



## **ELECTRONIC COMMUNICATIONS MANAGED SERVICE LICENSE**

### Electronic Communications Managed Service License

The License authorizes Licensees to manage, maintain, and support the infrastructure or the network of a licensed/authorised Electronic Communications Service Provider or Electronic Communications Network Provider.

The License will be enable licensees to provide the following services based on their license category:

<b>LICENCE CATEGORY</b>	<b>SCOPE</b>
<b>One (1):</b> Non-Original Equipment Manufacturers (NOEMs)	<ul style="list-style-type: none"><li>• Network Operations Center (NOC)</li><li>• Level 1 and Level 2 support</li><li>• Call Center Fibre managed services</li><li>• Field Level maintenance (Radio and Transmission nodes)</li><li>• Tower sites other related services.</li></ul>
<b>Two(2):</b> Original Equipment Manufacturer (OEMs)	<ul style="list-style-type: none"><li>• Importation, sale/distribution of Electronic Communications Equipment. This includes Terminal, Radio network, Core network, Transport network and Billing equipment.</li><li>• Level 3 support and maintenance of Hardware and Software releases.</li></ul>

The Managed Service Licensee shall not be allowed to own any network elements. The Managed Service Licensee cannot provide services directly to an end-user but can provide ‘Networked Infrastructure’ as a service to a licensed Operator.