



National Communications Authority
Press Release

NCA, Ghana and ARCEP, Togo Sign MoU to Facilitate Cooperation in ECOWAS Roaming Initiative

Accra, 1st November, 2023: The National Communications Authority (NCA), Ghana and the Regulatory Authority for Electronic Communications (ARCEP), Togo have signed a Memorandum of Understanding (MoU) to establish collaboration in the implementation of bilateral roaming services. The MoU was signed by the Director General of NCA, Mr. Joe Anokye, and the General Manager of ARCEP, Mr. Michel Yaovi Galley on 1st November, 2023 at the NCA Tower.

The MoU, which was signed at the ongoing 2-day bilateral meeting forms part of the ongoing discussions between the two Regulators regarding the activation of bilateral roaming services between Ghana and Togo under the ECOWAS 'Free' Roaming Regulations.



Mr. Joe Anokye and Mr. Michel Galley signing the MoU



Mr. Anokye and Mr. Galley exchanging pleasantries after signing the MoU

Delivering his welcome remarks, Mr. Joe Anokye, Director General of the NCA, stated that following the recommendation by ECOWAS Ministers that a phased implementation approach be adopted, today's meeting would "lay the groundwork for a more interconnected future in which our citizens will be able to communicate across borders at lower cost, thereby facilitating business, tourism, and social ties".



The Director General of the NCA, Mr. Joe Anokye, welcoming the delegation

He further highlighted that the fact that Ghana and Togo have taken steps to implement bilateral roaming services with other countries, is an indication that Togo and Ghana share a common goal of reducing the cost of roaming services for its citizens and fostering seamless communications between the two nations. He was therefore optimistic that both parties would leverage on the experiences gained to ensure the effective implementation of the project.



The General Manager of ARCEP, Mr. Michel Yaovi Galley, giving some remarks

Mr. Michel Yaovi Galley, General Manager of ARCEP, acknowledged the importance of the collaboration between Ghana and Togo and commended the NCA for its efforts in this project since 2017. He iterated the need for the MoU to facilitate the regulation between both countries as it will help strengthen telecommunications services and security between both countries. He was also confident that the bilateral roaming service would be operational by January 2024.

The final day of the meeting will have in attendance Mobile Network Operators of Ghana and Togo, who will in turn sign the Tripartite Agreements to commence the implementation of the Regulation.



A section of participants

The NCA is confident that the bilateral roaming agreement between Ghana and Togo will come into fruition for the benefit of all.

It would be recalled that in June, 2023, Ghana and Côte d'Ivoire signed an MoU and also launched a bilateral roaming service under the ECOWAS Roaming Regulations in Abidjan. The Authority looks forward to initiating discussions with other ECOWAS countries to expand the initiative's reach.

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About NCA

The National Communications Authority, (NCA), was established by an Act of Parliament, Act 524 in December 1996, which has been repealed and replaced by the National Communications Authority Act, 2008 (Act 769). The Authority is the statutory body mandated to license and to regulate electronic communication activities and services in the country.