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**GAZETTE NOTICE**  
**PUBLICATION OF AMENDMENT TO THE USER GUIDELINES: DISPUTE RESOLUTION**  
**COMMITTEE (DRC)**

The National Communications Authority (NCA) is required to issue guidelines and standards from time to time in accordance with Section 3(r) of National Communications Authority Act, 2008 (Act 769).

Yours faithfully,



**DR. JOE ANOKYE**  
**DIRECTOR GENERAL**

**The National Communications Authority**  
**Amendment to User Guidelines: Dispute Resolution Committee (DRC)**

Clauses 3.1 and 3.2 of The **National Communications Authority-User Guidelines: Dispute Resolution Committee (DRC)** gazetted on 13th August, 2024 is hereby amended and replaced with the following:

**3.1 Membership of the DRC shall comprise:**

- a) not less than twelve (12) persons (two of whom must be women) appointed by the Board, and**
- b) a chairperson who must be a member of the Board**

**3.2 The DRC shall be duly empanelled for the hearing and determination of a matter by three (3) members (one of whom must be a lawyer) constituted by the chairperson.**