





QUARTERLY STATISTICAL BULLETIN ON COMMUNICATIONS IN GHANA





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LIST OF ABBREVIATIONS

BWA Broadband Wireless Access

LTE Long-Term Evolution FM Frequency Modulation

GH¢ Ghana Cedi GHp Ghana pesewas MB Megabytes

MNO Mobile Network Operator

MoU Minutes of Use

NCA National Communications Authority

SMS Short Message Service

TV Television

VISION AND MISSION

Vision

A world-class communications regulator that facilitates innovative, reliable and sustainable communication solutions to meet stakeholders' expectations.

Mission

Moving from Good to a Great Regulator; An innovative, agile, professional, and proactive Regulator, adaptive to emerging changes in the communication and digital ecosystem, and delivering optimally to all stakeholders.

Core Values

- Teamwork
- Accountability
- Consistency
- Trust
- Innovation
- Transparency

Tag Line/Slogan – Communications for Development

INTRODUCTION

This Quarterly Statistical Bulletin on Communications is a reference document that entails segregated data, industry trends and analysis of the communications sector of Ghana. The purpose of this document is to promote open and enriched public discussions on policies for telecom analysts, consumers, academia, policy makers, investors and other stakeholders for decision-making.

This bulletin is prepared from the monthly and quarterly data received from various licensees¹. It also includes data on internet service providers and broadcasting entities and services providers that were gathered in-house.

The publication of this bulletin is consistent with the National Communications Authority's mandate under section 26 (2) (a) of the Electronic Communications Act 2008, Act 775; "to publish the result of research that it carries out or that is carried out on its behalf on its website and in any other manner that it considers appropriate to bring the results to the attention of the public".

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¹ MTN, Telecel, AT, Telesol,

DEFINITION OF TERMS

Average SMS per subscription - This is calculated by dividing the total SMS count for the quarter by the total average mobile subscriptions for that quarter.

BWA Data Usage per Subscription - This is calculated by dividing the total volume of BWA's traffic for the quarter by the total average BWA subscriptions for that quarter.

Cellular network or mobile network – refers to a communication network where the last mile connection is wireless. The network is distributed over land areas called cells, each served by at least one fixed-location transceiver, known as a cell site or base station. This base station provides the cell with the network coverage, which can be used for transmission of voice, data and others.

Fixed-line network - The term refers to all of the wired networks that are used for voice and data communications. A fixed-line can be seen as a connection to an end-user, by means of a cable, through which they can make phone calls or connect to the Internet.

Minutes of Use per Subscription - It is calculated by dividing the total volume of voice traffic for the quarter by the total average subscriptions for that quarter.

Machine-to-Machine Subscriptions - Refers to the number of mobile-cellular machine to-machine subscriptions that are assigned for use in machines and devices (cars, smart meters, consumer electronics) for the exchange of data between networked devices, and are not part of a consumer subscription.

Basic Phones - Solely for calling and texting with minimal addition.

Feature Phones: Can make and receive calls, send and receive text messages and provide some of the enhanced features found on smartphones such as social media access and browsing.

Smartphones: A class of mobile phones and of multi-purpose mobile computing devices distinguished from feature phones by their stronger hardware capabilities and extensive mobile operating systems, which facilitate wider software, internet (including web browsing over mobile broadband) and multimedia functionality (including music, video, cameras and gaming) alongside core functions such as voice calls and text messaging

Mobile Data-refers to active mobile data subscriptions to GPRS, EDGE, HSPA, UMTS and LTE that have generated internet traffic (uploaded and/ or downloaded data) within the last ninety (90) days.

Mobile Data Usage per Subscription - It is calculated by dividing the total volume of data traffic for the quarter by the total average mobile data subscriptions for that quarter.

Mobile Penetration or Teledensity – This represents the total number of mobile subscriptions per every 100 inhabitants in a geographical area.

Net Addition – It refers to the increase or decrease in mobile voice/data subscriptions during the month.

On-Net traffic - refers to phone calls made to a recipient on the same network as the caller.

Off-Net traffic - refers to phone calls made to a recipient on a different network.

Quarter-on-quarter – This is a comparison of the quarter under review with the preceding quarter.

- **Q1** First Quarter (January March)
- Q2 Second Quarter (April June)
- **Q3** Third Quarter (July September)
- **Q4** Fourth Quarter (October December)

Year-on-year – This is a comparison of a period under review (month, quarter etc.) with the same period of the preceding year.

THE COMMUNICATIONS INDUSTRY AT A GLANCE²

| In | dicator/Period | Q1 2024 (Jan - Mar) | Q2 2024 (Apr - Jun) | Quarterly Variation (%) | Annual Variation (%) |
|--|--|------------------------|------------------------|-------------------------------|----------------------------|
| | MOBILE | NETWORK SERVIC | ES | | |
| Subscription to Mobile Voice | Total Mobile (SIM) Subscriptions | 34,878,543 | 37,553,607 | 7.67% | 9.95% |
| Services (Counts) | Machine-to-Machine (M2M) Subscriptions | 1,582,076 | 1,745,268 | 10.32% | 45.08% |
| Mobile Data Subscriptions (Counts) | Total Mobile Data Subscriptions | 24,351,778 | 24,708,749 | 1.47% | 10.60% |
| Mobile Data Traffic (MB) | Total Mobile Data Traffic | 511,988,575,879 | 579,320,191,818 | 13.15% | 30.10% |
| | Basic Phones | 5,246,383 | 5,744,236 | 9.49% | 33.20% |
| Mobile Phone Devices (Counts) | Feature Phones | 11,860,489 | 11,780,513 | -0.67% | 0.29% |
| , | Smartphones | 20,938,496 | 21,465,086 | 2.51% | 15.57% |
| | DOMEST | IC MOBILE TRAFFI | C | | |
| | On-Net Voice Traffic | 25,461,814,435 | 25,875,046,993 | 1.62% | 19.05% |
| Domestic Mobile Voice Traffic | Off-Net Voice Traffic | 2,031,669,730 | 1,955,923,470 | -3.73% | 8.53% |
| (Minutes) | Mobile to Mobile Off-Net Traffic | 2,019,078,737 | 1,943,131,873 | -3.76% | 8.52% |
| | Mobile to Fixed Off-Net Traffic | 12,590,993 | 12,791,596 | 1.59% | 9.51% |
| Domestic Mobile SMS Traffic | SMS On-Net | 554,291,164 | 462,267,709 | -16.60% | -23.86% |
| (Counts) | SMS Off-Net | 388,333,987 | 331,768,815 | -14.57% | 14.84% |
| | INTERNATI | ONAL MOBILE TRA | FFIC | | |
| International Mobile Voice | International Incoming Mobile Voice Traffic | 37,418,879 | 34,651,709 | -7.40% | -30.72% |
| Traffic (Minutes) | International Outgoing Mobile Voice Traffic | 63,299,390 | 57,837,414 | -8.63% | -12.54% |
| International SMS | International Incoming SMS | 81,953,098 | 77,877,061 | -4.97% | -16.11% |
| Traffic (Counts) | International Outgoing SMS | 27,254,119 | 38,432,002 | 41.01% | 61.13% |
| | ROA | AMING TRAFFIC | | | |
| Out-bound Roaming Traffic | Out-bound Roaming Voice Traffic | 3,244,962 | 3,300,703 | 1.72% | 78.64% |
| | In-bound Roaming Incoming Voice Traffic (Minutes) | 303,405 | 309,084 | 1.87% | 22.69% |
| In-Bound Roaming | In-bound Roaming Outgoing Voice Traffic (Minutes) | 14,373,178 | 10,281,375 | -28.47% | 20.09% |
| Traffic | In-Bound Roaming Incoming SMS (Counts) | 82,385,666 | 82,939,210 | 0.67% | 24.26% |
| | In-bound Roaming Outgoing SMS (Counts) | 5,944,434 | 5,133,186 | -13.65% | -13.52% |

 $^{2\,\}mbox{The}$ decimals may not be exact due to the rounding-off of the actual figures.

| Ind | icator/Period | Q1 2024 (Jan – Mar) | Q2 2024 (Apr - Jun) | Quarterly Variation (%) | Annual Variation (%) | | | | |
|--|---|------------------------|------------------------|-------------------------------|-------------------------|--|--|--|--|
| | FIXED NETWORK SERVICES | | | | | | | | |
| Fixed Voice Subscriptions (Counts) | Total Fixed Line Subscriptions | 316,672 | 306,280 | -3.28% | -4.78% | | | | |
| Domestic Fixed Voice Traffic (Minutes) | Fixed to Mobile | 7,267,564 | 6,990,723 | -0.68% | -15.05% | | | | |
| Fixed Data and | Total Fixed Data Subscriptions (Counts) | 118,884 | 118,524 | -0.30% | 7.05% | | | | |
| Broadband Subscriptions | Fixed Broadband Subscriptions (Counts) | 227,400 | 231,981 | 2.01% | 4.98% | | | | |
| and Traffic | Fixed Broadband Traffic (MB) | 98,247,436,594 | 101,172,548,044 | 2.98% | 15.96% | | | | |
| | BROAD | BAND WIRELESS ACC | ESS (BWAs) | | | | | | |
| Broadband Wirele (Counts) | ess Access Subscriptions | 1,431 | 1,431 | 0.00% | 2.95% | | | | |
| | ess Access Data Traffic (MB) | 152,982,518 | 255,162,470 | 66.79% | -6.76% | | | | |
| | | BROADCASTING SERV | ICES | | | | | | |
| Licensed TV Statio | ons (Counts) | 176 | 180 | 2.27% | 3.53% | | | | |
| Operational TV St | ations (Counts) | 135 | 139 | 2.96% | 14.41% | | | | |
| Licensed FM Statio | ons (Counts) | 729 | 738 | 1.10% | 1.24% | | | | |
| Operational FM St | ations (Counts) | 526 | 537 | 2.09% | -3.66% | | | | |
| | CATEGOI | RIES OF AUTHORISED | FM STATIONS | | | | | | |
| Commercial FM St | cations (Counts) | 531 | 538 | 1.32% | -1.85% | | | | |
| Public FM Stations | s (Counts) | 31 | 31 | 0.00% | 0.00% | | | | |
| Public Foreign FM | Stations (Counts) | 5 | 5 | 0.00% | 0.00% | | | | |
| Community FM St | ations (Counts) | 138 | 139 | 0.72% | 10.32% | | | | |
| Campus FM Statio | ns (Counts) | 24 | 25 | 4.17% | -4.00% | | | | |
| PENETRATION RATE (%) | | | | | | | | | |
| Mobile Voice Subs | scriptions | 107.01 | 114.7 | 7.19% | 7.46% | | | | |
| Mobile Data Subso | criptions | 74.71 | 75.42 | 0.95% | 8.36% | | | | |
| Fixed Voice Subscriptions | | 0.97 | 0.93 | -4.12% | -11.43% | | | | |
| Fixed Data Subscr | iptions | 0.36 | 0.36 | 0.00% | 5.71% | | | | |
| Broadband Wirele Subscriptions | ess Access (BWA) | 0.004 | 0.004 | 0.00% | 0.00% | | | | |

1.0 MOBILE NETWORK

There are three (3) Mobile Network Operators (MNOs) in Ghana namely AT, MTN and Telecel. This report will focus on the monthly data submitted from April – June 2024 by the MNOs.

This section provides details on the performance of the MNOs in Ghana by focusing on Mobile Voice and Mobile Data Subscriptions, Net Additions to Mobile Voice and Mobile Data Subscriptions, Mobile Voice and Mobile Data Penetrations, Volumes of Mobile Voice and Mobile Data Traffic, and Short Messages Services.

1.1 Mobile Voice Subscriptions and Penetration Rate³

The Mobile Voice subscriptions in the country increased from 34.88 million in Q1 2024 to 37.55 million at the end of Q2 2024, representing an increase in growth by 7.67%.

Year - on-Year subscriptions also increased from 34.15 million at the end of Q2 2023 to 37.55 million at the end of Q2 2024, recording a 9.95% growth rate.

The penetration rate at the end of the quarter under review was 114.63% as compared to 107.01% recorded in Q1 2024, indicating an increase in growth rate by 7.13% (Figure 1) (Appendix, Table 1).

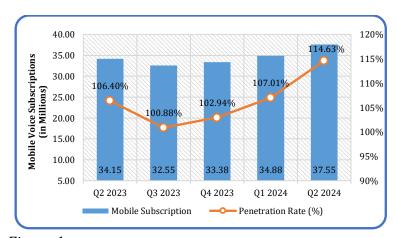


Figure 1: Mobile Voice Subscription and Penetration Rate

1.1.1 Mobile Voice Subscriptions and Market Share per Operator

At the end of Q2 2024, MTN recorded 75.41% of the market share with 28.32 million subscriptions. Telecel followed with 6.37 million subscriptions (16.97%). AT ended the quarter under review with a market share of 7.62% with approximate subscriptions base of 2.86 million (Figure 2) (Appendix, Table 2).

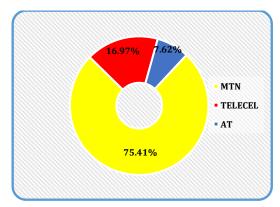


Figure 2: Market Share per Operator

³ The mobile penetration rate is estimated by dividing the total number of mobile subscribers by the total population.

1.1.2 Quarter-on-Quarter Market Share per Operator in Percentage

MTN increased its market share in percentage from 74.26% in Q1 2024 to 75.41% in Q2 2024, representing a growth of 1.55%. Telecel had a negative growth of 5.27% from 17.92% in Q1 2024 to 16.97% in Q2 2024. AT's market share also decreased in percentage from 7.83% in Q1 2024 to 7.62% in Q2 2024, representing a decline of 2.63%.

1.1.3 Prepaid and Postpaid Mobile Voice Subscriptions

Prepaid voice subscription was 37.13 million representing a market share of 98.86%, whilst Postpaid subscription at the end of the quarter under review was 0.43 million and a market share of 1.14%. (Figure 3) (Appendix, Table 3).

Prepaid voice subscription increased from 34.46 million at the end of Q1 2024 to 37.13 million at the end of Q2 2024 representing a percentage increase of 7.73%.

Postpaid voice subscription also increased from 0.42 million in Q1 2024 to 0.43 million in Q2 2024 representing an increase in growth by 2.95%.

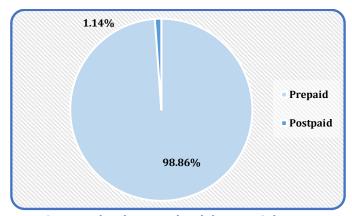


Figure 3: Prepaid and Postpaid Mobile Voice Subscriptions

1.1.4 Machine-to-Machine Subscriptions

The Machine-to-Machine mobile network subscriptions (M2M) Subscriptions increased to 1,745,268 in Q2 2024 from 1,582,076 recorded in the preceding quarter, indicating growth of 10.32%.

Year-on-Year subscriptions increased by 45.80% from 1,197,011 in Q2 2023 to 1,745,268 in Q2 2024 (Figure 4) (Appendix, Table 4).

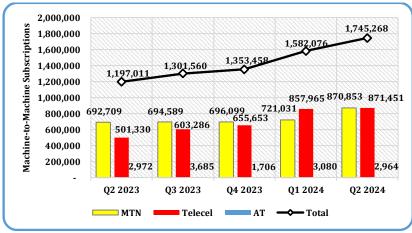


Figure 4: Machine-to-Machine (M2M) Subscriptions

1.1.5 Devices and Terminals

At the end of Q2 2024, a total of 38,989,835 devices were connected to MTN and AT (excluding Telecel). This shows an increase of 2.48% (944,467) in the use of devices as compared to 38,045,368 recorded in Q1 2024.

Year-on-Year analysis shows that active devices connected to mobile networks increased by 15.01% from 33,901,062 in Q2 2023 to 38,989,835 during the quarter under review.

As of June 2024, out of the 38,989,835 devices connected, 55.05% (21,465,086) were Smartphones, 30.21% (11,780,513) were Feature phones and 14.73% (5,744,236) were Basic phones. (Figure 5) (Appendix, Table 5).

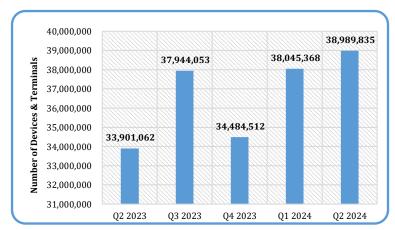


Figure 5: Devices and Terminals

1.2 Off-Net Domestic Voice Traffic

Mobile-to-Mobile Off-Net Traffic decreased from 2.02 billion minutes at the end of Q1 2024 to 1.94 billion at the end of Q2 2024 marginally recording a negative growth of 3.76%.

Year-on-Year Mobile-to-Mobile Off-Net Traffic increased from 1.79 billion minutes at the end of Q2 2023 to 1.94 billion minutes at the end of Q2 2024, recording an increase in growth rate by 8.52%.

Quarter-on-Quarter Mobile-to-Fixed Off-Net Traffic increased from 12.59 million minutes in Q1 2024 to 12.79 million minutes at the end of Q2 2024, indicating a 1.59% increase in growth rate.

Year-on-Year Mobile-to-Fixed Off-Net Traffic increased by 9.51% from 11.68 million minutes at the end of Q2 2023 to 12.79 million minutes at the end of Q2 2024. (Figure 6) (Appendix, Table 6)

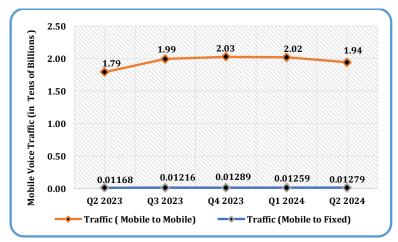


Figure 6: Off-Net Traffic Distribution between Mobile and Fixed Networks

1.2.1 Total Domestic Mobile Voice Traffic

Total Domestic Mobile Voice Traffic increased by 1.23% from 27.49 billion minutes in Q1 2024 to 27.83 billion minutes in Q2 2024.

Year-on-Year Total Domestic Mobile Voice Traffic also increased from 23.56 billion minutes at the end of Q2 2023 to 27.83 billion minutes at the end of Q2 2024, representing a growth rate of 18.12%.

In the quarter under review, Off-Net Domestic Mobile Voice Traffic decreased from 2.03 billion minutes at the end of Q1 2024 to 1.96 billion minutes at the end of Q2 2024, recording a negative growth rate of 3.74%.

Year-on-Year Off-Net Domestic Mobile Voice Traffic increased from 1.80 billion minutes in Q2 2023 to 1.96 billion minutes at the end of Q2 2024 representing an 8.51% growth rate.

On-Net Domestic Mobile Voice Traffic increased from 25.46 billion minutes in the previous quarter to 25.88 billion minutes at the end of Q2 2024, representing a growth rate of 1.62%.

Year-on-Year On-Net Domestic Mobile Voice Traffic also grew from 21.76 billion minutes in Q2 2023 to 25.88 billion minutes at the end of Q2 2024 representing an 18.92% increase in growth rate. (Figure 7) (Appendix, Table 7)

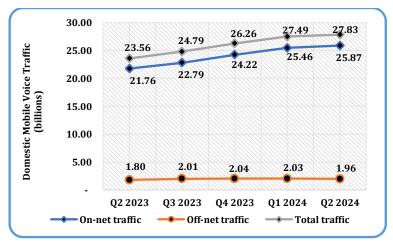


Figure 7: Total Domestic Mobile Voice Traffic in Billions of Minutes

1.2.2 Minutes of Use (MoU)

Quarter-on-Quarter average minutes of use per subscription decreased from 802.63 minutes in Q1 2024 to 781.61 minutes representing a 2.62% decline in growth rate in Q2 2024.

Year-on-Year minutes of use per subscription also increased from 684.38 minutes in Q2 2023 to 781.61 minutes in Q2 2024, recording a growth rate of 14.21%. (Figure 8) (Appendix, Table 8).

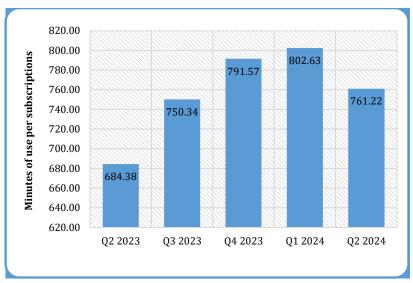


Figure 8: Mobile Voice Traffic Minutes of Use (MoU) per subscription

1.3 International Traffic

Inbound International Traffic decreased by 8.92% from 37.42 million minutes in Q1 2024 to 34.08 million minutes in Q2 2024.

Year-on-Year Inbound International Traffic also declined by 31.85% from 50.01 million minutes in Q2 2023 to 34.08 million minutes in Q2 2024.

Quarter-on-Quarter Outbound International Traffic showed a decrease in growth by 7.50% from 63.30 million minutes in Q1 2024 to 58.55 million minutes in the quarter under review.

Year-on-Year Outbound International Traffic showed a 11.46% decline in growth from 66.13 million in Q2 2023 to 58.55 million in Q2 2024. (Figure 9) (Appendix, Table 9)

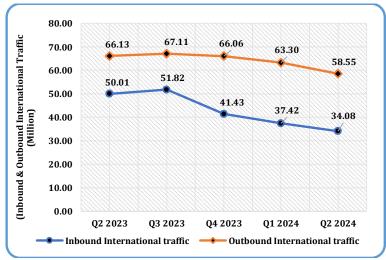


Figure 9: International Traffic in Millions of Minutes

1.3.1 Short Message Services (SMS)

The total number of Short Message Services (SMS) sent at the end of Q2 2024 was 794.04 million as compared to 942.63 million in Q1 2024, recording a decrease in growth by 15.76%.

Year-on-Year total SMS Counts also decreased from 896.03 million in Q2 2023 to 794.04 million at the end of Q2 2024 representing a decline in growth rate by 11.38%. (Figure 10) (Appendix, Table 10)

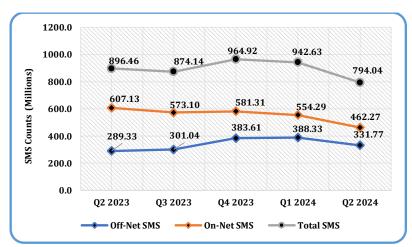


Figure 10: Total Number of SMS in Million

1.3.2 SMS Counts per Operator

The volume of SMS Traffic originating from MTN was 502.76 million at the end of Q2 2024, representing a market share of 63.32% of the total SMS count.

The volume of SMS traffic from Telecel was 282.86 million, representing a market share of 35.62% of the total SMS count.

AT had an SMS count of 8.42 million, representing 1.06% of the market share of the total SMS count. (Figure 11) (Appendix, Table 11).

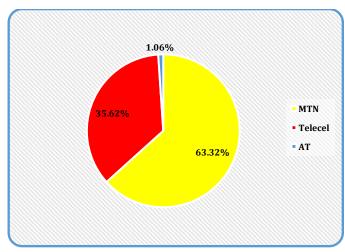


Figure 11: SMS Counts Market Share per Operator

1.3.3 SMS per Subscription

Quarter-on-Quarter SMS sent per subscription at the end of Q2 2024 was 22.30 SMS, indicating an 18.96% decrease in SMS per subscription as compared to the end of Q1 2024 (27.52). (Figure 12) (Appendix, Table 12).

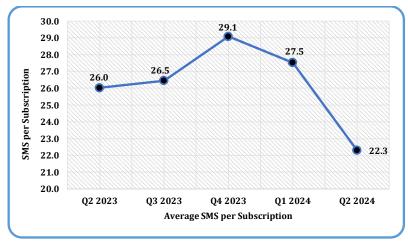


Figure 12: SMS per Subscription

1.4 Mobile Data Subscriptions and Penetration Rate (%)

At the end of Q2 2024, Mobile Data Subscriptions increased by 1.47% from 24.35 million at the end of Q1 2024 to 24.71 million.

Year-on-Year subscriptions also increased by 10.60% from 22.34 million at the end of Q2 2023 to 24.71 million at the end of Q2 2024. The penetration rate as at the end of Q2 2024 was 75.42%. (Figure 13) (Appendix, Table 13).

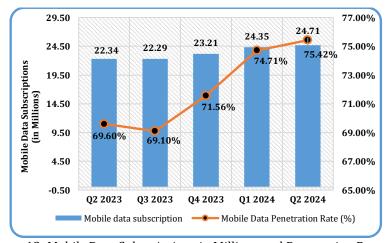


Figure 13: Mobile Data Subscriptions in Millions and Penetration Rate (%)

1.4.1 Mobile Data Prepaid and Postpaid Subscriptions

Mobile Data Pre-Paid subscriptions increased from 24.14 million at the end of Q1 2024 to 24.49 million subscriptions at the end of Q2 2024, representing a market share of 99.13% of the total Mobile Data subscriptions.

Mobile Data Post-Paid subscriptions also increased from 211,465 at the end of Q1 2024 to 216,005 at the end of Q2 2024 representing a market share of 0.87% of the total Mobile Data subscriptions. (Figure: 14) (Appendix, Table 14).

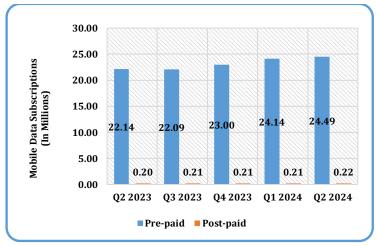


Figure 14: Mobile Data Pre-paid and Post-paid Subscriptions

1.4.2 Mobile Data Subscription per Operator

MTN recorded 19.89 million subscriptions, which represents 80.50% of the market, while Telecel recorded 3.18 million subscriptions with a 12.87% share of the market during the quarter under review.

AT also had 1.64 million in mobile data subscriptions with a 6.63% share of the market at the end of Q1 2024. (Figure 15).

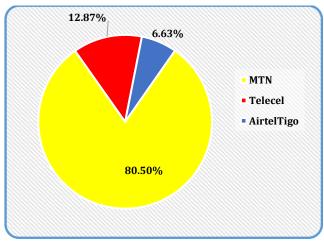


Figure 15: Mobile Data Market Share per Operator

1.5 Mobile Data Traffic

At the end of Q2 2024, mobile data traffic generated by the Operators was 534.09 billion (MB), recording an increase in growth by 4.32% as compared to 511.99 billion (MB) at the end of Q1 2024.

Year-on-Year mobile data traffic increased from 445.30 billion (MB) at the end of Q2 2023 to 534.09 billion (MB) at the end of Q2 2024, representing an increase of 19.94%. (Figure 16) (Appendix, Table 15).

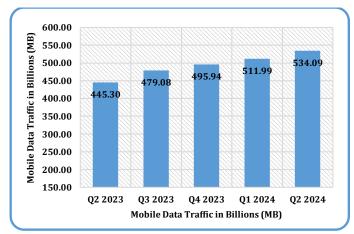


Figure 16: Mobile Data Traffic in Billions of Megabytes (MB)

1.5.1 Mobile Data Usage per Subscription 4

Mobile Data Usage per subscription increased from 21,649 MB at the end of Q1 2024 to 23,451 MB at the end of Q2 2024 recording a negative growth of 0.13%.

Year-on-Year mobile data usage per subscription increased from 19,682 MB at the end of Q2 2023 to 23,451 MB at the end of Q2 2024, recording a growth of 19.15% (Figure 17) (Appendix, Table 16).

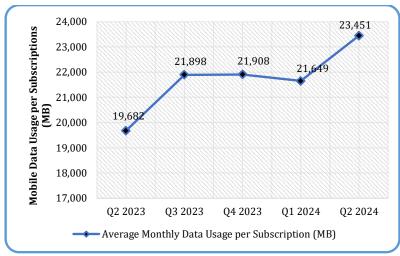


Figure 17: Mobile Data Usage per Subscription (MB)

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1.5.2 Mobile Data Traffic per Operator

MTN generated the highest volume of mobile data traffic, 427.21 billion (MB) with a market share of 79.99%. Telecel followed with a traffic of 85.59 billion (MB) and a market share of 16.03%. AT also had 21.29 billion (MB) of data, recording a market share of 3.99%. (Figure 18) (Appendix, Table 17)

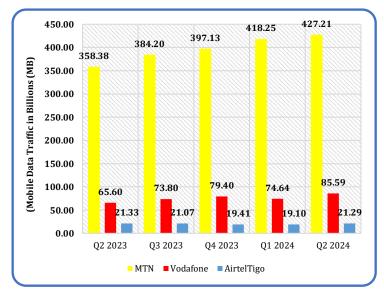


Figure 18: Mobile Internet Traffic (MB) per Operator

1.6 Mobile Telecommunications Service Tariffs

Quarter-on-Quarter average default tariffs for Off-Net mobile voice was GHc 0.14 at the end of Q2 2024. Average default On-Net tariffs mobile voice was also GHc 0.14. Average default Off-Net and On-Net SMS tariffs both stood at GHc 0.06. The average default data tariffs for the quarter under review was 0.14 pesewas. (Figure 19)(Appendix, Table 18).

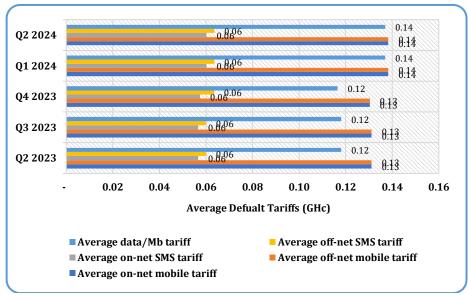


Figure 19: Average Mobile Tariffs per Service

2.0 BROADBAND WIRELESS ACCESS (BWA)

As at Q2 2024, Telesol is the only operational BWA(s) and thus submitted data for this report.

2.1 BWA Subscriptions and Penetration Rate

BWA subscriptions remained at 1,431 in Q2 2024 as it was in the previous quarter, indicating no growth in the Broadband Wireless Access subscriptions in the country.

Year-on-Year subscriptions, however, increased by 2.95% from 1,390 in Q2 2023 to 1,431 at the end Q2 2024. Penetration rate for Broadband Wireless Access was 0.004% at the end of Q2 2024. (Figure 20) (Appendix, Table 19).

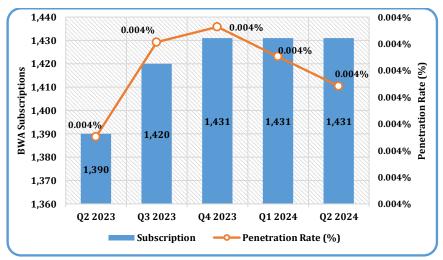


Figure 20: BWA Subscription and Penetration Rate

2.1.1 Subscriptions per Broadband Wireless Access (BWA) per Operator

As at the end of Q2 2024, BWA subscriptions for Telesol stood at 1,431 representing a market share of 100%. (Figure 21) (Appendix, Table 20).

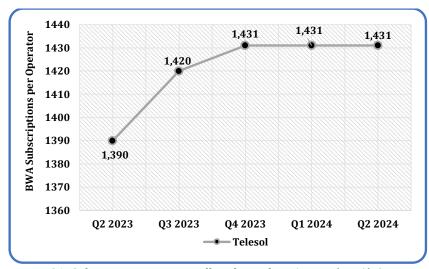


Figure 21: Subscriptions per Broadband Wireless Access (BWA) Operator

2.2 Broadband Wireless Access (BWA) Volume of Internet Traffic

The total volume of data traffic generated by the BWAs increased from 0.153 billion (MB) at the end of Q1 2024 to 0.235 billion (MB) at the end of Q2 2024 recording a growth of 53.72%.

Year-on-Year data traffic generated by the BWAs however decreased from 0.274 billion (MB) at the end of Q2 2023 to 0.235 billion (MB) at the end of Q2 2024, representing a decline in growth by 14.07%. (Figure 22) (Appendix A, Table 21).

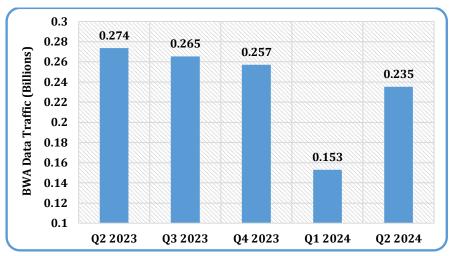


Figure 22: BWA Data Traffic in Billions of Megabytes (MB)

2.2.1 Volume of BWA Traffic per Operator

Telesol's total volume of data traffic for the quarter under review was 0.235 billion MB with a market share of 100.00%. (Figure 23) (Appendix, Table 22).

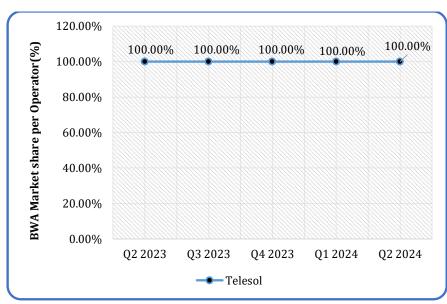


Figure 23: BWA Traffic Market Share per Operator (MB)

2.2.2 Data Usage per BWA Subscription⁵

Data usage per BWA subscription increased from 106,906(MB) in Q1 2024 to 164,388(MB) in Q2 2024, representing a growth of 53.72%

Year-on-Year data usage per subscription however decreased by 1.10% from 166,164(MB) in Q2 2023 to 164,338 (MB) at the end of Q2 2024 (Figure 24) (Appendix, Table 23).

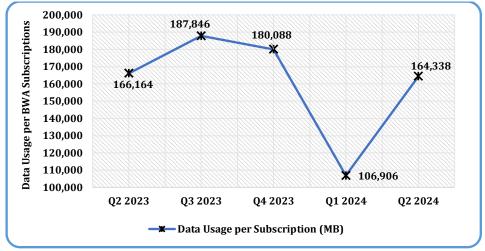


Figure 24: Data Usage per BWA Subscription

5BWA data per subscriptions is calculated by dividing the total volume of BWA's traffic for the quarter by the total average of BWA subscriptions for that quarter.

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3.0 FIXED NETWORK

This section analyses the Fixed Telephone industry in Ghana. There are three (3) operators namely Telecel, AT and MTN that provide this service.

3.1 Fixed Voice Subscriptions and Penetration Rate

The total number of Fixed Voice subscriptions decreased by 0.58% from 316,753 in Q1 2024 to 306,280 at the end of Q2 2024 with a penetration rate of 0.93%.

Year-on-Year subscription decreased from 333,426 in Q2 2023 to 306,280 at the end of Q2 2024, representing a negative growth rate of 8.14% (Figure 25) (Appendix, Table 24).

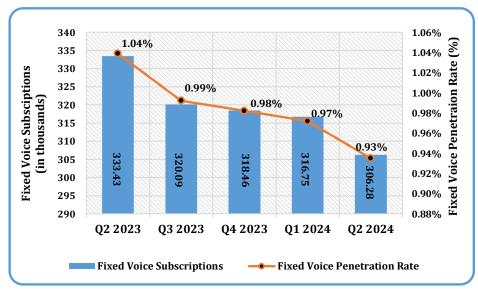


Figure 25: Fixed Network Voice Subscription and Penetration Rate

3.2 Fixed Voice Traffic

Total Fixed Voice Traffic decreased by 0.7% from 7.04 million minutes in Q1 2024 to 6.99 million minutes in Q2 2024.

Year-on-Year Total Fixed Voice Traffic also decreased by 15.12%, from 8.24 million minutes in Q2 2023 to 6.99 million minutes in Q2 2024. (Figure 26) (Appendix, Table 25).

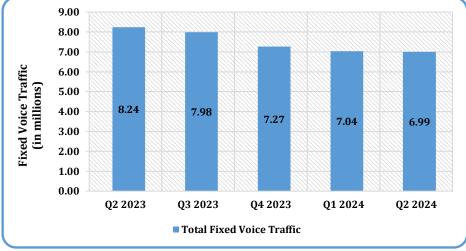


Figure 26: Total Fixed Voice Traffic

3.3 Fixed Voice Minute of Use⁶

Fixed Voice Traffic per subscription increased by 2.71% from 22.22 minutes in Q1 2024 to 22.83 minutes at the end of Q2 2024.

Year-on-Year minutes of use per subscription decreased by 7.73% from 24.74 minutes in Q2 2024 to 22.83 minutes at the end of Q2 2024 (Figure 27) (Appendix A, Table 26).



Figure 27: Fixed Network Minute of Use

3.4 Fixed Data Subscriptions and Penetration Rate

Fixed Data subscriptions went up from 118,884 in Q1 2024 to 120,433 in the quarter under review, representing a growth rate of 1.30%.

Year-on-Year Fixed Data subscriptions increased by 8.77% from 110,723 in the preceding year to 120,433 at the end of Q2 2024.

Fixed Data penetration rate at the end of Q2 2024 was 0.37%. (Figure 28) (Appendix, Table 27).

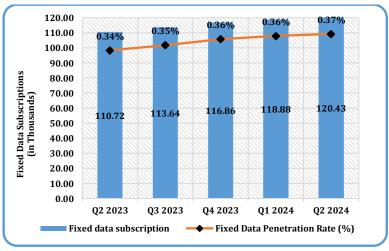


Figure 28: Fixed Data Subscriptions and Penetration

⁶ Fixed Network Minutes of use per subscriptions is calculated by dividing the total volume of traffic for the quarter by the total average fixed subscriptions for that quarter.

3.5 Fixed Data Subscriptions per Operator

Telecel's subscriptions at the end of Q2 2024 was 81,473 representing 67.65% of the market share as against 80,788 in Q1 2024.

MTN's subscriptions at the end of Q2 2024 was 38,555 representing 32.01% of the market share as compared to 37,696 in Q1 2024.

AT recorded 405 subscriptions at the end of Q2 2024 with a market share of 0.37% as compared to 400 subscriptions in the previous quarter. (Figure 29) (Appendix, Table 28).

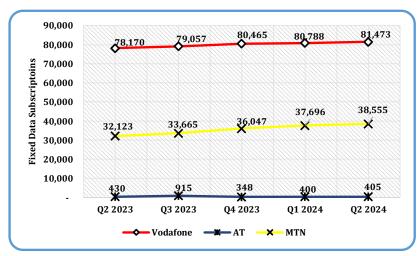


Figure 29: Fixed Data Subscription per Operator

3.6 Fixed Broadband Subscriptions

The Total Fixed Broadband subscriptions in the country grew by 2.01% from 227,400 subscriptions at the end of Q1 2024 to 231,981 subscriptions during the period under review.

Year-on-Year Fixed Broadband subscriptions also increased by 4.98% from 220,966 subscriptions at the end of Q2 2023 to 231,981 subscriptions at the end of Q2 2024. (Figure 30) (Appendix, Table 29).

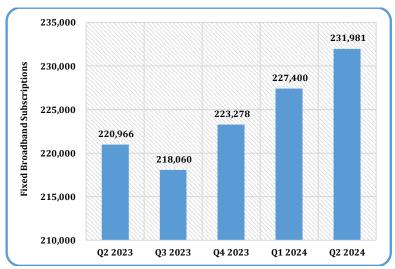


Figure 30: Fixed Data Subscription per Operator

3.6.1 Fixed Broadband Subscriptions per Operator

MTN recorded a market share of 65.87% with a Fixed Broadband subscription of 152,817 from Total Fixed Broadband subscriptions of 231,981 during the reference period, whilst Telecel registered a market share of 34.13% with 79,164 Fixed Broadband subscriptions during the same period with a growth of 0.79%.

Quarter-on-Quarter Fixed Broadband subscriptions for MTN increased from 148,855 in Q1 2024 to 152,817 in Q2 2024 with a growth rate of 2.66%, whilst Telecel also recorded growth of 0.79% from 78,545 in Q1 2024 to 79.164 in Q2 2024.

Year-on-Year growth rates of Fixed Broadband Subscriptions in the country for MTN and Telecel were 5.33% and 4.33% respectively. (Figure 31) (Appendix, Table 30)

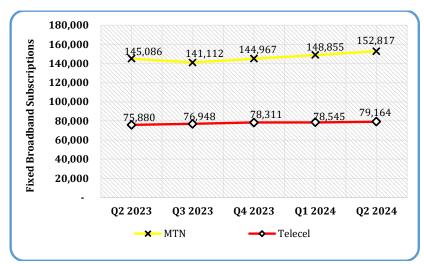


Figure 31: Fixed Data Subscription per Operator

3.6.2 Fixed Broadband Traffic

The Total Fixed Broadband Traffic increased by 2.98% from 98.25 billion in Q1 2024 to 101.17 billion minutes during the reference period.

Year-on-Year total Fixed Broadband Traffic also increased by 15.96% from 87.25 billion minutes at the end of Q2 2023 to 101.17 billion minutes at the end of Q2 2024. (Figure 32) (Appendix, Table 31)

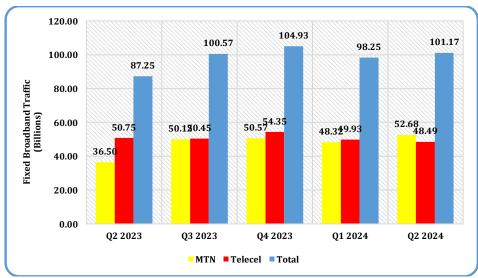


Figure 32: Fixed Broadband Traffic

4.0 BROADCASTING

4.1 Authorised Frequency Modulation (FM) Radio Stations

The total number of Authorised FM Stations in Ghana as at the end of Q2 2024 was 738 with 538 in operation.

The Ashanti Region had the highest number of Authorised FM stations (107), representing 14.49% of the total number of Authorised FM Stations in the country. The North East Region had the least number of Authorised FM Stations (11), representing 1.49% of the total Authorised FM Stations in the country. (Figure 33, 34 & 35) (Appendix A, Table 32 & 33).

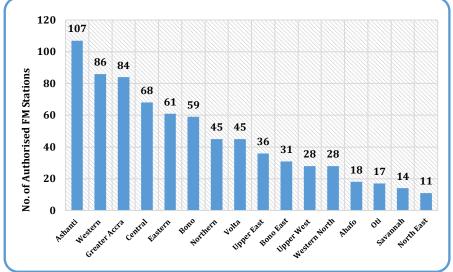


Figure 33: Regional distribution of Authorised FM Stations as at end of Q2 2024

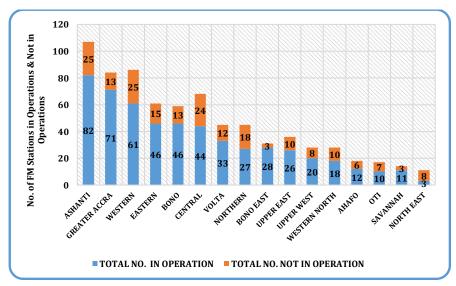


Figure 34: Regional distribution of On-air and Off-air FM Stations at end of Q2 2024

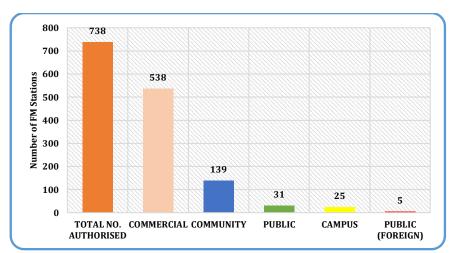


Figure 35: Category by Purpose of Authorised Radio Stations as at Q2 2024

4.2 Authorised Television Stations

The total number of Authorised TV Stations in Ghana at the end of Q2 2024 was 180 out of which 139 were operational during the quarter under review, representing 77.22% of the total number of Authorised TV Stations in the country (Figure 36 & 37) (Appendix A, Table 34 & 35)

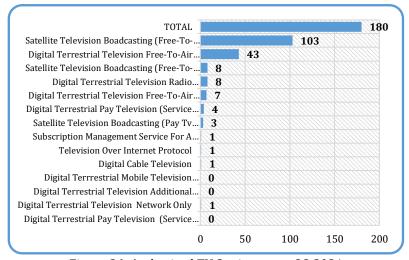


Figure 36: Authorised TV Stations as at Q2 2024

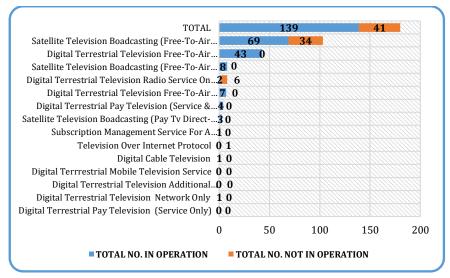


Figure 37: Distribution of Types of TV Services (On-Air and Off-Air TV Stations) as at end of Q2 2024

Appendix A (List of Tables)

Table 1: Mobile Voice Subscriptions and Penetration Rate

| Subscription | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|-------------------------------------|------------|---------------|------------|------------|------------|
| Mobile Subscription | 34,153,684 | 32,547,305 | 33,384,460 | 34,878,543 | 37,553,607 |
| Mobile Subscription Growth Rate (%) | -11.08% | -4.70% | 2.57% | 4.48% | 7.67% |
| Net additions | -4,254,797 | -1,606,379.00 | 837,155 | 1,494,083 | 2,675,064 |
| Population | 32,099,477 | 32,264,534 | 32,429,591 | 32,594,648 | 32,759,699 |
| Penetration Rate (%) | 106.40% | 100.88% | 102.94% | 107.01% | 114.63 |

Table 2: Mobile Voice Subscriptions and Market Share per Operator

| Mobile 1 | Mobile Network Operator | | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|-----------------------------|-------------------------|------------|------------|------------|------------|------------|
| MTN | Subscriptions | 25,164,189 | 23,345,146 | 24,652,582 | 25,900,163 | 28,318,349 |
| IVIIIN | Market Share (%) | 73.68% | 71.73% | 73.84% | 74.26% | 75.41% |
| Telecel | Subscriptions | 6,193,870 | 6,327,342 | 6,275,415 | 6,248,863 | 6,373,676 |
| refecei | Market Share (%) | 18.14% | 19.44% | 18.80% | 17.92% | 16.97% |
| AT | Subscriptions | 2,795,625 | 2,874,817 | 2,456,463 | 2,729,517 | 2,861,582 |
| AT | Market Share (%) | 8.19% | 8.83% | 7.36% | 7.82% | 7.62% |
| Total Industry Subscription | | 34,153,684 | 32,547,305 | 33,384,460 | 34,878,543 | 37,553,607 |

Table 3: Prepaid and Post-paid Voice Subscriptions and Market Share

| Subscription | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|---------------------------|------------|------------|------------|------------|------------|
| Prepaid | 33,667,743 | 32,059,243 | 32,941,379 | 34,463,243 | 37,126,056 |
| Market Share | 98.58% | 98.50% | 98.67% | 98.81% | 98.86% |
| Post-paid | 485,941 | 488,062 | 443,081 | 415,300 | 427,551 |
| Market Share | 1.42% | 1.50% | 1.33% | 1.19% | 1.14% |
| Total mobile subscription | 34,153,684 | 32,547,305 | 33,384,460 | 34,878,543 | 37,553,607 |

Table 4: Machine - to - Machine Subscriptions

| Mobile Network Operator | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|----------------------------|-----------|-----------|-----------|-----------|-----------|
| MTN | 692,709 | 694,589 | 696,099 | 721,031 | 870,853 |
| Telecel | 501,330 | 603,286 | 655,653 | 857,965 | 871,451 |
| AT | 2,972 | 3,685 | 1,706 | 3,080 | 2,964 |
| Total | 1,197,011 | 1,301,560 | 1,353,458 | 1,582,076 | 1,745,268 |

Table 5: Devices and Terminals

| No | Category of Phones | Q1 2023 | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|----|--------------------------|------------|------------|------------|------------|------------|------------|
| | Smartphone Devices | 20,700,644 | 18,128,271 | 20,550,878 | 18,686,118 | 20,938,496 | 21,465,086 |
| 1 | Market Share (%) | 52.03% | 53.47% | 54.16% | 54.19% | 55.04% | 55.05% |
| | Growth (%) | 0.36% | -12.43% | 13.36% | -9.07% | 12.05% | 2.51% |
| | Feature Phone Devices | 14,289,634 | 11,834,178 | 12,530,665 | 11,450,697 | 11,860,489 | 11,780,513 |
| 2 | Market Share (%) | 35.91% | 34.91% | 33.02% | 33.21% | 31.17% | 30.21% |
| | Growth (%) | 0.59% | -17.18% | 5.89% | -8.62% | 3.58% | -0.67% |
| | Basic Phone Devices | 4,797,442 | 3,938,613 | 4,862,510 | 4,347,697 | 5,246,383 | 5,744,236 |
| 3 | Market Share (%) | 12.06% | 11.62% | 12.81% | 12.61% | 13.79% | 14.73% |
| | Growth (%) | -7.58% | -17.90% | 23.46% | -10.59% | 20.67% | 9.49% |
| | Total | 39,787,720 | 33,901,062 | 37,944,053 | 34,484,512 | 38,045,368 | 38,989,835 |

Table 6: Mobile Off-Net Traffic Distribution between Mobile and Fixed Network

| Breakdown of Off- Net Traffic | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|
| Traffic (Mobile to Mobile) | 1,790,607,442 | 1,993,212,728 | 2,025,958,893 | 2,019,078,737 | 1,943,131,873 |
| Share (%) | 99.35% | 99.39% | 99.37% | 99.38% | 99.35% |
| Growth (%) | -16.70% | 11.31% | 1.64% | -0.34% | -3.76% |
| Traffic (Mobile to Fixed) | 11,680,545 | 12,160,587 | 12,894,213 | 12,590,993 | 12,791,596 |
| Share (%) | 0.65% | 0.61% | 0.63% | 0.62% | 0.65% |
| Growth (%) | -3.28% | 4.11% | 6.03% | -2.35% | 1.59% |
| Total Off- Net Traffic | 1,802,287,986 | 2,005,373,315 | 2,038,853,106 | 2,031,669,730 | 1,955,923,470 |

Table 7: Total Domestic Mobile Voice Traffic in Minutes

| Traffic | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|----------------------|----------------|----------------|----------------|----------------|----------------|
| Traffic (Off-Net) | 1,802,287,986 | 2,005,373,315 | 2,038,853,106 | 2,031,669,730 | 1,955,923,470 |
| Share (%) | 7.65% | 8.09% | 7.76% | 7.39% | 7.03% |
| Growth (%) | -16.15% | 11.27% | 1.67% | -0.35% | -3.74% |
| Traffic (On-Net) | 21,758,954,499 | 22,788,636,170 | 24,221,174,621 | 25,461,814,435 | 25,875,046,993 |
| Share (%) | 92.35% | 91.91% | 92.24% | 92.61% | 92.97% |
| Growth (%) | -2.30% | 4.73% | 6.29% | 5.12% | 1.62% |
| Total traffic | 23,561,242,485 | 24,794,009,485 | 26,260,027,729 | 27,493,484,165 | 27,830,970,463 |

Table 8: Mobile Voice Traffic Minutes of Use (MoU) per Subscriptions

| Traffic | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|---|----------------|----------------|----------------|----------------|----------------|
| Total mobile voice traffic | 23,561,242,485 | 24,794,009,485 | 26,260,027,729 | 27,493,484,165 | 27,830,970,463 |
| Average Mobile voice subscription | 34,427,232 | 33,043,805 | 33,174,731 | 34,254,361 | 36,560,983 |
| Minutes of Use (MoU) per Subscription | 684.38 | 750.34 | 791.57 | 802.63 | 761.22 |
| MoU growth rate (%) | 9.27% | 9.64% | 5.49% | 1.40% | -5.16% |

Table 9: International Traffic

| Traffic | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|-----------------------------------|------------|------------|------------|------------|------------|
| Incoming International Traffic | 50,014,259 | 51,820,393 | 41,433,562 | 37,418,879 | 34,082,512 |
| Growth (%) | -3.11% | 3.61% | -20.04% | -9.69% | -8.92% |
| Outgoing International Traffic | 66,131,091 | 67,111,911 | 66,062,017 | 63,299,390 | 58,553,319 |
| Growth (%) | -7.49% | 1.48% | -1.56% | -4.18% | -7.50% |

Table 10: Total Number of Short Messages Services

| SMS | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|-------------|-------------|-------------|-------------|-------------|-------------|
| Off-Net SMS | 289,331,474 | 301,039,062 | 383,606,210 | 388,333,987 | 331,768,815 |
| On-Net SMS | 607,127,730 | 573,100,452 | 581,313,448 | 554,291,164 | 462,267,709 |
| Total SMS | 896,459,204 | 874,139,514 | 964,919,658 | 942,625,151 | 794,036,524 |

Table 11: Total Number of SMS per Mobile Network Operator in Millions

| Mobile Operators | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 | | | | |
|------------------|-------------|-------------|-------------|-------------|-------------|--|--|--|--|
| Off-Net | | | | | | | | | |
| MTN | 122,133,162 | 148,915,394 | 160,524,754 | 166,466,669 | 138,725,312 | | | | |
| Telecel | 155,082,502 | 141,125,845 | 216,280,109 | 215,504,865 | 185,485,017 | | | | |
| AT | 11,681,651 | 10,997,845 | 6,801,347 | 6,362,453 | 7,558,486 | | | | |
| Total | 288,897,315 | 301,039,062 | 383,606,210 | 388,333,987 | 331,768,815 | | | | |
| | | On | - net | | | | | | |
| MTN | 529,070,256 | 483,733,807 | 494,182,894 | 457,869,666 | 364,035,777 | | | | |
| Telecel | 76,241,869 | 88,086,761 | 86,307,280 | 95,805,764 | 97,373,411 | | | | |
| AT | 1,815,605 | 1,279,884 | 823,274 | 615,734 | 858,521 | | | | |
| Total | 607,127,730 | 573,100,452 | 581,313,447 | 554,291,164 | 462,267,709 | | | | |
| | | T | otal | | | | | | |
| MTN | 651,203,418 | 632,649,201 | 654,707,648 | 624,336,335 | 502,761,089 | | | | |
| Telecel | 231,324,371 | 229,212,606 | 302,587,389 | 311,310,629 | 282,858,428 | | | | |
| AT | 13,497,256 | 12,277,707 | 7,624,621 | 6,978,187 | 8,417,007 | | | | |
| Total | 896,025,045 | 874,139,514 | 964,919,658 | 942,625,151 | 794,036,524 | | | | |

Table 12: Average SMS per Subscription

| SMS Subscriptions | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|-----------------------------------|-------------|-------------|-------------|-------------|-------------|
| Total SMS | 896,025,045 | 874,139,514 | 964,919,658 | 942,625,151 | 794,036,524 |
| Average Mobile Subscription | 34,427,232 | 33,043,805 | 33,174,731 | 34,254,361 | 35,607,123 |
| SMS per Subscription | 26.0 | 26.5 | 29.1 | 27.5 | 22.3 |

Table 13: Mobile Data Subscriptions and Penetration Rate

| Subscription | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|--------------------------------------|------------|------------|------------|------------|------------|
| Mobile data subscription | 22,341,014 | 22,293,487 | 23,207,628 | 24,351,778 | 24,708,749 |
| Data Subscription Growth Rate (%) | -1.26% | -0.21% | 4.10% | 4.93% | 1.47% |
| Net Additions | -283,976 | -47,527 | 914,141 | 1,144,150 | 356,971 |
| Net Additions Growth Rate (%) | -228% | -117% | 1823% | 25% | -69.00% |
| Population | 32,099,477 | 32,264,534 | 32,429,591 | 32,594,648 | 32,759,699 |
| Mobile Data Penetration Rate (%) | 69.60% | 69.10% | 71.56% | 74.71% | 75.42% |

Table 14: Mobile Data Subscriptions (Prepaid/Postpaid)

| Mobile I | Data Subscriptions | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|------------------------------------|--------------------|------------|------------|------------|------------|------------|
| Prepaid | Subscription | 22,138,314 | 22,086,945 | 22,996,027 | 24,140,313 | 24,492,744 |
| Trepard | Market Share | 99.09% | 99.07% | 99.09% | 99.13% | 99.13% |
| Post-paid | Subscription | 202,700 | 206,542 | 211,601 | 211,465 | 216,005 |
| i ost-paid | Market Share | 0.91% | 0.93% | 0.91% | 0.87% | 0.87% |
| Total mobile data subscriptions | | 22,341,014 | 22,293,487 | 23,207,628 | 24,351,778 | 24,708,749 |

Table 15: Mobile Data Subscriptions per Mobile Network Operator and Market Share

| Mobile Network Operator | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|----------------------------|------------|------------|------------|------------|------------|
| MTN | 17,468,104 | 17,627,801 | 18,675,841 | 19,601,366 | 19,890,327 |
| IVI I IN | 78.19% | 79.07% | 80.47% | 80.49% | 80.50% |
| Tologol | 3,115,983 | 2,949,685 | 3,066,359 | 3,120,886 | 3,181,152 |
| Telecel | 13.95% | 13.23% | 13.21% | 12.82% | 12.87% |
| A inta IT: | 1,756,927 | 1,716,001 | 1,465,428 | 1,629,526 | 1,637,270 |
| AirtelTigo | 7.86% | 7.70% | 6.31% | 6.69% | 6.63% |
| Total | 22,341,014 | 22,293,487 | 23,207,628 | 24,351,778 | 24,708,749 |

Table 16: Mobile Data Traffic in Billions of Megabytes (MB)

| Mobile Operator | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Total Mobile data usage (MB) | 445,300,910,914 | 479,080,573,930 | 495,939,705,513 | 511,988,575,879 | 579,320,191,818 |

Table 17: Mobile Internet Usage per Subscription (MB)

| Mobile Operator | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|
| Total Mobile data usage (MB) | 445,300,910,914 | 479,080,573,930 | 495,939,705,513 | 511,988,575,879 | 579,320,191,818 |
| Average Data Subscription | 22,625,341 | 21,878,245 | 22,637,744 | 23,649,354 | 24,703,275 |
| Data Usage per Subscription (MB) | 19,682 | 21,898 | 21,908 | 21,649 | 23,451 |

Table 18: Mobile Data Traffic (MB) per Operator

| Mobile Operator | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|-----------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| | 358,375,826,693 | 384,202,677,398 | 397,129,997,454 | 418,249,540,204 | 427,208,014,537 |
| MTN | 80.48% | 80.20% | 80.08% | 81.69% | 79.99% |
| Telecel | 65,598,080,560 | 73,803,964,062 | 79,403,282,637 | 74,642,592,094 | 85,591,212,100 |
| | 14.73% | 15.41% | 16.01% | 14.58% | 16.03% |
| | 21,327,003,662 | 21,073,932,470 | 19,406,425,423 | 19,096,443,582 | 21,292,483,044 |
| AT | 4.79% | 4.40% | 3.91% | 3.73% | 3.99% |
| Total Industry Traffic (MB) | 445,300,910,914 | 479,080,573,930 | 495,939,705,513 | 511,988,575,879 | 534,091,709,682 |

Table 19: Average Mobile Tariff per Service (GHp)

| Tariff | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|-------------------------------|---------|---------|---------|---------|---------|
| Average On-Net mobile tariff | 0.13 | 0.13 | 0.13 | 0.14 | 0.14 |
| Average Off-Net mobile tariff | 0.13 | 0.13 | 0.13 | 0.14 | 0.14 |
| Average On-Net SMS tariff | 0.06 | 0.06 | 0.06 | 0.06 | 0.06 |
| Average Off-Net SMS tariff | 0.06 | 0.06 | 0.06 | 0.06 | 0.06 |
| Average data/Mb tariff | 0.12 | 0.12 | 0.12 | 0.14 | 0.14 |

Table 20: BWA Data Subscriptions and Penetration

| BWA Operator | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|----------------------|------------|------------|------------|------------|------------|
| Subscription | 1,390 | 1,420 | 1,431 | 1,431 | 1,431 |
| Growth rate (%) | -96.32% | 2.16% | 0.77% | 0.00% | 0.00% |
| Net Additions | -36,395 | 30 | 11 | 0 | 0 |
| Population | 32,099,477 | 32,264,534 | 32,429,591 | 32,594,648 | 32,759,699 |
| Penetration Rate (%) | 0.004% | 0.004% | 0.004% | 0.004% | 0.004% |

Table 21: Broadband Volume of Internet Traffic

| BWA operator | Q1 2023 | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|------------------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Industry Total (MB) | 565,704,040 | 273,671,810 | 265,489,254 | 257,225,394 | 152,982,518 | 235,167,488 |

Table 22: Subscriptions per Broadband Wireless Access (BWA) Operator

| BWA Operator | Subscription and Market Share | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|-----------------|-------------------------------------|---------|---------|---------|---------|---------|
| Tologol | Subscription | 1,390 | 1,420 | 1,431 | 1,431 | 1,431 |
| Telesol | Market share (%) | 100.00% | 100.00% | 100.00% | 100.00% | 100% |
|] | Industry Total | 1,390 | 1,420 | 1,431 | 1,431 | 1,431 |

Table 23: Data Traffic (MB) per Broadband Wireless Access (BWA) per Operator

| BWA Operator | | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|--------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|
| Talanal | Data usage (MB) | 278,671,810 | 265,489,254 | 257,225,394 | 152,982,518 | 235,167,488 |
| Telesol Market share (%) | Market share (%) | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| | Industry Total (MB) | | 265,489,254 | 257,225,394 | 152,982,518 | 235,167,488 |

Table 24: Internet Usage per BWA Subscriptions (MB)

| BWA Operator | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|-------------------------------------|-------------|-------------|-------------|-------------|-------------|
| Total Volume of Data Traffic | 273,671,810 | 265,489,254 | 257,225,394 | 152,982,518 | 235,167,488 |
| Average BWA Subscription | 1,647 | 1,413 | 1,428 | 1,431 | 1,431 |
| Data Usage per Subscription (MB) | 166,164 | 187,846 | 180,088 | 106,906 | 164,338 |

Table 25: Fixed Network Voice Subscriptions and penetration

| Fixed Operator | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|------------------------------------|------------|------------|------------|------------|------------|
| Telecel | 331,080 | 317,757 | 316,120 | 314,143 | 303,575 |
| Telecei | 99.30% | 99.27% | 99.27% | 99.18% | 99.12% |
| ATT | 1,092 | 1065 | 933 | 946 | 929 |
| AT | 0.33% | 0.33% | 0.29% | 0.30% | 0.30% |
| | 1,254 | 1,271 | 1,407 | 1,664 | 1,776 |
| MTN | 0.38% | 0.40% | 0.44% | 0.53% | 0.58% |
| Total industry subscription | 333,426 | 320,093 | 318,460 | 316,753 | 306,280 |
| Population | 32,099,477 | 32,264,534 | 32,429,591 | 32,594,648 | 32,759,699 |
| Fixed Network Penetration Rate (%) | 1.04% | 0.99% | 0.98% | 0.97% | 0.93% |

Table 26: Fixed Network voice (Volume of Traffic in Minutes)

| Traffic | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|------------------------------|-----------|-----------|-----------|-----------|-----------|
| On-Net Fixed voice traffic | - | - | - | - | |
| Off-Net fixed voice traffic | 8,235,905 | 7,983,343 | 7,268,804 | 7,038,835 | 6,990,723 |
| Total Fixed Voice Traffic | 8,235,905 | 7,983,343 | 7,268,804 | 7,038,835 | 6,990,723 |

Table 27: Fixed Network Voice (Minute of Use per Subscriptions)

| Fixed Network (MoU) | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|--|-----------|-----------|-----------|-----------|-----------|
| Total Fixed Voice Traffic | 8,235,905 | 7,983,343 | 7,268,804 | 7,038,835 | 6,990,723 |
| Average Fixed Subscription | 332,948 | 323,018 | 318,658 | 316,753 | 306,280 |
| Minutes of Use per Subscription (MoU) | 24.736 | 24.715 | 22.811 | 22.222 | 22.825 |
| Growth Rate | -5.91% | -0.09% | -7.70% | -2.58% | 2.71% |

Table 28: Fixed Line Data Subscriptions and Penetration

| Fixed Network | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|---------------------------|------------|------------|------------|------------|------------|
| Talagal | 78,170 | 79,057 | 80,465 | 80,788 | 81,473 |
| Telecel | 72.07% | 69.57% | 68.86% | 67.96% | 67.65% |
| AT | 430 | 915 | 348 | 400 | 405 |
| AT | 0.40% | 0.81% | 0.30% | 0.34% | 0.34% |
| MTN | 32,123 | 33,665 | 36,047 | 37,696 | 38,555 |
| IVIIIN | 29.01% | 29.63% | 30.85% | 31.71% | 32.01% |
| Total Fixed data | 110,723 | 113,637 | 116,860 | 118,884 | 120,433 |
| Population | 32,099,477 | 32,264,534 | 32,429,591 | 32,594,648 | 32,759,699 |
| Fixed Data Penetration | 0.34% | 0.35% | 0.36% | 0.36% | 0.36% |

Table 29: Fixed Line Data Subscriptions per Network Operator

| Fixed Network Operator | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|-------------------------------|---------|---------|---------|---------|---------|
| Vodafone | 78,170 | 79,057 | 80,465 | 80,788 | 81,473 |
| AT | 430 | 915 | 348 | 400 | 405 |
| MTN | 32,123 | 33,665 | 36,047 | 37,696 | 38555 |
| Total fixed data subscription | 110,723 | 113,637 | 116,860 | 118,884 | 120,433 |

Table 30: Fixed Broadband Subscriptions

| Quarter | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|------------------------------|---------|---------|---------|---------|---------|
| Fixed Broadband Subscription | 220,966 | 218,060 | 223,278 | 227,400 | 231,981 |

Table 31: Fixed Broadband Subscriptions per Operator

| Fixed Broadband Operators | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|---------------------------|---------|---------|---------|---------|---------|
| MTN | 145,086 | 141,112 | 144,967 | 148,855 | 152,817 |
| Telecel | 75,880 | 76,948 | 78,311 | 78,545 | 79,164 |
| AT | | | | | |
| Total | 220,966 | 218,060 | 223,278 | 227,400 | 231,981 |

Table 32: Fixed Broadband Traffic

| Fixed Broadband Operators | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|---------------------------------|----------------|-----------------|-----------------|----------------|-----------------|
| MTN | 36,495,545,652 | 50,123,027,895 | 50,574,572,851 | 48,318,002,739 | 52,681,949,607 |
| Telecel | 50,752,481,296 | 50,450,151,547 | 54,354,961,966 | 49,929,433,855 | 48,490,598,437 |
| AT | - | - | - | - | - |
| Total | 87,248,026,948 | 100,573,179,442 | 104,929,534,817 | 98,247,436,594 | 101,172,548,044 |

Table 33: Regional Distribution of FM Stations by Purpose as at the end of Q2 2024

| Name of Regions | Public | Public (Foreign) | Community | Campus | Commercial |
|-----------------|--------|---------------------|-----------|--------|------------|
| Ashanti | 2 | 1 | 23 | 5 | 76 |
| Bono | 1 | 0 | 6 | 3 | 49 |
| Bono East | 2 | 0 | 4 | 0 | 25 |
| Ahafo | 0 | 0 | 3 | 0 | 15 |
| Central | 2 | 0 | 17 | 4 | 45 |
| Eastern | 2 | 0 | 22 | 1 | 36 |
| Greater Accra | 2 | 3 | 14 | 3 | 62 |
| Northern | 3 | 0 | 9 | 1 | 32 |
| Savannah | 3 | 0 | 4 | 0 | 7 |
| North East | 1 | 0 | 3 | 0 | 7 |
| Upper East | 2 | 0 | 10 | 3 | 21 |
| Upper West | 2 | 0 | 10 | 2 | 14 |
| Volta | 3 | 0 | 4 | 1 | 37 |
| Oti | 1 | 0 | 3 | 0 | 13 |
| Western | 2 | 1 | 7 | 2 | 74 |
| Western North | 3 | 0 | 0 | 0 | 25 |
| Total | 31 | 5 | 139 | 25 | 538 |

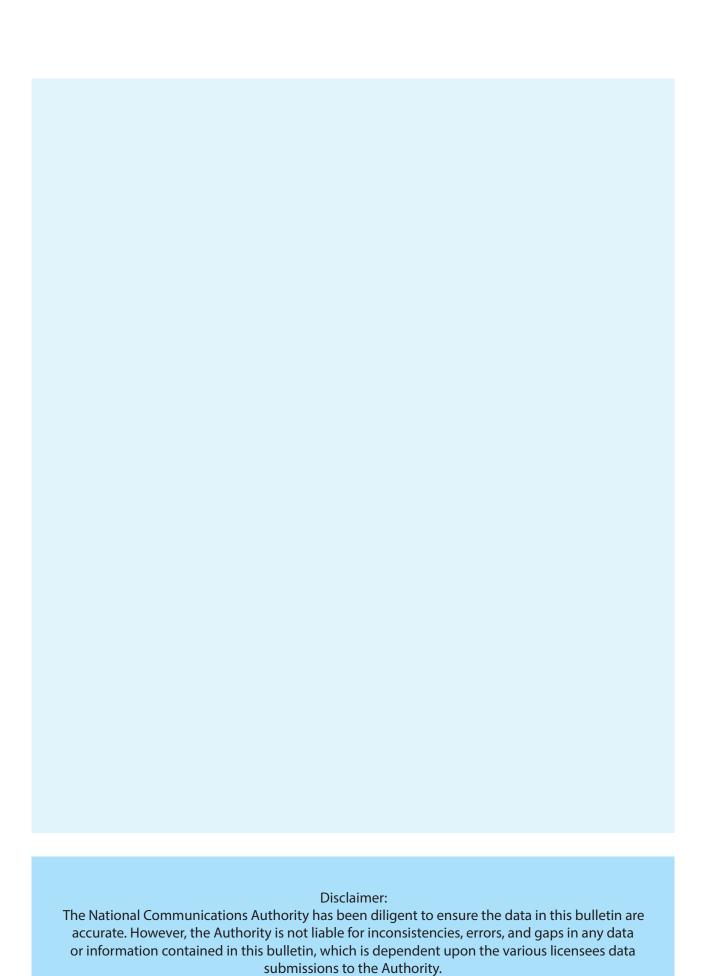
Table 34: Regional Distribution of FM Stations as at the end of Q2 2024 $\,$

| Name Of Regions | Authorised FM Stations | FM Stations In Operation | |
|-----------------|------------------------|--------------------------|--|
| Ashanti | 107 | 82 | |
| Bono | 59 | 46 | |
| Bono East | 31 | 28 | |
| Ahafo | 18 | 12 | |
| Central | 68 | 44 | |
| Eastern | 61 | 46 | |
| Greater Accra | 84 | 71 | |
| Northern | 45 | 27 | |
| Savannah | 14 | 11 | |
| North East | 11 | 3 | |
| Upper East | 36 | 26 | |
| Upper West | 28 | 20 | |
| Volta | 44 | 32 | |
| Oti | 17 | 10 | |
| Western | 86 | 61 | |
| Western North | 28 | 18 | |
| Total | 737 | 537 | |

Table 35: Authorised TV Stations as at the end of Q2 2024 $\,$

| | Authorised TV Stations | | No. of TV Stations | No. of TV Stations | |
|---|------------------------|-------------------|---------------------------|-------------------------------|--|
| Type of Television Service | End of Q1 2024 | End of Q2 2024 | in Operation (Q2 2024) | not in Operation (Q2 2024) | |
| Digital Terrestrial Free-To-Air Television Programme Channel (Nationwide Coverage) | 43 | 43 | 43 | 0 | |
| Digital Terrestrial Free-To-Air Television Programme Channel (Regional Coverage) | 7 | 7 | 7 | 0 | |
| Digital Terrestrial Pay Television (Service only) | 0 | 0 | 0 | 0 | |
| Digital Terrestrial Pay Television (Service and Frequency) | 4 | 4 | 4 | 0 | |
| Digital Terrestrial Television (Network only) | 0 | 1 | 1 | 0 | |
| Digital Terrestrial Radio Service on TV Multiplex | 8 | 8 | 2 | 6 | |
| Satellite Television Broadcasting (Pay TV Direct- To-Home Bouquet) | 3 | 3 | 3 | 0 | |
| Satellite Television Broadcasting (Free-To-Air Direct-To-Home Bouquet) | 8 | 8 | 8 | 0 | |
| Satellite Television Broadcasting (Free-To-Air Direct-To-Home Single Channel) | 100 | 103 | 69 | 34 | |
| Digital Terrestrial Television Additional Services (e.g. Teletext, etc.) | 0 | 0 | 0 | 0 | |
| Digital Terrestrial Mobile Television Service | 0 | 0 | 0 | 0 | |
| Digital Cable Television | 1 | 1 | 1 | 0 | |
| Television over Internet Protocol (Pay TV) | 1 | 1 | 0 | 1 | |
| Subscription Management Service for a Satellite Television Broadcasting (Pay TV Direct- To-Home Bouquet) | 1 | 1 | 1 | 0 | |
| Total | 176 | 180 | 139 | 41 | |

Source: NCA, 2024



NCA CONTACTS AND PRESENCE COUNTRYWIDE

The Authority currently has eight (8) regional offices to support its operations. Their addresses are listed below

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