



PUBLIC CONSULTATION – NATIONAL COMMUNICATIONS AUTHORITY BILL, 2025

October 13, 2025

INVITATION FOR COMMENTS ON THE NATIONAL COMMUNICATIONS AUTHORITY BILL, 2025

1. The National Communications Authority (NCA) intends to introduce the National Communications Authority Bill, 2025, to repeal and replace the existing National Communications Authority Act, 2008 (Act 769).
2. The purpose of this Bill is to:
 - (a) strengthen and modernise the regulatory and institutional framework for the effective administration, independence and accountability of Ghana's communications sector;
 - (b) ensure transparency, efficiency, and best regulatory practices in the management of communications networks, services, and resources;
 - (c) clarify and update the statutory functions, powers, and governance structures of the Authority;
 - (d) align the operations of the Authority with emerging trends in digitalisation, technological innovation, and international best practice; and
 - (e) enhance coordination between the Authority, Government, and other sectoral regulators to ensure policy coherence and efficient regulation of the communications ecosystem.
3. Pursuant to Section 27 of the Electronic Communications Act, 2008 (Act 775), Section 5(h) of the National Communications Authority Act, 2008 (Act 769) and Section 4.1 of the National Telecommunications Policy 2005 (NTP'05), the Authority hereby invites views and comments from licensed service providers, industry stakeholders, civil society organisations, consumers, and the general public on the National Communications Authority Bill, 2025.
4. The Bill is available on the Authority's website at www.nca.org.gh.
5. The public consultation begins on **16th October, 2025** and shall expire on **29th October, 2025**.
6. All responses/comments should be electronically transmitted as e-mail attachments, in Microsoft Word format to info@nca.org.gh.
7. All submissions must include a completed response cover sheet (*refer to Page iii of the document*).
8. We encourage respondents to specify the sections with which they agree or disagree.
9. In the interest of transparency, all responses will be considered non-confidential.
10. By submitting your response, you grant the NCA the right to use the copyright and any associated intellectual property contained in your submission to meet its legal obligations.

11. Following the conclusion of the public consultation, the NCA will finalise the National Communications Authority Bill, 2025

Issued by:

The Acting Director General

16th October, 2025

**COVER SHEET FOR RESPONSE TO NCA PUBLIC CONSULTATION ON THE
NATIONAL COMMUNICATIONS AUTHORITY BILL, 2025**

BASIC DETAILS

Name of respondent:

Representing (self or organisation/s):

Physical Address:

Digital Address:

Email Address:

Telephone Number:

DECLARATION

I hereby confirm that the correspondence accompanying this cover sheet constitutes a formal consultation response. I consent to its full publication on the NCA website and authorise the NCA to utilise the information contained herein to fulfill its legal obligations. In the event that this response is transmitted via email, any standard disclaimer regarding the non-disclosure of email content and attachments shall be disregarded by the NCA.

Name:

Signed (if hard copy)

FORMAT FOR COMMENTING ON THE DOCUMENT

[illegible]

NATIONAL COMMUNICATIONS AUTHORITY BILL, 2025

ARRANGEMENT OF SECTIONS

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NATIONAL COMMUNICATIONS AUTHORITY ACT, 2025

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regulate the use of radio frequency spectrum, orbital, numbering and any other resource for the provision of communication and broadcasting services in the country in line with national development goals;

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B. (1) To achieve the object under section 2, the Authority shall:

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e (a) develop, monitor and enforce the implementation of national communications standards and ensure compliance accordingly;

t (b) formulate a strategic plan;

, (c) grant communication licences and authorisations for communication services and related activities;

a (d) regulate and monitor licensees and holders of frequency authorisations;

s (e) ensure fair competition among licensees, operators of communication networks, and service providers of communications;

i (f) classify communications and ancillary services and publish the classifications in the Gazette;

n (g) determine applications for licences and authorisations for communication activities and resources;

e (h) maintain the Register established under section 31;

n (i) collect and arrange to be collected moneys lawfully due to the Authority;

t (j) plan, assign, regulate, and monitor the radio frequency spectrum;

, (k) investigate and resolve disputes

(i) related to harmful interference with frequency brought to the attention of the Authority or of which the Authority has knowledge;

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(iv) in the event of the failure to obtain redress from providers of communication services; and

(v) in respect of interconnection, sharing facilities, and utility installations;

(l) undertake inspections and approval of communications equipment, facilities, installations, and related activities;

(m) exercise exclusive oversight jurisdiction over the regulation, allocation, and licensing of the radio frequency spectrum;

(n) monitor compliance and enforce sanctions for breaches under this Act;

(p) carry out investigations, on its own initiative or upon request, into conduct that is in contravention of this Act;

(q) establish quality of service indicators and reporting requirements for operators and service providers;

(r) certify and ensure the testing of communications equipment for compliance with

(i) national and international standards; and

(ii) environmental, health and safety standards, including electromagnetic radiation and emissions;

(s) ensure the systematic implementation of policy directives of the Minister and of national communications policies;

(t) obtain requisite information from any person for the performance of its functions;

(u) when designated by the Minister, represent the Republic at international fora;

(v) issue guidelines and standards from time to time;

(w) support the implementation of the Universal Access Policy;

(x) encourage high standards of propriety within the Authority and promote efficiency and effectiveness among its staff;

(y) establish a policy and resource framework for the operation of the Authority in line with its overall strategic plan;

(z) ensure compliance with principles of good corporate governance at all times;

(aa) establish and manage a national numbering plan for network and application services;

(bb) advise the Minister on:

(i) matters relating to the communications industry within the country and globally;

(ii) policies, including incentives, that may promote investment and innovation in the communications industry in Ghana;

(cc) promote targeted research and development in specific aspects of the communications industry that align with the objects of the Authority, subject to available resources and oversight by the Authority; and

(dd) perform any other function assigned to it under this Act or any other enactment, or that is ancillary to the object of the Authority.

4. The Authority may exercise the following powers:

(a) enter into a contract for the supply of goods and services;

(b) invest the funds of the Authority in accordance with the Public Financial Management Act;

(c) publish information that is relevant to its functions and activities in a manner that it considers appropriate;

(d) promote, and where necessary and within available resources, support the training of persons specifically in the development, operation, and maintenance of communications infrastructure, in collaboration with relevant public or private agencies; and

5. The Authority shall, in the performance of its functions, have regard to:

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(3) The Deputy Directors-General shall be responsible to the Director General in the performance of their functions.

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A (4) The Authority shall exercise control over the assignment, training and appropriate
h induction of a person employed as an officer or staff of the Authority in accordance with
u the Scheme of Service of the Authority.
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“Application” means any software-based mechanism, digital platform, or computer
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“Application services” means

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“Communication ecosystem” means the interconnected network of individuals,
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...)) to provide a communications service; and

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FORM AND CONTENT OF ANNUAL REPORT

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