to undertake the training,” he said.

Speaking at the event, Hon. Dr. Agnes Naa Momo Lartey (MP), Minister for Gender, Children and Social Protection, indicated that to ensure inclusivity, there must be sustained collaboration that actively dismantles barriers and creates an inclusive digital future where no one is left behind. “It’s a collective and shared responsibility; hand in hand, we will walk this



Acting Deputy Director-General in charge of Technical Operations at the NCA, Mr. Suleman Salifu

path and ensure that inclusivity is a reality,” she said.

The Acting Deputy Director-General in charge of Technical Operations at the NCA, Mr. Suleman Salifu, stated that the enabling Act of the NCA, Act 769, enjoins the NCA, as part of its best practices, to perform its functions having regard for the needs and interests of persons with disabilities, the elderly, low-income earners, and the vulnerable.

“It is in this light that at an inaugural stakeholder engagement a few weeks ago with mobile terminal device manufacturers and dealers to design a new minimum specification for



A picture of the panellists at the event



Hon. Naa Momo Lartey and some dignitaries from the GFD at the event

terminal devices for Ghana by 2026, one of the key and prominent minimum specifications that every terminal device should have before being type-approved and permitted entry into Ghana is an accessibility feature,” Mr. Suleman Salifu remarked.

A panel discussion on fostering disability-inclusive societies to advance social progress, moderated by renowned disability activist, Madam Patience Atipoka Atuah, enriched the event with insightful perspectives.

Speaking on behalf of the GFD, Mr. Joseph Atsu Homadzi expressed his gratitude to the President, His Excellency John Dramani Mahama, as well as to partners and donors, for



The event was fully represented by all key stakeholders

the continuous support extended to the GFD over the years in championing the cause of persons with disabilities in Ghana. He further urged other institutions to follow this example and ensure that disability inclusion is integrated into every aspect of national development.



Exhibition Centre for some key innovations to aid persons with disabilities



The dignitaries pledged their support to ensuring persons with disabilities are not left behind in Ghana's rapid digital transformation

NCA ENGAGES ISPs ON LICENSING RECLASSIFICATION AND REVIEW OF FEES



Mr. Benjamin Akakpo, MC for the engagement



Mr. Bernard Ocran, Director, Engineering Division



Acting Deputy Director-General in charge of Technical Operations, Mr. Suleman Salifu, delivering his keynote remarks

The National Communications Authority (NCA) has held a stakeholder engagement with Internet Service Providers (ISPs) to provide clarity on the reclassification of the ISP licensing regime and the revised Schedule of Fees and Charges. The engagement took place at the NCA Tower on 17th December, 2025.

Delivering the keynote address, the Acting Deputy Director-General in charge of Technical Operations at the NCA, Mr. Suleman Salifu, explained that the ISP landscape has

evolved significantly over the years, driven by new business models, expanding network footprints, and increased demand for bandwidth, cloud services, and content delivery.

He noted that the existing three-tier categorisation of ISPs, that is Nationwide, Rural, and Hotspot, had become inadequate to reflect current operational realities. To address this, the Authority has introduced additional categories, including Regional ISP, Internet Reseller, and Internet Network Provider (IP Transit), to ensure



A cross-section of participants at the event



Mr. Kwame Tetteh Larnor, Deputy Manager of the Engineering Division, delivering a presentation



Participants had the opportunity to ask questions and share their ideas



Mrs. Naa Amorkor Asihene, Deputy Director for the Engineering Division at the NCA, speaking to participants

better alignment between licensing obligations and the scale of operations.

Mr. Salifu further highlighted the introduction of a 0.5 percent Net Revenue Regulatory Fee, which replaces the previous flat fee structure. According to him, the new approach aligns with international best practice and promotes fairness by linking regulatory fees more closely to operators' commercial activities.

A technical presentation was delivered by Mr. Kwame T. Larnor, Deputy Manager of the Engineering Division, who provided detailed explanations on the new ISP categories, licensing requirements, and compliance expectations under the revised framework. The presentation was followed by an interactive session during which participants sought clarification on

implementation timelines, licence migration and fee computation.

The engagement also underscored the Authority's ongoing efforts to promote local peering and efficient internet exchange. Participants were briefed on a framework under development to encourage local interconnection at Internet Exchange Points such as the Ghana Internet Exchange (GIX) and the Accra Internet Exchange (Accra-IX), aimed at reducing latency, lowering costs and improving quality of service.

The engagement forms part of the Authority's efforts to strengthen regulatory transparency and ensure industry alignment with recent reforms, following a review of fees and charges that had remained unchanged for approximately nine years.



A group picture of participants and some Management Staff



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Communications for Development

GHANA AND BURKINA FASO SIGN MoU TO DRIVE AFFORDABLE CROSS-BORDER MOBILE COMMUNICATION



Mr. Suleman Salifu (seated left) and Mr. Patrice Compaoré (seated right) exchanging the signed documents following the signing of the MoU in the presence of their respective Ministers

The National Communications Authority (NCA) of Ghana and the Autorité de Régulation des Communications Électroniques et des Postes (ARCEP) of Burkina Faso have signed a Memorandum of Understanding (MoU) on Free Roaming between the two countries. The signing ceremony took place on 21st November, 2025, as part of the Digital Week event in Ouagadougou, where Ghana participated as Guest of Honour.

This MoU establishes the framework for technical and regulatory collaboration, paving the way for seamless mobile communication across borders. Mobile subscribers travelling between the two countries will be able to make calls, send messages, and use data services without incurring additional roaming charges. With this development, Ghana has successfully

concluded free roaming arrangements with all its neighbouring countries.

Speaking at the signing ceremony, the NCA's Deputy Director General for Technical Operations, Mr. Suleman Salifu, emphasised that the collaboration reinforces the longstanding relationship between the NCA and ARCEP Burkina Faso. He reaffirmed Ghana's commitment to deepening regional connectivity and ensuring that communication services become more accessible, affordable, and seamless for citizens.

Mr. Salifu further expressed confidence that the agreement will further strengthen institutional cooperation and lay the foundation for more joint initiatives in the future.

On his part, ARCEP's Executive Secretary, Patrice Compaoré, indicated that the elimination of the roaming charge will allow Burkinabé travelers in Ghana, as well as Ghanaian nationals in Burkina Faso, to communicate at rates similar to those charged in their countries of origin. He noted that this agreement would help strengthen bilateral cooperation by facilitating exchanges and communication between the two countries.

Regulators and Mobile Network Operators (MNOs) of both countries will continue to work collaboratively towards the implementation and testing of the agreed roaming services prior to

the launch of the service in April 2026. The NCA takes the opportunity to acknowledge the guidance of the Minister for Communication, Digital Technology and Innovations, as well as the cooperation of MNOs in ensuring the successful conclusion of this agreement.

In attendance were Hon. Samuel Nartey George, Ghana's Minister for Communication, Digital Technology and Innovations; Dr. Aminata Zerbo-Sabané, Burkina Faso's Minister of Digital Transition, Posts and Electronic Communications; and Mobile Network Operators of both countries.



Mr. Suleman Salifu (left) and Mr. Patrice Compaoré exchanging the signed documents following the signing of the MoU

NCA COLLABORATES WITH SEC AND NMC TO EDUCATE FM AND TELEVISION BROADCASTING STATIONS ON FRAUDULENT INVESTMENT SCHEMES



Mr. Bernard Amissah-Ocran
welcoming stakeholders



Mr. Mensah Thompson, Deputy Director-General at SEC,
speaking at the event



Mr. George Sarpong, Executive Secretary of the National Media Commission,
speaking at the event

On 16th December, 2025, the National Communications Authority (NCA), in collaboration with the Securities and Exchange Commission (SEC) and the National Media Commission (NMC), engaged FM and Television broadcasting stations at the NCA Tower as part of efforts to strengthen public protection against fraudulent investment schemes and unethical broadcast content.

The engagement aimed at educating broadcasters on their responsibility in vetting advertisements and promotional content, particularly those related to investment opportunities that may expose the public to financial harm.

Speaking on behalf of the Acting Deputy Director-General in charge of Technical Operations at the NCA, Mr. Suleman Salifu, the Head of the Engineering Division at the NCA, Mr. Bernard Amissah-Ocran, emphasised the collective responsibility of regulators and broadcasters in safeguarding the integrity of the airwaves.

“As regulators and operators, we are collectively

entrusted with ensuring that the airwaves remain safe, credible, and in the public interest. This includes exercising vigilance over broadcast content, particularly advertisements and promotions that may expose the public to financial harm,” he stated.

He described the engagement as both timely and necessary, noting that it provided a platform for the Securities and Exchange Commission (SEC) to educate broadcasters on the indicators and regulatory implications of fraudulent investment schemes. The forum also reinforced the importance of inter-agency collaboration among the NCA, SEC, and the National Media Commission (NMC) in addressing cross-sectoral challenges.

Delivering his remarks, the Executive Secretary of the National Media Commission (NMC), Mr. George Sarpong, underscored the importance of strengthened collaboration among regulators and broadcasters in addressing emerging challenges within the media space. He charged broadcasters to actively use their platforms to educate the



Participants were given the opportunity to contribute to the discussions to ensure Stakeholders are not involved in the promotion of fraudulent investment schemes



Mr. Kwame Baafuor Akoto, Senior Manager at the Engineering Division (NCA), delivering a presentation at the meeting

public, particularly on issues that pose risks to society. Mr. Sarpong further emphasised the need to establish formal fora through which regulators can collectively address emerging threats and enhance coordinated responses across sectors.

The Deputy Director-General at the Securities and Exchange Commission (SEC), Mr. Mensah Thompson, noted that fraudulent investment schemes not only undermined investor confidence but also eroded public trust in

legitimate financial and media institutions. He further highlighted that the rapid growth of new media and digital platforms, while offering opportunities for innovation and economic growth, had also introduced new risks. He stated that the engagement formed part of ongoing efforts by the NCA, NMC and SEC to strengthen regulatory oversight, enhance inter-agency collaboration, and protect the public from financial and digital risks within Ghana's evolving media landscape.



A cross-section of participants at the meeting

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NCA AUDIT COMMITTEE INAUGURATED



Committee members being sworn in

The National Communications Authority (NCA) has inaugurated a five-member Audit Committee mandated to ensure sound and effective financial management practices at the Authority. The ceremony was held on 16th December, 2025, at the NCA Tower.

The inauguration is in line with Section 86 of the Public Financial Management Act, 2016 (Act 921), which requires all Government institutions to establish Audit Committees.

The Committee is chaired by Mr. Thomas A. Thompson-Aryee, Acting Director-General of the Internal Audit Agency (IAA). Other members are Dr. Felix Kwame Aveh, a representative of the IAA; Dr. Kenneth Kwadwo Obeng, a

representative of the Institute of Chartered Accountants, Ghana (ICAG); Dr. Selaise Esar Agyinasare, a member of the NCA Board; and Madam Barbara Serwaa Asamoah, also a member of the NCA Board.

The Acting Director-General of the National Communications Authority (NCA), Rev. Ing. Edmund Y. Fianko, expressed appreciation to the outgoing Committee for their dedication, wisdom, and guidance, which were instrumental in helping the Authority navigate challenging periods. He thanked them for their continued support and emphasised the importance of maintaining the strong relationship built over the years. Rev. Ing. Fianko also welcomed the



Rev. Ing. Edmund Y. Fianko speaking at the inauguration



Mr. Bismark Aborbi-Ayitey presiding over the inauguration



Mr. Thompson-Aryee, chairperson of the committee, delivering his remarks

incoming Committee, expressing confidence in their capacity to build on the progress made, and assuring them of the Authority's full support in the discharge of their duties.

On behalf of the Committee, Mr. Thompson-Aryee stated that he would work closely with members to add value to the Authority, noting that the Committee's mandate was clearly defined. "As a Committee that aligns with the reforms and policies set by the NCA, we are committed to ensuring their effective implementation and to contributing to the overall success of the Authority," he said.

Inaugurating the Committee, Mr. Bismark Aborbi-Ayitey, Acting Deputy Director-General of the Internal Audit Agency (IAA) in charge of Finance, Administration and Support Services (FASS), charged the newly inaugurated Committee to perform its roles and responsibilities as stipulated under Act 921 to support the effective governance and management of the NCA.

Speaking on behalf of the Board Chairperson, Ms. Mavis A. Ampah, Mr. George Sarpong advised the Committee to work diligently towards



Mr. George Sarpong speaking at the inauguration

achieving its laid-down objectives, noting that its efforts would contribute significantly to the development of the NCA and Ghana as a whole.

The inauguration of the Audit Committee reaffirms the NCA's commitment to transparency, accountability, and sound financial governance. Through strengthened oversight and collaboration with key regulatory and professional institutions, the Authority remains focused on safeguarding public resources and enhancing confidence in the management of Ghana's electronic communications sector.



Committee members in a group photo with the Ag. Director-General

NCA ORGANISES STAFF DURBAR TO FOSTER DIALOGUE AND TEAMWORK



"Excellence, dedication and integrity in daily work are essential to building a strong institution" - Rev. Ing. Edmund Y. Fianko

On December 19, 2025, the National Communications Authority (NCA) held a Staff Durbar aimed at fostering open dialogue and strengthening collaboration between Management and Staff.

Addressing staff at the durbar, the Acting Director-General, Rev. Ing. Edmund Y. Fianko, encouraged employees to remain diligent and committed to the discharge of their duties, regardless of how small or routine a task may

appear. Quoting Colossians 3:23, he reminded staff: "Whatever you do, work at it with all your heart, as working for the Lord, not for human masters."

He emphasised that excellence, dedication, and integrity in daily work are essential to building a strong institution, noting that every role contributes to the overall effectiveness and success of the Authority.



Mrs. Barbara Osei-Annancy, Deputy Director Human Resource, moderating the durbar



Mr. Edmund Y. Fianko, Ag. Director General of the NCA, addressing staff



Mrs. Etta Mosore, Deputy Director General in charge of Managerial Operations, delivering her remarks



Management staff present at the staff durbar



Staff listening with rapt attention



Dr. Charles Amoah-Wilson, Director Human Resource, had some words to share



Question and answer session



Participants included staff from the Head Office while Zonal Office staff joined virtually

NCA HOLDS MOTIVATIONAL SESSION FOR 2025/2026 NATIONAL SERVICE PERSONNEL



Strong performance can open doors beyond the Authority - Rev. Ing. Edmund Y. Fianko



Self-discipline and staying true to oneself are very important - Mrs. Etta Mosore

The National Communications Authority (NCA) held a motivational engagement for its 2025/2026 intake of National Service Personnel on 12th December, 2025, at the NCA Tower in Accra. The engagement aimed at inspiring the National Service Personnel to approach their service year with commitment, discipline, and a strong sense of purpose.

Addressing the gathering, the Acting Director-General of the NCA, Rev. Ing. Edmund Y. Fianko,

encouraged the National Service Personnel to take full advantage of the opportunity presented to them, stressing the importance of personal development, dedication to duty, and adding value wherever they are assigned. He shared his own experience as a former National Service Person at the Authority, highlighting that attitude, work ethic and reliability, often matter more than academic background alone.

Rev. Ing. Fianko urged the Service Personnel



2025/2026 National Service Personnel at the boot camp



Question session at the motivational engagement

to distinguish themselves through excellence, responsiveness, and a genuine commitment to service, noting that a strong performance can open doors beyond the Authority through recommendations and professional networks. He further advised the Service Personnel to remain proactive, ask questions, and be willing to learn, stressing that humility, discipline, and a servant-hearted mindset are key to professional growth and long-term success.

Also speaking at the event, the Acting Deputy Director-General in charge of Managerial Operations, Mrs. Etta Mosore, encouraged the National Service Personnel to trust the process, noting that everything happens for a reason. She advised them to allow life to take its natural course while taking their postings and responsibilities seriously.

Mrs. Mosore urged the Service Personnel to be

frank and truthful in their dealings, explaining that honesty and openness would enable supervisors and colleagues to better guide and support them throughout their service journey. She also emphasised the importance of setting clear goals and executing them through self-discipline and staying true to themselves.

She further encouraged punctuality, appropriate dressing, and active contribution to the work of the Authority, reminding the Service Personnel that their conduct and commitment directly contribute to the success of the NCA.

The motivational session forms part of the NCA's efforts at orienting and supporting National Service Personnel as they begin their year of service, while reinforcing the Authority's values of professionalism, integrity and excellence in public service.



A group photograph of Rev. Ing. Edmund Y. Fianko, Ag. Director General of the NCA, and the National Service Personnel

National Communications Authority



Who are we?

The National Communications Authority (NCA) is the central body mandated to license and to regulate electronic communication activities and services in the country.

Communications for Development