

**FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
(AMENDMENT) REGULATIONS, 2025**

ARRANGEMENT OF REGULATIONS

Regulation

1. First Schedule to L.I. 2481 amended
2. Second Schedule to L.I. 2481 amended

*FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
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DIGITAL SIGNATURE SERVICES	
Digital Signature Issuance (One-time fee)	Cedi equivalent of US\$45.00 - US\$120.00
Digital Signature Verification (One-time fee)	Cedi equivalent of US\$50.00
KEY MANAGEMENT SERVICES	
Key Generation (One-time-fee)	Cedi equivalent of US\$150.00
Key Storage (Subscription-based)	Cedi equivalent of US\$10.00 - US\$50.00

(xi) the substitution for the fees and charges for the National Communication Authority, of

MINISTRY OF COMMUNICATIONS	
NATIONAL COMMUNICATIONS AUTHORITY	
REVENUE ITEM	APPROVED FEES AND CHARGES (GH¢)
FIXED AND LAND MOBILE FEES	
Application Fee	
HF fixed and land mobile	500.00
VHF fixed and land mobile	500.00
UHF/SHF fixed and land mobile	500.00
Initial Fee	
HF fixed and land mobile	251.00

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VHF fixed and land mobile	251.00
UHF or SHF fixed and land mobile	251.00
Annual Regulatory Fee (per terminal)	
HF fixed and land mobile	193.00
VHF Fixed and Land Mobile	193.00
UHF or SHF fixed and land mobile	193.00
Spectrum Fee	
HF fixed and land mobile	1,925.00
VHF Fixed and Land Mobile (12.5KHz)	770.00
UHF or SHF fixed and land mobile (25KHz)	770.00
Amateur Radio Licence	
Students	240.00
Non-students	438.00
Other jurisdictional applicants	Cedi equivalent of US\$63.00
MARITIME FEES	
Application Fee	
Marine HF fixed and mobile stations	501.00
Marine VHF fixed and mobile stations	501.00

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Initial Fee	
Marine HF fixed and mobile stations	251.00
Marine VHF fixed and mobile stations	251.00
Annual Regulatory Fee	
Marine HF fixed and mobile stations (per terminal)	251.00
Marine VHF fixed and mobile stations (per terminal)	251.00
Limited coast station	1,302.00
Ship radio station	1,302.00
AERONAUTICAL FEES	
Application Fee	
Aeronautical HF fixed and mobile stations	1,802.00
Aeronautical VHF fixed and mobile stations	1,802.00
Aeronautical station- commercial (control stations)	5,005.00
Aeronautical Ground to Air Station (Glider, Hang Glider and Balloon)	101.00
Aeronautical ground station (airlines)	1,802.00
Radio licence for aircraft (glider, hang glider and balloon)	51.00
Aeronautical navigational aid and radar (private aerodrome)	600.60

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Initial Fee	
Aeronautical hf fixed and mobile stations	14,950.00
Aeronautical VHF fixed and mobile stations	14,950.00
Aeronautical station- commercial (control stations)	30,030.00
Aeronautical ground to air station (glider, hang glider and balloon)	301.00
Aeronautical ground station (airlines)	14,950.00
Radio licence for aircraft (glider, hang glider and balloon)	501.00
Aeronautical navigational aid and radar (private aerodrome)	5,005.00
Annual Regulatory Fee	
Aeronautical HF fixed and mobile stations	7,508.00
Aeronautical VHF fixed and mobile stations	7,508.00
Aeronautical station- commercial (control stations)	50,050.00
Aeronautical ground station (airlines)	7,508.00
Radio Licence - aircraft (take-off weight more than 3200 kg)	3,364.00
Radio licence - aircraft (take-off weight more than 3200 kg/less than 14000 kg)	7,368.00
Radio licence - aircraft (take-off weight more than 14000 kg)	10,871.00
Aeronautical navigational aid and radar (private aerodrome)	1,001.00
TRUNK RADIO NETWORK FEES	
Application Fee	
Trunk radio networks (urban)	23,100.00

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Trunk radio networks (sub-urban)	4,620.00
Trunk radio networks (rural)	924.00
Initial Fee	
Trunk radio networks (urban)	38,500.00
Trunk radio networks (sub-urban)	11,550.00
Trunk radio networks (rural)	1,925.00
Annual Regulatory Fee	
Trunk radio networks (urban)	26,950.00
Trunk radio networks (sub-urban)	7,700.00
Trunk radio networks (rural)	1,925.00
DEALERSHIP LICENCE FEES	
Application Fee	
Class A Licence (installers licence)	-
Class B Licence (retail licence)	500.00
Class C Licence (terminal, access or network equipment)	700.00
Class D Licence (communications infrastructure support)	700.00
Class E Licence (manufacturing or assembling)	1,500.00
Special Licence (foreign professionals working on telecom projects in Ghana)	-

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Initial Fee	
Class A Licence (Ref. Application Form)	300.00
Class B Licence (Ref. Application Form)	500.00
Class C Licence (Ref. Application Form)	7,000.00
Class D Licence (Ref. Application Form)	14,000.00
Class E Licence (Ref. Application Form)	35,000.00
Special Licence (foreign professionals working on telecom projects in Ghana)	
Annual Regulatory Fee	
Class A Licence (Ref. Application Form)	300.00
Class B Licence (Ref. Application Form)	400.00
Class C Licence (Ref. Application Form)	4,900.00
Class D Licence (Ref. Application Form)	9,800.00
Class E Licence (Ref. Application Form)	12,250.00
Special Licence (foreign professionals working on telecom projects in Ghana)	3,500.00
Cellular Operation Dealers Licence (One Time Importation Charges)	
Category One Terminal Equipment (PDAs, Mobile, Handsets, POS, Tablets, Telephone sets, IP Phones, Mobile Dongles etc.)	1,920.00
Category Two Modular and Low powered Devices (Wi-Fi, Bluetooth, Keyless entry cards etc.)	1,920.00

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Category Three Network Equipment	
Class 1 (E.g. BSCs, MScs, BTS, PSTN Switches, Media gateways, etc.)	3,776.00
Class 2 (E.g. routers, switches, Modems, PBX, etc.)	3,776.00
Category Four	
Radio, Broadcast or Satellite, (UHF, VHF, FM/TV Transmitters, Microwave or VSAT Transceivers)	3,776.00
Value Added Service (VAS)	
Application Fees	
Class A: Content and Application Services	1,000.00
Class B: Platform and Machine to Anything Services (IoT User)	2,000.00
Class C: Aggregators and Gateway Services	3,500.00
Authorisation Fees	
Class A: Content and Application Services	14,000.00
Class B: Platform and Machine to Anything Services (IoT user)	18,000.00
Class C: Aggregators and Gateway Services	25,000.00
Class D: Digital Financial Services	50,000.00
Annual Regulatory Fee	
Class A: Content and Application Services	7,000.00 or 0.5% of Annual Revenue of certificate holder to NCA whichever is higher.

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Class B: platform and machine to anything services (IoT user)	9,000.00 or 0.5% of Annual Revenue of certificate holder to NCA whichever is higher
Class C: aggregators and gateway services	12,500.00 or 0.5% of Annual Revenue of certificate holder to NCA whichever is higher
Class D: digital financial services	GhC50,000.00 or 0.5% of Annual Revenue of certificate holder to NCA whichever is higher
Type Approval Fee	
Initial Fees	
DTT Receiver Conformance Certification	2,503.00
DTT Receiver Test Suit	2,503.00
Annual Regulatory Fee	
Category One Terminal Equipment (PDAs, Mobile, Handsets, POS, Tablets, Telephone sets, IP Phones, Mobile Dongles etc.)	3,253.00
Category Two Modular and Low powered Devices (Wi-Fi, Bluetooth, Keyless entry cards etc.)	2,753.00
Category Three Network Equipment	
Class 1 (E.g. BSCs, MScs, BTS, PSTN Switches, Media gateways, etc.)	2,753.00
Class 2 (E.g. routers, switches, Modems, PBX, etc.)	8,008.00
Category Four	
Radio, Broadcast or Satellite (UHF, VHF, FM/TV Transmitters, Microwave and VSAT Transceivers)	5,623.00

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Submarine Cable Infrastructure Licence Fee	
Application Fee	
Cable Landing Station (Open Access)	Cedi equivalent of US\$ 25,000
Submarine Cable Systems	Cedi equivalent of US\$ 50,000
Submarine Carrier Services	-
Licence Fee	
Cable Landing Station (Open Access)	Cedi equivalent of US\$ 200,000
Submarine Cable Systems	Cedi equivalent of US\$ 1,000,000
Submarine Carrier Services	Cedi equivalent of US\$ 200,000
Submarine Cable Infrastructure Licence Fee	
Annual Regulatory Fee	
Cable Landing Station (Open Access)	1.3% of Net Revenue to the NCA
Submarine Cable Systems	
Submarine Carrier Services	US\$3,000.00 or 1.3% of Net Revenues each to NCA whichever is higher
Tower Infrastructure	
Application Fees	
Class A (500 and above towers)	325,000.00

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Class B (200 – 499 towers)	299,000.00
Class C (1-199 towers)	221,000.00
Authorisation Fees	
Class A (500 and above towers)	1,560,000.00
Class B (200 – 499 towers)	1,105,000.00
Class C (1-199 towers)	891,800.00
Annual Regulatory Fees	
Class A (500 and above towers)	1.3% of Net Revenue each to NCA
Class B (200 – 499 towers)	
Class C (1-199 towers)	
Terrestrial Fibre Optic Cable (Nationwide)	
Application Fee	250,250.00
Authorisation Fee	1,001,000.00
Annual Regulatory Fee	1.3% of Net Revenues each to NCA
Terrestrial Fibre Optic Cable - Regional	
Application Fees	
Greater Accra	70,000.00

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Ashanti	49,000.00
Western and Western North	38,500.00
Central	42,000.00
Eastern	38,500.00
Ahafo, Bono East and Bono	31,500.00
Volta and Oti	28,000.00
Savannah, Northern and North East	21,000.00
Upper East	17,500.00
Upper West	14,000.00
Licence Fees	
Greater Accra	280,000.00
Ashanti	196,000.00
Western and Western North	154,000.00
Central	168,000.00
Eastern	154,000.00
Ahafo, Bono East and Bono	126,000.00
Volta and Oti	112,000.00
Savannah, Northern and North East	84,000.00
Upper East	70,000.00
Upper West	56,000.00

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Internet / Public Data Service	
Application Fee	
Internet or Public Data Service (Nationwide)	2,503.00
Internet or Public Data Service (Rural)	500.00
Internet Hotspot	250.00
Internet Reseller	700.00
Internet Network Service Provider (IP Transit)	7,000.00
Internet or Public Data Service (Regional)	1,925.00
Initial (Authorisation) Fee	
Internet or Public Data Service (Nationwide)	3,500.00
Internet or Public Data Service (Rural)	2,503.00
Internet Hotspot	500.00
Internet Reseller	3,500.00
Internet Network Service Provider (IP Transit)	70,000.00
Internet or Public Data Service (Regional) - Authorisation fee	
Greater Accra Regional	7,000.00
Ashanti	4,900.00
Western and Western North	3,850.00
Central	4,200.00
Eastern	3,850.00

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Ahafo, Bono East, Bono	3,150.00
Volta, Oti	2,800.00
Savannah, Northern and North East	2,100.00
Upper East	1,750.00
Upper West	1,400.00
Annual Regulatory Fee	
Internet or Public Data Services (Nationwide)	0.5% of Net Revenue or 14,000.00 whichever is greater
Internet or Public Data Service (Rural)	10,010.00
Internet Hotspot	250.00
Internet Reseller	0.5% of Net Revenue
Internet Network Service Provider (IP Transit)	0.5% of Net Revenue
Internet or Public Data Service (Regional)	1% of Net Revenue or 7,700.00 whichever is higher
Licensed Band Fees (Microwave Point-to-Multipoint)	
Greater Accra	7,508.00
Ashanti	7,219.00
Western and Western North	6,930.00
Central	6,641.00
Eastern	6,353.00
Ahafo, Bono East and Bono	6,064.00

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Volta and Oti	5,198.00
Savannah, Northern and North East	4,620.00
Upper East	4,043.00
Upper West	3,465.00
Unlicenced (Microwave Point-to-Multipoint)	
Greater Accra	1,502.00
Ashanti	1,444.00
Western and Western North	1,386.00
Central	1,328.00
Eastern	1,271.00
Ahafo, Bono East and Bono	1,213.00
Volta and Oti	1,040.00
Savannah, Northern and North East	924.00
Upper East	809.00
Upper West	693.00
TV SERVICES	
Application Fees	
Digital Terrestrial Pay Television (Service Only)	50,050.00
Digital Terrestrial Pay Television (Service and Frequency)	50,050.00
Digital Terrestrial Television (Network Only)	50,050.00
Digital Terrestrial Free-to-Air Television Programme Channel (Nationwide Coverage)	50,050.00

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Digital Terrestrial Free-to-Air Television Programme Channel (Regional Coverage) - Greater Accra, Ashanti and Western Regions	15,015.00
Digital Terrestrial Free-to-Air Television Programme Channel (Regional Coverage) – Ahafo, Bono, Bono East, Eastern, Volta, Oti Central, Northern, North East, Savannah, Western North, Upper East and Upper West Regions.	10,010.00
Digital Terrestrial Radio Service on TV Multiplex	5,005.00
Satellite Television Broadcasting (Pay TV Direct-to Home Bouquet)	50,050.00
Satellite Television Broadcasting (Free-to-Air Direct to-Home Bouquet)	25,025.00
Satellite Television Broadcasting (Free-to-Air Direct to-Home Single Channel)	10,010.00
Digital Terrestrial Television Additional Services (eg. Teletext, etc)	5,005.00
Digital Cable Television (Pay TV)	5,005.00
Television over Internet Protocol (Pay TV)	5,005.00
Subscriber Management Services	50,050.00
Initial Fees	
Digital Terrestrial Pay Television (Service Only)	250,250.00
Digital Terrestrial Pay Television (Service and Frequency)	250,250.00
Digital Terrestrial Television (Network Only)	50,050.00
Digital Terrestrial Free-to-Air Television Programme Channel (Nationwide Coverage)	150,150.00
Digital Terrestrial Free-to-Air Television Programme Channel (Regional Coverage) - Greater Accra, Ashanti and Western Regions	30,030.00
Digital Terrestrial Free-to-Air Television Programme Channel (Regional Coverage) – Ahafo, Bono, Bono East, Eastern, Volta, Oti, Central, Northern, North East, Savannah, Western North, Upper East and Upper West Regions.	22,523.00
Digital Terrestrial Radio Service on TV Multiplex	10,010.00

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Satellite Television Broadcasting (Pay TV Direct-to Home Bouquet)	325,325.00
Satellite Television Broadcasting (Free-to-Air Direct to-Home Bouquet)	300,300.00
Satellite Television Broadcasting (Free-to-Air Direct to-Home Single Channel)	125,125.00
Digital Terrestrial Television Additional Services (eg. Teletext, etc)	25,025.00
Digital Terrestrial mobile Television Service (Standalone Authorisation)	77,000.00 + Cost of Frequency
Digital Cable Television (Pay TV)	50,050.00
Television over Internet Protocol (Pay TV)	250,250.00
Subscriber Management Services	325,325.00
Annual Regulatory Fees	
Digital Terrestrial Pay Television (Service Only)	175,175.00
Digital Terrestrial Pay Television (Service and Frequency)	175,175.00
Digital Terrestrial Television (Network Only)	50,050.00
Digital Terrestrial Free-to-Air Television Programme Channel (Nationwide Coverage)	25,025.00
Digital Terrestrial Free-to-Air Television Programme Channel (Regional Coverage) - Greater Accra, Ashanti and Western Regions	7,150.00
Digital Terrestrial Free-to-Air Television Programme Channel (Regional Coverage) – Ahafo, Bono, Bono East, Eastern, Volta, Oti, Central, Northern, North East, Savannah, Western North, Upper East and Upper West Regions.	4,550.00
Digital Terrestrial Radio Service on TV Multiplex	7,508.00
Satellite Television Broadcasting (Pay TV Direct-to Home Bouquet)	175,175.00
Satellite Television Broadcasting (Free-to-Air Direct to-Home Bouquet)	100,100.00
Satellite Television Broadcasting (Free-to-Air Direct to-Home Single Channel)	37,538.00

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Digital Terrestrial Television Additional Services (eg. Teletext, etc)	25,025.00
Digital Terrestrial Mobile Television Service (Standalone Authorisation)	25,025.00
Digital Cable Television (Pay TV)	50,050.00
Television over Internet Protocol (Pay TV)	175,175.00
Subscriber Management Services	175,175.00
FM SERVICES	
Application Fees	
Radio FM Broadcasting (Urban Type 1) 45km	5,775.00
Radio FM Broadcasting (Urban Type 1) 25km	5,775.00
Radio FM Broadcasting (Urban Type 2) 45km	4,331.00
Radio FM Broadcasting (Urban Type 2) 25km	4,331.00
Radio FM Broadcasting (Sub-Urban Type 1) 45km	2,888.00
Radio FM Broadcasting (Sub-Urban Type 1) 25km	2,888.00
Radio FM Broadcasting (Sub-Urban Type 2) 45km	2,888.00
Radio FM Broadcasting (Sub-Urban Type 2) 25 km	2,888.00
Radio FM Broadcasting (Rural) 25 km	1,155.00
Radio FM Broadcasting (Community)	501.00
Radio FM Broadcasting (Experimental, Educational, Academic or Campus)	501.00

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Initial Fees	
Radio FM Broadcasting (Urban Type 1) 45km	57,750.00
Radio FM Broadcasting (Urban Type 1) 25km	28,875.00
Radio FM Broadcasting (Urban Type 2) 45km	57,750.00
Radio FM Broadcasting (Urban Type 2) 25km	28,875.00
Radio FM Broadcasting (Sub-Urban Type 1) 45km	40,425.00
Radio FM Broadcasting (Sub-Urban Type 1) 25km	23,100.00
Radio FM Broadcasting (Sub-Urban Type 2) 45km	40,425.00
Radio FM Broadcasting (Sub-Urban Type 2) 25 km	23,100.00
Radio FM Broadcasting (Rural) 25 km	17,325.00
Radio FM Broadcasting (Community)	1,001.00
Radio FM Broadcasting (Experimental, Educational, Academic or Campus)	1,001.00
Annual Regulatory Fees	
Radio FM Broadcasting (Urban Type 1) 45km	14,438.00
Radio FM Broadcasting (Urban Type 1) 25km	14,438.00
Radio FM Broadcasting (Urban Type 2) 45km	12,994.00
Radio FM Broadcasting (Urban Type 2) 25km	12,994.00
Radio FM Broadcasting (Sub-Urban Type 1) 45km	11,550.00
Radio FM Broadcasting (Sub-Urban Type 1) 25km	11,550.00
Radio FM Broadcasting (Sub-Urban Type 2) 45km	8,663.00

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Radio FM Broadcasting (Sub-Urban Type 2) 25 km	8,663.00
Radio FM Broadcasting (Rural) 25 km	5,005.00
Spectrum	
Radio FM Broadcasting (Urban Type 1) 45km	4,620.00
Radio FM Broadcasting (Urban Type 1) 25km	2,310.00
Radio FM Broadcasting (Urban Type 2) 45km	4,620.00
Radio FM Broadcasting (Urban Type 2) 25km	2,310.00
Radio FM Broadcasting (Sub-Urban Type 1) 45km	4,043.00
Radio FM Broadcasting (Sub-Urban Type 1) 25km	1,733.00
Radio FM Broadcasting (Sub-Urban Type 2) 45km	3,465.00
Radio FM Broadcasting (Sub-Urban Type 2) 25 km	1,155.00
Radio FM Broadcasting (Rural) 25 km	1,155.00
Radio FM Broadcasting (Community)	1,155.00
Radio FM Broadcasting (Experimental, Educational or Academic / Campus)	1,155.00
DIGITAL AUDIO BROADCASTING (DAB)	
Application Fees	
DAB Multiplex Operator	50,050.00
DAB Audio Channel	5,005.00

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Authorisation Fees	
DAB Multiplex Operator	50,050.00+4,004.00 (per channel per region)
DAB Audio Channel	50,050.00
Annual Regulatory Fees	
DAB Multiplex Operator	1.3% of Net Revenue
DAB Audio Channel	12,513.00
NUMBERING RESOURCES	
Application Fees	
Premium (0900)	-
Shared Cost Services (0888)	-
Three Digits	130.00
Four Digits	130.00
Five Digits	130.00
Six Digits	130.00
Annual Regulatory Fees	
Toll Free (0800)	100.00
Premium (0900)	130.00
Shared Cost Services (0888)	104.00

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Three Digits	2,600.00
Four Digits	520.00
Five Digits	260.00
Six Digits	195.00
E. 164 Number	
Annual rental fee for an active wireless E.164 Number	0.70
Annual rental fee for an inactive wireless E.164 Number	0.20
Annual rental fee for an active fixed E.164 Number	0.60
Annual rental fee for an inactive fixed E.164 Number	0.10
LEGAL	
Application Fees	
Request for data (exemption for academic purposes)	1,200.00 (first 10 pages) 12.00 (for each additional page)
Search Report, Due diligence on Licensees, or Authorisation / Certificate Holders	
Individual	2,400.00
Corporate	6,100.00
Request for copies of lost Licences, Authorisation, Certificates or Other Document	
Licences	2,600.00
Authorisation – 1% of the corresponding authorisation fees (or a threshold of 2,000.00)	2,600.00
Certificates-1% of the corresponding certification fees (or a threshold of 2,000.00)	2,600.00

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Other documents	650.00
Inspection of Frequency register	50.00 per service
Certified copy of Frequency Register	500.00 per register
Inspection of Register of Interest	500.00 per inspection
Certified Copy of Register of Interest	50.00
Premises Inspection	
First inspection	No charge
Second inspection	2,000.00
Mergers, Acquisition (M and A) and Transfer of Licence or Authorisations	
FM Radio Broadcasting	
FM Urban	Type 1 – 36,700.00
	Type 2 – 30,000.00
FM Sub-Urban	Type 1- 24,500.00
	Type 2- 20,000.00
FM Rural	6,000.00
All TV broadcasting services	50% of the Authorisation Fee or 1% of the Transaction Value, whichever is higher
Internet Service Providers	5,000.00 or 1% of the Transaction Value, whichever is higher
Value Added Services	Refer to L.I 1991/ ECR Reg. 60 (2)

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Mobile Network Operators; BWA Operators; Infrastructure Licensees etc	
Transactions less than or equal to US\$89.9 million	25,000.00 or 0.05% Transaction Cost whichever is higher
Transactions above US\$89.9 million to US\$199.9 million	
Transactions above US\$199.9 million to US\$399.9 million	
Transactions above US\$399.9 million to US\$699.9 million	
Transactions above US\$699.9 million	
SPECTRUM	
Microwave Frequency	
Microwave Point-to-point	
<p>The pricing for Point-to-Point microwave frequencies is on a per link basis. The pricing formula takes into consideration the:</p> <ol style="list-style-type: none"> Band Factor (α) Bandwidth Factor (β) Reuse factor (Y) Total number of times a channel is used (N), and Unit price (\$250.00) <p>Therefore, Price per link= (\$250.00) x ($\alpha$) x ($\beta$) x ($Y$) x Total number of times a particular channel is being used.</p>	1,444.00
SPACE SEGMENT SATELLITE FILINGS	
SATELLITE FILINGS	
Submissions (and Relevant Modifications)	
New Requests (except NGSO EPFD Filings)	Cedi equivalent of US\$1,000.00

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Annual Managements	
API filings	Cedi equivalent of US\$1,200.00
CR/C GSO and NGSO filings (below 100 ITU units)	Cedi equivalent of US\$2,500.00
CR/C GSO and NGSO filings (above 100 ITU units)	Cedi equivalent of US\$4,000.00
Notifications	
API requests	Cedi equivalent of US\$1,000.00
CR/C GSO and NGSO Requests	
SATELLITE LANDING RIGHTS	
Application fee (FSS, MSS, Others)	Cedi equivalent of US\$1,000.00
Licence fee (FSS) per satellite system	Cedi equivalent of US\$10,000.00
Licence Fee (MSS)	Cedi equivalent of US\$1,000.00
EARTH SEGMENT SATELLITE SERVICES	
Portable Satellite Terminals (PST)	
Application Fee	
Class 1 (10,001 and above)	Cedi equivalent of US\$200.00
Class 2 (1,001 up to 10,000)	Cedi equivalent of US\$200.00
Class 3 (501 up to 1,000)	Cedi equivalent of US\$200.00
Class 4 (51 up to 500)	Cedi equivalent of US\$200.00
Class 5 (1 up to 50)	Cedi equivalent of US\$200.00

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Earth segment satellite services	
Licence fee	
Class 1 (10,001 and above)	Cedi equivalent of US\$2,000.00
Class 2 (1,001 up to 10,000)	Cedi equivalent of US\$1,500.00
Class 3 (501 up to 1,000)	Cedi equivalent of US\$1,000.00
Class 4 (51 up to 500)	Cedi equivalent of US\$500.00
Class 5 (1 up to 50)	Cedi equivalent of US\$500.00
Annual Regulatory Fee	
Class 1 (10,001 and above)	Cedi equivalent of US\$20,000.00
Class 2 (1,001 up to 10,000)	Cedi equivalent of US\$10,000.00
Class 3 (501 up to 1,000)	Cedi equivalent of US\$2,000.00
Class 4 (51 up to 500)	Cedi equivalent of US\$1,000.00
Class 5 (1 up to 50)	Cedi equivalent of US\$500.00
SATELLITE GATEWAY	
Application fee	Cedi equivalent of US\$2,000.00
Licence fee	Cedi equivalent of US\$20,000.00
Annual regulatory fee	Cedi equivalent of US\$1,500.00 per terminal
EARTH STATION IN MOTION	
Application fee	Cedi equivalent of US\$1,000.00
Licence fee	Cedi equivalent of US\$1,500.00
Annual regulatory fee	Cedi equivalent of US\$1,500.00

*FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
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SATELLITE EARTH STATION TERMINAL (SEST)	
Application Fees	
Private or corporate use (Own use)	3,850.00
Public use (Retail)	3,850.00
Public use (rural areas in Ghana)	1,155.00
Educational use	385.00
Licence Fee	
Private or corporate use	19,250.00
Public use	7,700.00
Public use (rural areas in Ghana)	2,310.00
Educational use	1,540.00
Annual Regulatory Fee	
Private or corporate use	15,400.00
Public use	7,700.00
Public use (rural areas in Ghana)	2,310.00
Educational use	1,540.00
SATELLITE EARTH STATION NETWORK (SESN)	
Application Fee	
Class 1 (1,001 and above)	96,250.00
Class 2 (501 up to 1,000)	19,250.00
Class 3 (101 up to 500)	7,700.00
Class 4 (51 up to 100)	
Class 5 (1 up to 50)	

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Licence Fee	
Class 1 (1,001 and above)	385,000.00
Class 2 (501 up to 1,000)	96,250.00
Class 3 (101 up to 500)	70,000.00
Class 4 (51 up to 100)	50,000.00
Class 5 (1 up to 50)	38,500.00
Annual Regulatory Fee	
Class 1 (1,001 and above)	1% of net revenue or 192,500.00, whichever is greater
Class 2 (501 up to 1,000)	77,000.00
Class 3 (101 up to - 500)	50,000.00
Class 4 (51 up to 100)	38,500.00
Class 5 (1 up to 50)	
Radiodetermination	
Application fees	Cedi Equivalent of US \$2,500.00
Licence Fees	Cedi Equivalent of US\$5,000.00
Annual Regulatory Fees	Cedi Equivalent of US\$500.00
Dispute Resolution Committee	
Filing of Statement of Claim	1,000.00
Filing of Response	1,000.00
Filing of Additional documents	1,000.00
Filing of Motion or Application	1,000.00
Search and other Miscellaneous Matters	500.00

*FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
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NB: Where the claimant is an individual subscriber, the above rate may be discounted by 50%.	
Electronic Communications 4G & 5G Service Licence for Connecting Entities	
Application Fees	
MNOs (Data, Voice, SMS and USSD)	
BWA, MVNO, ISPs, New Entrant (Do not meet) >70% Ghanaian ownership	50,000.00
BWA, MVNO, ISPs, New Entrant (Meet 70% Ghanaian Ownership) Discount fee (70,000.00)	
Licence Fees	
MNOs (Data, Voice, SMS and USSD)	500,000.00
BWA, MVNO, ISPs, New Entrant (Do not meet) >70% Ghanaian ownership	500,000.00
BWA, MVNO, ISPs, New Entrant (Meet 70% Ghanaian Ownership) Discount fee (70,000.00)	430,000.00
Annual Regulatory Fees for Electronic Communications 4G and 5G Service Licence for Connecting Entities	1.3% of Net Revenue
Mobile Cellular Licence (for 2G, 3G, 4G, 5G. etc), Fixed Network Operators (FNOs), Mobile Network Operators (MNOs), Broadband Wireless Access (BWA) Service Providers, International Wholesale Carrier Licensees (IWCLs), Interconnect Clearing House (ICH) Operators, Mobile Virtual Network Operators (MVNOs), any other Licensee the NCA will designate to pay revenue as annual regulatory fees	1.3% of Net Revenue
Electronic Communications Managed Service Licence	
Application Fees	55,000.00
Licence Fees	1,000,000.00
Annual Regulatory Fees	1% of Net Revenue

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OFFENCES FOR WHICH PECUNIARY PENALTIES ARE FIXED BY THE AUTHORITY	
Pursuant to Section 72(1) (e) of Act 775 and Regulation 137 of L.I. 1991, the Authority enacts the following pecuniary penalties.	
Offence	
Failure of a service provider to respond within the time required to any request for information or order of inspection issued by the Authority.	10,000.00 for each day the infraction persists
Transfer of a radio station from one location to another without the prior written approval of the Authority.	20,000.00
Failure to file or to file on time any report(s) or plan(s) identified in the Act, the Regulations or in any licence or authorisation issued by the Authority for the provision of communication services.	10,000.00 for each day the infraction persists
Failure of a service provider to attend Authority proceedings or requested meetings of which the service provider has had reasonable advance notice. It may be deemed a failure to attend if the representatives of the service provider are not knowledgeable about the subject matter of the meeting when the operator has been given reasonable advance notice of the subject matter or the representatives of the operator lack adequate decision-making authority.	10,000.00 for each day the infraction persists
Assignment of a licence or frequency authorisation without the prior written approval of the Authority.	20,000.00
Transfer of a licence or frequency authorisation without the prior written approval of the Authority.	20,000.00
Failure to submit to the Authority in a manner and at the times as may be reasonably requested, documents, accounts, estimates, returns and other information that may be required under the authorisation and in general give the inspectors of the Authority the necessary facilities to carry out inspections of the communications system.	10,000.00 for each day the infraction persists

*FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
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Failure to pay on time any fees, duties, rates, fixed charges and other costs relating to the Frequency Authorisation.	5,000.00 for each day the infractions persist
Failure to seek the written prior approval of the Authority as specified in the Frequency Authorisation before effecting any change regarding the ownership, address, business name, location of operations and technical specification of equipment.	20,000.00
A network operator who activates a subscriber identity module for a subscriber before the completion of registration.	10,000.00 for each day the infraction persists
Failure of a network operator or service provider to provide accurate information on any subscriber when required by law to do so.	10,000.00 for each day the infraction persists
A network operator charging a fee for the provision of emergency services.	20,000.00
An operator charging a fee for the provision of customer services.	20,000.00 - 50,000.00
A network operator or service provider forwarding traffic to or from prohibited or unassigned numbers.	20,000.00 - 50,000.00
Transfer of a numbering resource to another entity without the prior written approval of the Authority.	20,000.00
An operator or service provider using a Short Numbering Resource (SNR) for more than one service.	20,000.00
An operator or service provider using short codes for the provision of voice-based services without the prior written approval of the Authority.	20,000.00 for each day the infraction persists
An operator or service provider charging fees for toll free services.	20,000.00 for each day the infraction persists
An operator or service provider charging interconnectivity rates for emergency services that is routed through the network of the operator or service provider from other communication network operators.	20,000.00 for each day the infraction persists

*FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
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An operator or service provider using unassigned or unallocated numbering resource without authorisation from the Authority.	20,000.00 - 50,000.00
An operator or service provider providing broadcasting recorded or promotional messages using numbers in E.164 format.	20,000.00
Failure of an operator or service provider to give notice as soon as possible to the Authority, all affected persons including subscribers and other operators or providers of communications services for an anticipated or actual interruption in any licenced service.	50,000.00 for each instance of default
Any infraction of a frequency authorisation condition not stated above.	10,000.00
Any infraction of a dealership licence condition not stated above.	10,000.00
Any infraction of a value-added service registration condition not stated above.	10,000.00
Failure of a licensee or a frequency authorisation holder to commence operations within two years of the effective date of the licence or the frequency authorisation.	20,000.00 - 50,000.00
Importation, distribution and sale of electronic communications equipment that are not certified by the Authority.	20,000.00 - 50,000.00
Schedule of Administrative Penalties for Mobile Number Portability (MNP) Infractions	
Offence	
Failure to comply with any MNP regulation or directive.	20,000.00 - 5,000.00 per day for as long as non-compliance persists

*FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
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Failure to supply accurate and complete information as and when requested by NCA per incident.	20,000.00 per wilful misrepresentation or deliberate omissions of material information, plus 5,000.00 per day of delay beyond specified deadline
Failure to provide NCA access to employees and agents in the course of an investigation.	20,000.00 per incident
Failure to implement MNP systems and procedures as and when directed by NCA.	20,000.00 per incident, plus 5,000.00 per day of delay beyond specified
Failure to obtain port order service and reference database access from authorised number portability service provider (NPSP).	20,000.00 per incident, plus 5,000.00 per day of delay beyond specified deadline
Failure to install and maintain redundant suitable non-duplicated connections with NPSP main site.	20,000.00 per incident, plus 5,000.00 per day of delay beyond specified deadline
Failure to install and maintain a suitable connection with NPSP disaster recovery site.	10,000.00 per incident, plus 2,500.00 per day of delay beyond specified deadline
Failure to install systems which generate all port order process responses automatically, without human intervention and without delay.	20,000.00 per incident, plus 5,000.00 per day of delay beyond specified deadline
Failure to maintain current MNP management, technical and help desk contact lists and to notify all correspondents of any changes.	1,000.00 per incident
Failure to respond to MNP help desk complaints or inquiries in a timely manner.	1,000.00 per incident
Failure to inform all MNP help desks of MNP service disruptions immediately upon detection and upon resolution.	5,000.00 per incident

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Failure to meet each MNP Quality of Service standard as directed by NCA.	20,000.00 per standard per month
Providing in any medium or venue false, inaccurate or misleading information related to the porting process.	20,000.00 per incident
Port Order Process - Recipient	
Offence	
Failure to submit to the Number Portability Service Provider a porting request within 12 hours of the request of each qualified customer.	1,000.00 per incident for a delay of more than 12 hours up to 24 hours 5,000.00 for a delay of more than 24 hours
Submitting a porting request on behalf of a customer without having first obtained the informed consent of the customer and signature on a completed NCA-approved porting request form.	2,000.00 per incident plus refund to the customer
Failure to verbally notify a customer prior to the assent of the customer to the porting process that the account of the customer at the donor network will be closed upon completion of the porting process.	2,000.00 per incident plus refund to the customer
Failure to instruct a porting customer to send the validation SMS subsequent to the signing of customer of the porting request form and to assist the customer to do so if requested.	2,000.00 per incident
Failure to advise a porting customer as to the procedure which follows the instruction request.	2,000.00 per incident

*FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
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Provision of false or inaccurate information to a customer or potential customer regarding the porting process, network attributes or customer proposition.	2,000.00 per incident plus refund to the customer
Failure to send instruction request to the NPSP within four hours of transmission by donor of authorisation response.	1,000.00 per incident for a delay of more than 4 hours up to 24 hours; 5,000.00 for a delay of more than 24 hours; plus refund to the customer if request is aborted due to delay
Assignment of an inactive ported number to a new customer or reassigning the inactive ported number to an inactive former holder.	5,000.00 per number
Failure to report and terminate inactive ported numbers as and when directed by NCA.	1,000.00 per incident
Failure to submit porting requests to the NPSP as and when initially entered into internal systems of the recipient.	1,000.00 per incident
Activation of a new account for a number porting in without having first received an authorisation response indicating that the donor has no objection to the request.	5,000.00 per incident
Failure to follow up on complaints and inquiries related to MNP, activation or receiving traffic on behalf of porting or ported customer.	1,000.00 per incident plus refund to the customer where applicable
Port Order Process-Donor	
Offence	
Contacting a customer porting out for any reason during the porting process.	5,000.00 per incident
Modification of the account status of a customer, provision of any benefit or bonus to a customer or contacting a customer on the basis of the customer having sent a validation SMS to NPSP.	5,000.00 per incident

*FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
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Modification of the account status of a customer on the basis of having received a porting request in respect of the number of the customer, except for terminating account in the case of a successful port.	5,000.00 per incident
Failure to permit customers to send free SMS to the NPSP at the assigned short code unless the entire account of the customer is barred.	5,000.00 per incident
Failure to submit an authorisation response to the NPSP within four hours after transmission of the authorisation request.	1,000.00 per incident for a delay of more than 4 hours up to 24 hours; 5,000.00 for a delay of more than 24 hours
Port Order Process-Donor	
Offence	
Sending an authorisation response to the NPSP indicating that the request is rejected without citing a true and permitted reason.	1,000.00 per incident
Failure to deactivate a ported number prior to sending an instruction response to the NPSP or at the time the NPSP sends the instruction response on behalf of the donor.	1,000.00 per incident
Allowing the use of an account carrying a number not in donor's assigned number range or which has ported out.	1,000.00 per incident
Termination of the account of a customer porting out prior to receiving the instruction request from the NPSP.	1,000.00
Abuse of the emergency restore procedure by providing false or misleading information when seeking to waive the 30-day rule.	1,000.00 per incident

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Traffic Routing	
Offence	
Failure to incorporate broadcast messages from NPSP into local database immediately and automatically or failure to route calls and messages to current network of a ported number as indicated by the local database.	
More than fifteen minutes and up to and including one hour after a broadcast message in respect of a port is sent.	1,000.00 per incident
More than one hour and up to and including four hours.	5,000.00 per incident
Over four hours after a broadcast message in respect of a port is sent.	10,000.00 per incident
For the purpose of this penalty, an incident is defined as one affected mobile phone number, for each day it is affected.	
Failure to Synchronise local database with central database, reconcile local database with central database as directed by NCA or report reconciliation results as directed by NCA.	20,000.00 per incident
Failure to notify the present network of any ported customer of incoming international SMS as directed by NCA.	1,000.00 per incident
NPSP	
Offence	
Failure to maintain a system to automatically process porting requests.	20,000.00 per incident, plus 5,000.00 per day of continued failure

*FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
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Failure to maintain a central reference database of ported numbers.	20,000.00 per incident, plus 5,000.00 per day of continued failure
Failure to maintain an MNP disaster recovery site.	10,000.00 per incident, plus 2,500.00 per day of continued failure
Failure to broadcast messages to all traffic originators upon completion of each porting or terminate request.	1,000.00 per incident
Accepting a defective or incomplete porting request from a participant.	1,000.00 per incident
Failure to maintain and back up required records.	10,000.00 per incident
Failure to process porting request responses consistent with each MNP Quality of Service standard on a monthly basis.	20,000.00 per standard per month
Failure to maintain software with approved escrow agent as directed by NCA.	10,000.00 per incident
QUALITY OF SERVICE	
INTERCONNECTION	
OFFENCES	
Failure to meet Interconnection Route Utilisation.	4,200.00 per route for more than 100%
Failure to meet Time to Repair (TTR) Interconnection Route.	4,200.00 per hour to be paid by defaulting operator
Failure to meet Network Effectiveness Ratio.	4,200.00 per defaulting operator
MOBILE VOICE SERVICE	
OFFENCES	
Failure to meet service coverage target.	8,500.00 per locality or district

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Failure to meet call connection success rate.	4,200.00 per locality or district
Failure to meet call drop rate.	4,200.00 per locality or district
Failure to meet call setup time.	4,202.00 per locality or district
Failure to meet voice quality.	4,203.00 m per locality or district
MOBILE MESSAGING SERVICE	
OFFENCES	
Failure to meet delivery success rate.	Twice the amount charged for undelivered service, plus 2,000.00 (as fine to the Authority)
Failure to meet delivery success time.	2,000.00 for every destination in default
BASIC TELEPHONY SERVICE	
OFFENCES	
Failure to meet service provision time.	Twice the amount paid for the service
Failure to meet Time to Repair (TTR).	90.00 per day or pro-rated after every hour after 48 hours
Failure to meet call connection success rate.	4,200.00 for every destination in default

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HTTP (WEB BROWSING SERVICE)	
OFFENCES	
Failure to meet HTTP Set- up time.	4,200.00 per locality or district
Failure to meet HTTP Mean Bit Rate.	4,201.00 per locality or district
Failure to meet the latency target.	4,202.00 per locality or district
FTP (FILE TRANSFER PROTOCOL) SERVICE	
OFFENCES	
Failure to meet FTP (download or upload) set-up time(s).	4,200.00 per locality or district
Failure to meet FTP (download or upload) mean data rate [Mb/s].	170.00 per day to customers or a fine of 4,200.00 per locality or district
WEB STREAMING SERVICE	
OFFENCES	
Failure to meet web radio tune-in success rate.	4,200.00 per locality or district
Failure to meet web radio tune-in success time.	4,200.00 per locality or district
Failure to meet web radio reproduction cut-off ratio.	4,200.00

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OVER THE TOP (OTT) VOICE SERVICE	
OFFENCES	
Failure to meet call success rate.	4,200.00 per day
Failure to meet call setup time.	4,200.00 per day
Failure to meet call drop rate.	4,200.00 per day
Failure to meet call clarity.	4,200.00 per day
Failure to meet delivery success rate	4,200.00 per day
Failure to meet delivery success time.	4,200.00 per day
DIGITAL FINANCIAL SERVICE (DFS)	
OFFENCES	
Failure to meet money transfer success rate.	4,200.00 for every default
Failure to meet money transfer success time.	4,200.00 for every default
(a) Failure to meet money transfer failed transaction resolution time.	10.00% of amount transferred if 24 hours target is not met
(b) Failure to meet money transfer failed transaction resolution time.	1.00% of amount transferred each day the infraction persists after (a) above
INFRASTRUCTURE	
OFFENCES	
Failure to meet coverage signal strength.	4,200.00 per locality or district
Failure to meet Time to Restore Service (TTR).	4,200.00 per hour after 6 hours for a cell
Failure to meet Time to Restore Service (TTR).	9,000.00 per hour for core network

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BILLING, CUSTOMER SERVICE AND SATISFACTION MEASURES	
OFFENCES	
Failure to meet billing accuracy.	Twice the amount overcharged 4,200.00 for every destination in default
Failure to meet the provision and installation of internet equipment (modem and related accessories) on premise after payment.	Cost of service charged per day after 5 days
Failure to meet Interactive Voice Response (IVR).	2,000.00 per destination
Failure to meet call centre operator response.	2,000.00 per destination
Failure to meet customer service point delay.	9.00 per hour after 15 minutes
Failure to meet complaint resolution time.	10% of the value involved if target is not met or as determined by the Authority
MICROWAVE FREQUENCY	
OFFENCES	
Failure to invite officials of the NCA to inspect site (s) and installations after engineering tests have been successfully completed.	300% of the microwave frequency unit price
Failure to comply with the directives of the Authority in interference resolution.	200% of the microwave frequency unit price on each working day
Failure to ensure equipment is type approved.	500% of the microwave frequency unit price
Usage of frequency for Microwave frequency (s) without a Licence.	300% of the total number of links in used

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Deploying microwave network on a frequency (s) or channels other than those authorised.	500% of the microwave frequency unit price
Failure to declare the actual size of network during application process.	300% of the total microwave frequency link price
TV BROADCASTING	
OFFENCES	
Failure to relinquish the assigned frequency for Analogue Terrestrial Television Broadcasting service and switch off analogue transmitters after announcement of Analogue Switch-Off.	200% of spectrum fees
Failure to make programmes available in digital form to the National Headend.	5% of regulatory fees for each day the infraction persists
Failure to provide Programme event information covering eight days for each day of operation to the Multiplex Operator for the purpose of populating the Digital Video Broadcasting (DVB) Service Information (SI) and Programme Specific Information (PSI) tables for the Electronic Programme Guide (EPG).	1% of regulatory fees for each day infraction persists
Failure to invite officials of the NCA to inspect its premises, studio, equipment and transmitter site in accordance with regulation 54 of the Electronic Communications Regulations, 2011 (L.I. 1991) before commencement of operations.	20% of annual regulatory fees
Failure to report to the Authority of any down time within twenty-four hours.	5% of annual regulatory fees

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Failure to submit any information, data or reports when requested by the Authority.	0.50% of annual regulatory fees for each day the infraction persists
Failure to comply with the directives of the Authority in interference resolution.	1% of annual regulatory fees for each day the infraction persists
Failure to submit documents for renewal of Authorisation if station wishes, from the date of expiration.	1% of initial fees for each day the infraction persists
Failure to commence operations within the years as stipulated in the authorisation from the date of authorisation.	50% of initial fee
Failure to request NCA for inspection of communication equipment at the port of entry.	50% of annual regulatory fees for dealership licensees. 5% of annual regulatory fees for MNOs, BWAs, Tower Licensees or Terrestrial Fibre Licensees
Failure to seek approval before any upgrade or extension of the authorised service.	10% of annual regulatory fees
Relocation of a television station (Transmitter) from one location to another without the prior written approval of the Authority.	10% of annual regulatory fees
Failure to seek the prior written approval of the Authority as specified in the Frequency Authorisation before effecting any change regarding:	
Ownership	150% of initial fees
Business Name	50% of initial fees
Location of operations (Studio)	20% of initial fees
Technical Specification of Equipment	150% of initial fees

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Failure to use the allocated Logical Channel Number Block as specified in the Authorisation.	5% of annual regulatory fees
Failure to encrypt programme channels and make accessible in intelligible format to paying subscribers.	10% of annual regulatory fees
Failure to comply with the Minimum Requirements for Receivers of Free-To-Air Digital Terrestrial Television (DTT) in Ghana (GS1099) and duly certifies for conformance.	20% of annual regulatory fees
FM BROADCASTING	
OFFENCES	
Failure to invite officials of the NCA to inspect the premises, studio, equipment and transmitter site of the station in accordance with regulation 54 of the Electronic Communications Regulations, 2011 (L.I. 1991) before commencement of operations.	20% of initial fees
Modification of transmission system in a manner that the signal strength at the periphery of your authorised coverage area exceeds +54dBµV/m (signal strength)	20% of initial fees
Failure to comply with the directives of the Authority in interference resolution within the stipulated time.	5% of annual spectrum fees for each day the infraction persists
Failure to correct transmission parameters to fall within authorised limits transmission parameters.	5% of annual spectrum fees for each day the infraction persists
Failure to submit any information, data or reports when requested by the Authority.	1% of annual spectrum fees for each day the infraction persists

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Failure to submit documents for renewal of Authorisation from the date of expiration of Authorisation.	1% of initial fees for each day the infraction persists
Failure to commence operations within two years from the date of Authorisation.	40% of initial fees
Failure to request NCA for inspection of communication equipment at the port of entry.	50% of annual spectrum fees
Relocation of a radio station (transmitter) from one location to another without the prior written approval of the Authority.	100% of initial fees
Activities of the station not in accordance with the classification by purpose of the station.	100% of spectrum fees of new classification
Failure to seek the written prior approval of the Authority as specified in the Frequency Authorisation before effecting any change regarding:	
Ownership	150% of initial fees
Business Name	50% of initial fees
Location of operations (Studio)	20% of initial fees
Technical Specification of Equipment	150% initial fees
LAND MOBILE	
OFFENCES	
Failure to invite officials of the NCA for inspection of the premises and equipment of the land mobile service after engineering test have been successfully completed.	100% of spectrum and regulatory charges

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Failure to submit any information, documents, data or reports when requested by the Authority.	100% of spectrum and regulatory charges
Failure to comply with the directives of the Authority in interference resolution.	100% of spectrum and regulatory charges
Failure to ensure equipment is type approved.	100% of spectrum and regulatory charges for every unauthorised equipment
Failure to seek approval before any upgrade or extension of the authorised service.	10% of the spectrum and regulatory charge for every region
Transfer of a land mobile service from one location to another without the prior written approval of the Authority.	100% of spectrum and regulatory charges
Deploying a land mobile service on a frequency other than the authorised frequency.	100% of spectrum and regulatory charges for every unauthorised equipment
Failure to declare the actual size of network during application process.	10% of spectrum and regulatory charges for every unauthorised equipment
INTERNET / PUBLIC DATA SERVICE	
OFFENCES	
Failure to invite officials of the NCA to inspect premises and installations after engineering tests have been successfully completed.	20% of annual regulatory fees
Failure to furnish the Authority with the subscription of customer base annually.	20% of annual regulatory fees

FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
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Failure to submit any information, data or reports when requested by the Authority.	0.50% of annual regulatory fees for each day the infraction persists annual regulatory fees
Failure to comply with the directives of the Authority in interference resolution.	1% of annual regulatory fees for each day the infraction persists
Failure to submit documents for renewal of authorisation from the date of expiration of authorisation.	1% of annual regulatory fees for each day the infraction persists
Failure to commence operations within 2 years from the date of Authorisation.	200% of initial fees
INTERNET / PUBLIC DATA SERVICE	
OFFENCES	
Failure to invite NCA for inspection of communication equipment at the port of entry.	20% of annual regulatory fees
The use of unassigned frequencies.	200% of the spectrum fee
Expansion of an ISP service from one region to another without the prior written approval of the Authority.	200% of the annual regulatory and spectrum fees
Transfer of ISP licence without the prior written approval of the Authority.	200% of the initial fees
Failure to seek the written prior approval of the Authority as specified in the Frequency Authorisation before effecting any change regarding:	
Ownership	150% of initial fees
Business Name	50% of initial fees

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Location of operations (Studio)	20% of initial fees
Technical specification of equipment	150% of initial fees
Failure to observe and ensure that the installation of its transmission system complies with the Guidelines on the Deployment of Communications Masts or Towers, 2010 and the Electronic Communications Regulations, 2011 (L.I. 1991).	20% of annual regulatory fees
Illegal use of ISP service.	200% of initial fees
SATELLITE SERVICE	
OFFENCES	
Failure to invite officials of the NCA to inspect the premises, studio, equipment and transmitter site of the satellite service in accordance with regulation 54 of the Electronic Communications Regulations, 2011 (L.I. 1991) before commencement of operations.	20% of annual regulatory fees
Failure to submit any information, data or reports when requested by the Authority.	0.50% of annual regulatory fees for each day the infraction persists
Failure to comply with the directives of the Authority in interference resolution.	0.50% of annual regulatory fees for each day the infraction persists
Failure to submit documents for renewal of authorisation from the date of expiration of authorisation.	1% of annual regulatory fees for each day the infraction persists
Failure to invite NCA for inspection of communication equipment at the port of entry.	20% of price of equipment as per the bill of lading or market rate of the equipment

FEES AND CHARGES (MISCELLANEOUS PROVISIONS)
(AMENDMENT) REGULATIONS, 2025

Failure to seek approval before any upgrade or extension of the authorised service.	Service fee of un-authorised service plus additional penalty of 50% of the service fee of the un-authorised service
Transfer of a VSAT service from one location to another without the prior written approval of the Authority.	20% of annual regulatory fees
Transfer of VSAT licence without the prior written approval of the Authority.	200% of the initial fees
Failing to seek the written prior approval of the Authority as specified in the Frequency Authorisation before effecting any change regarding:	
Ownership	150% of initial fees
Address	10% of initial fee
Business Name	50% of initial fees
Location of operations (Studio)	20% of initial fees
Technical Specification of Equipment.	150% of initial fees
Failure to deploy VSAT service in the authorised frequency band.	30% of annual regulatory fees
Illegal use of VSAT service.	200% of initial fees
Failure to invite the Authority for inspection of facilities after decommissioned installations.	120% of annual regulatory fees

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